

## What Smaller Agencies Need to Know About Safety and Security: FTA and TSA Updates

February 24, 2023

Jeremy Furrer Division Chief, Safety Policy and Promotion Division, Office of System Safety FTA's Office of Safety and Oversight



U.S. Department of Transportation Federal Transit Administration

#### **Updates**

- State of Bus Transit Safety
- Fall 2022 Unified Regulatory Agenda
- PTASP Safety Committee Status
- National Roadway Safety Strategy (NRSS)
- Suicide Prevention Signage Safety Advisory
- Other Resources Mental Health Resources and FTA's Drug and Alcohol Conference
- Transit Advisory Committee on Safety (TRACS)
- Protecting Assets from Cyber Threats Cybersecurity Assessment Tool, Webinar and Resources

## **State of Bus Transit Safety**



Sources of Bus Fatalities and Injuries

Source: National Transit Database (NTD) 2021 Preliminary Data **Data as of**: December 2, 2022 \*Bus Transit Vehicles

## Fall 2022 Unified Regulatory Agenda

#### Published on January 4, 2023

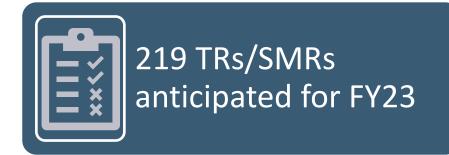
Rail Transit Roadway Worker Protection	<ul> <li>Establishes minimum baseline standards and risk-based redundant protection requirements</li> </ul>	
State Safety Oversight	<ul> <li>Introduces changes to clarify State Safety Oversight Agencies' (SSOA) oversight responsibilities and authority to conduct inspections</li> </ul>	
Public Transportation Safety	<ul> <li>Amends training curriculum to reflect new requirements and</li></ul>	
Certification Training Program	training course information	
Public Transportation Agency	<ul> <li>Incorporates new requirements established through the Bipartisan</li></ul>	
Safety Plans	Infrastructure Law	
<u>NEW</u> : Transit Worker Fitness	<ul> <li>Asks questions about establishing minimum standards related to</li></ul>	
for Duty	transit worker fitness for duty	

#### **PTASP Safety Committee Implementation Status**

- Beginning in CY23, FTA will integrate the new PTASP requirements into the Triennial (TR) and State Management Review (SMR) processes.
- Recipients certify that they have established a Safety Committee as part of the annual certifications and assurances for FTA grants (monitored in the Transit Award Management System).
- FTA's February 2022 Dear Colleague Letter established compliance dates, and FTA has discussed the safety committee requirement with the industry and labor at conferences and meetings, provided technical assistance, and shared email reminders with resources.







## **National Roadway Safety Strategy**

- The U.S. Department of Transportation's NRSS aims to significantly reduce serious injuries and deaths on our nation's roadways and highways.
- Nearly 95% of transportation deaths occur on streets, roads, and highways.
- Call-To-Action campaign launched on February 3, 2023.
- FTA plans to focus on reducing the bus to person collision rate, while also encouraging commitments from all transit agencies through broad promotion of the Call-To-Action on the FTA website.

## COMMIT TO ZERO FATALITIES

To make our roadways safer for everyone, we can't do it alone. **WE NEED YOU.** 

## National Roadway Safety Strategy (cont.)

Encouraging commitments from 39 select bus agencies

FTA will encourage commitments from select bus agencies to mitigate roadway safety issues related to bus operations through targeted engagement and distribution of a letter from the FTA Administrator sent from the FTA regions.

39 bus agencies were selected as having the highest rates based on ranking of 2017-2021 Bus-to-Person Collision Rate (per 100M VRM) from National Transit Database (NTD) data.



For additional questions, please email <a>FTASafetyStakeholder@dot.gov</a>

## Safety Advisory 22-4 Overview and Purpose

#### Safety Advisory Overview

- **Date**: Published in the Federal Register on December 7, 2022
- Safety Advisory Number: 22-4
- Audience: Transit Agencies
- Purpose: FTA encourages transit agencies to implement, update, or expand suicide prevention signage and messaging campaigns that apply best practices for reducing suicide attempts. Additionally, FTA encourages incorporating general mental health awareness on public-facing media, partnering with suicide prevention organizations, and assessing suicide event and crisis center data through Safety Risk Management and Safety Assurance processes.





#### Suicide on Public Transit

Facts on Suicide

#### Suicide is a leading cause of fatalities on public transit

150	71%	COVID-19
The average number of	The percentage of	The pandemic has
suicide attempts per	suicide attempts	exacerbated risk factors
year on or by transit	reported inside a rail	associated with suicidal
over the past five years	station	behavior

Source: National Transit Database (July 2019); BMC Psychology, Pathirathna et. al (2022)

9

## **Suicide's Impact on Agency Operations**

#### **Impact to Operations**

- Suicide on transit impacts everyone involved, including transit operators
- In addition to impacts on operator well-being, suicide events may impact transit agencies' daily operations
- These impacts may include:
  - Missed work hours to recover from the shock, which is especially relevant in times of employee shortages and understaffing
  - Time to complete required station maintenance after an event
  - Difficulty in recruiting and maintaining workforce

Source: Transit Advisory Committee for Safety (TRACS) Report 18-03; TCRP Research Report 233



## Signage as an Intervention Tool for Transit Agencies

Signage can be effective in the immediate moment to talk down or deter suicide

SA 22-4 recommends that signage include the 988 Suicide & Crisis Lifeline and suicide prevention messaging



**San Francisco Bay Area Rapid Transit District (BART)**: BART partnered with the National Suicide Prevention Lifeline in 2015 for a signage campaign, resulting in the helpline receiving 20 to 50 calls per year from transit stations since the campaign began

**Toronto Transit Commission**: Toronto's *Crisis Link* is a suicide prevention program that installed posters on every subway platform. It's estimated the suicide rate dropped by 46% since 2019





11

Image 1: BART (2015)



Image 2: Toronto's Crisis Link (2019)

### **Suicide Prevention Signage on Public Transit**

#### Signage

- Display the national Suicide & Crisis Lifeline phone number (988) and the local crisis center or local public transit helpline phone number
- Direct patrons to nearby public phones, if available
- Present information in all languages frequently spoken within the jurisdiction
- Consider language, word choice, and other demographic risk factors, like age and gender, within the jurisdiction for signage and messaging campaigns

<section-header><section-header>

Image 3: An example of generic 988 messaging from the U.S. Army (2022)

Source: FTA Report No. 0227



#### **Suicide Prevention Signage on Public Transit**

#### Mental Health Awareness

- Convey anti-suicide and general mental health awareness information on public-facing media, such as bus advertisement space, station booths, bus shelters, fare cards, and vending machine screen savers
- Partner with suicide prevention organizations, including community mental health organizations, to coordinate mental health and suicide prevention messaging and resources
- Place suicide prevention signage in highly visible areas that pose the greatest risk for suicide
- Assess and monitor the effectiveness of different signage approaches and make use of available data to guide transit agency activities on suicide prevention



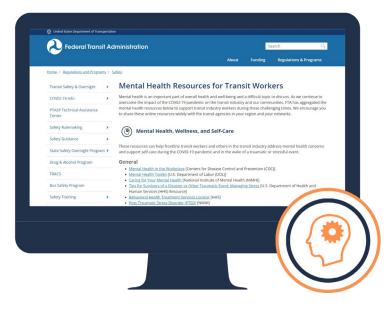
Image 4: Port Authority of New York and New Jersey's NJ Hopeline (2013)

Source: FTA Report No. 0227



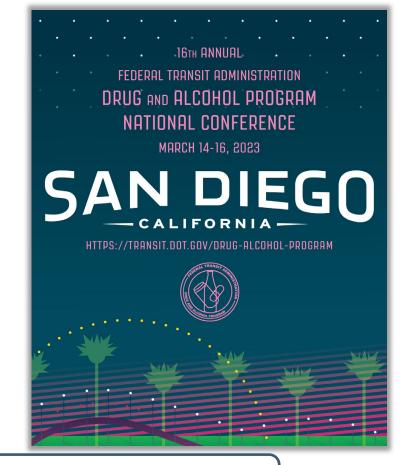
#### **Mental Health Resources for the Transit Industry**

- On February 1, 2022, FTA published <u>Mental Health Resources</u> to support transit industry workers. We encourage you to share these resources widely with your networks.
  - Mental Health, Wellness and Self-Care: These resources help transit stakeholders address mental health concerns and support self-care during the COVID-19 pandemic and in the wake of a traumatic or stressful event.
  - Suicide Prevention: These resources highlight free and confidential support for people in emotional distress and offer potential interventions for organizations.
  - Active Shooter Preparedness: These resources offer information to help transit stakeholders recognize indicators of potential workplace violence and understand actions to take when confronted by an active shooter.



## FTA Drug and Alcohol Program Conference March 14-16, 2023

- The 16<sup>th</sup> FTA Annual Drug and Alcohol Conference will provide background on 49 CFR Part 655 and 49 CFR Part 40.
- This is a hybrid event with some sessions available to remote participants.
- Sessions will focus on running a compliant drug and alcohol program and provide training for beginner Drug and Alcohol Program Managers.
- Registration for in-person attendance closes on March 10th.





Visit FTA's <u>Drug and Alcohol Conference page</u> for more information

## **Transit Advisory Committee for Safety**

- 1/31: First meeting (virtual) for 2022-2024 committee
- 24 members
- TRACS Chair and Vice Chair were selected
- Initial taskings:
  - Develop recommendations that advance transit rider and worker safety and how FTA can support agencies in developing and implementing mitigations
  - Develop recommendations that define mitigations to prevent bus-to-person and bus-to-privately-operatedvehicle collisions
  - Research and identify cybersecurity and data security system concerns for public transit agencies and recommend FTA actions and policies to mitigate those hazards

Pederal Transit	Administration	Search		
	About Funding	Regulations & Progra	ams	
Home / Regulations and Programs	/ <u>Safety</u>			
Transit Safety & Oversight	<ul> <li>Transit Advisory Committee for Safety</li> </ul>			
COVID-19 Info		NEW: FTA is reviewing TRACS applications. You can review the <u>2022-2024 TRACS Charter</u>		
PTASP Technical Assistance Center	and <u>TRACS Extension Federal Register Notice</u> for more info	rmation.		
Safety Rulemaking	> About TRACS			
Safety Guidance	Nationwide, public transportation is one of the safest modes of transportation, with m boarding transit vehicles in the U.S. each day. Transit agencies have fewer fatalities an	d injuries than any other		
State Safety Oversight Program		tives FTA implemented to		
Drug & Alcohol Program	<ul> <li>improve transit safety. In November 2009, the U.S. Transportation Secretary authorize TRACS provides information, advice and recommendations on transit safety to the U.S.</li> </ul>			
TRACS	FTA Administrator. TRACS does not make determinations of fact or policy. TRACS is con professionals representing a variety of stakeholders and interests to cooperatively add	mprised of a diverse pane	el of	
Bus Safety Program	recommending solutions based on agreed-upon facts. The committee's level of expert viewpoints enables early identification of potential problem areas and accelerated cor		reati	
Safety Training	greater safety and public confidence in the nation's public transportation systems.			
Stakeholder Outreach	<ul> <li>On behalf of the U.S. Secretary of Transportation, the FTA Administrator will name an I committee who serves as the designated federal official responsible for ensuring com Advisory Committee Act requirements.</li> </ul>		1	
FAQ	Acting Committee Chair: Vacant     Committee Vice-Chair: Vacant			
Related Links	Subscribe to TRACS news through email updates; select "Safety & Oversight/Transit Ad (TRACS),"	lvisory Committee for Safe	ety	
Sign Up for Updates     TRACS Archive	Application Resources			
TRACS     Past TRACS Activities	FTA is reviewing TRACS applications. FTA will select up to 25 qualified individuals int a two-year term. TRACS provides information, advice and recommendations about tra of Transportation and the FTA Administrator.	-		
Related Documents	2022-2024 TRACS Charter			
2022 TRACS Charter	Notices and Participation			
Contact Us	TRACS meets as a full control to the pattern of the pattern of the pattern of the pattern of the transformation of the the pattern of the pattern of the meeting.			
Office of Transit Safety and Oversight Federal Transit Administration 1200 New Jersey Avenue, SE	Anyone wishing to formally address TRACS or submit materials for review during the n the dates indicated in the FRN that announces the meeting. Materials to be reviewed a may be submitted at any time to the FTA.	•		

For additional information, visit <u>FTA's TRACS Webpage</u>.

# Protecting Assets from Cyber Threats - Cybersecurity Assessment Tool for Transit (CATT)

#### FTA published an open-source PDF based CATT tool on February 10, 2023

 Assists small and mid-sized transit agencies in self-assessing their cybersecurity preparedness

# An On-ramp for agencies to identify key practices of a modern cybersecurity program with self assessment

- Uses Dept. of Homeland Security's Cyber Resilience Review (CRR) as a basis
- Aligns with National Institute of Standards and Technology (NIST) framework

#### **CATT has three primary components**

- $\odot\,\textsc{Data}$  collection form
- $\odot$  Resulting report produced given data input from transit agency
- $\odot$  Resource guide on how to begin practices

## **Cybersecurity – Additional Resources**

- Cybersecurity Webinar to Demonstrate the CATT tool
  - $\circ~$  FTA will host a webinar on March 1 from 1pm to 2pm
- Cybersecurity Webpages
  - CATT tool download <u>Cybersecurity Assessment Tool for Transit</u> (CATT)
  - CATT tool brief <u>Cybersecurity Assessment Tool for Transit (CATT)</u>: <u>Self-Assessment Package</u>
  - Cybersecurity research page <u>Cybersecurity Program</u>
  - Cybersecurity safety page <u>https://www.transit.dot.gov/regulations-</u> and-programs/safety/cybersecurity-resources-transit-agencies



#### Questions

Jeremy Furrer Division Chief, Safety Policy and Promotion Division Office of Safety and Oversight Federal Transit Administration jeremy.furrer@dot.gov



#### TRANSIT.DOT.GOV

FTA FEDERAL TRANSIT ADMINISTRATION