



2023 FTA JOINT STATE SAFETY OVERSIGHT AND RAIL TRANSIT AGENCY WORKSHOP

NOVEMBER 14 – 16, 2023 | ST. LOUIS, MISSOURI



Session 5

Risk-Based Inspection Panel Discussion: State Safety Oversight Agency Insights

Facilitator: Cyrell McLemore, FTA



Risk-Based Inspections – Part 1

Steve Bethel and Brian Brinkley

Arizona Department of Transportation

Sharmila Samarasinghe and Davis Rajtik

Washington Metrorail Safety Commission

2023 FTA Joint State Safety Oversight and Rail Transit Agency Workshop

RISK BASED INSPECTIONS

Arizona DOTs approach to Staffing Qualifications and Inspections

Presented by

Brian Brinkley, State Safety Oversight Program Manager II, Arizona Department of Transportation

Steven Bethel, State Safety Oversight Program Manager I, Arizona Department of Transportation

November 14, 2023

OVERVIEW AND CONTEXT

Throughout this PowerPoint, we will discuss several sections as it pertains to the topic of ADOT's approach to Staffing and RBI inspections. Within these, it will be broken down into subsections covering the following:

- **Current ADOT Staffing Experience and Organizational Structure**
- **Rail Transit Systems Overseen by ADOT**
- **Training attended and provided by ADOT**
- **Guide path towards RBI submittal**
- **How Data will shape the current/future development of RBI at ADOT**

Current ADOT SSOA Staff Experience

Brian Brinkley

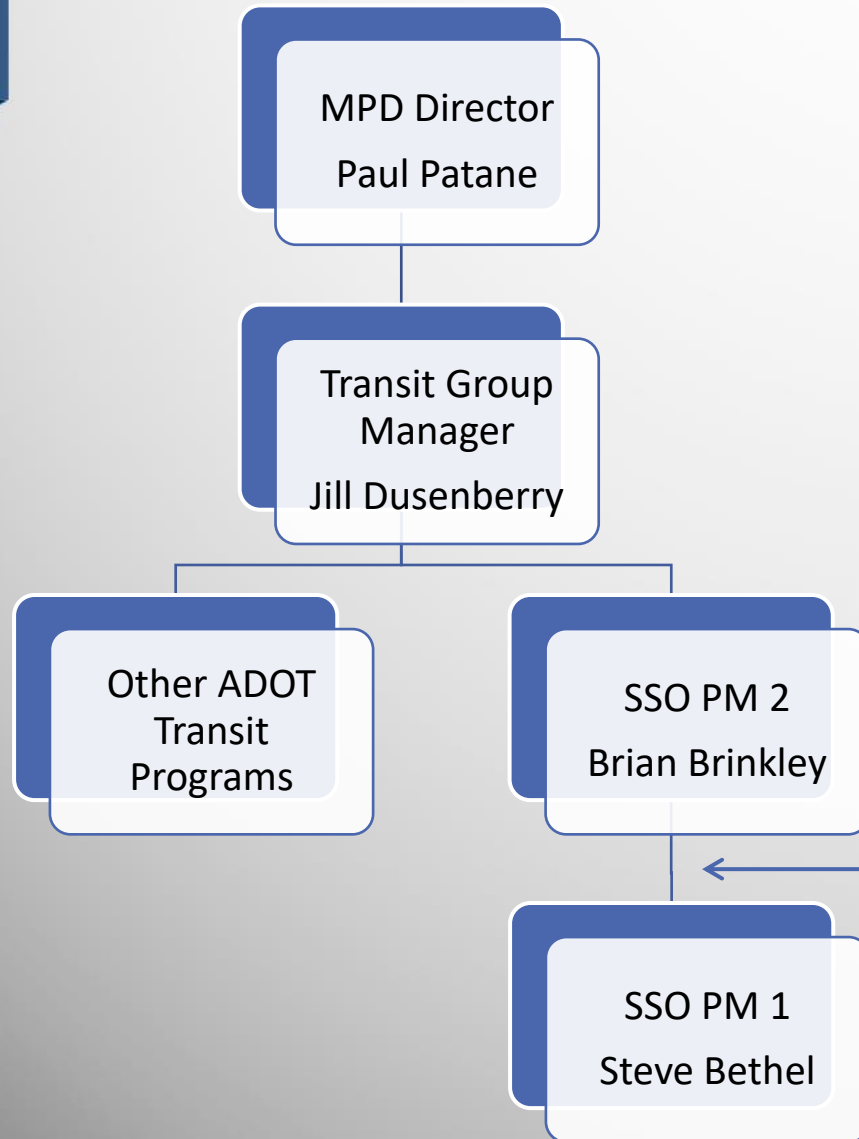
2017 - Current ADOT SSOA
2015 - 2017 Valley Metro - Lead Safety Specialist
2008 - 2015 Valley Metro - Lead Signal Technician/Trainer
2007 - 2008 BNSF Freight Rail - Signal Department



Steven Bethel

2022 - Current ADOT SSOA
2017 - 2022 Valley Metro - Lead Safety Specialist
2012 - 2017 Sun Link Streetcar - Maintenance Supervisor
2008 - 2012 Valley Metro - Traction Power/Track Maintenance
2006 - 2008 Stacey and Witbeck - Track Foreman

ADOT SSOA Organizational Structure



Dovetail Consulting Supports ADOT
In a wide range including, but not
Limited to:

- Triennial Audits
- Annual Document Reviews
- Readiness Reviews for Capitol Projects
- Program Standard Support
- RBI Development
- CAP/Hazard Tracking

Rail Transit System's Overseen by ADOT

Valley Metro Light Rail (2008)



- 28 miles
- 38 stations
- 49 Kinkisharyo vehicles
- 10 Siemens Vehicles
- 15 Additional Siemens (2024)
- 3 Extensions underway

Valley Metro Tempe Streetcar (2022)



- 3 miles
- 14 stations
- 6 Brookville vehicles
- 1/3 of system Off-Wire
- Studies occurring to expand
- 2 Light rail Connection points

Tucson Sun Link Streetcar (2014)



- 3.9 miles
- 23 stations
- 8 United Streetcar vehicles
- Connects Five Unique Districts
- 100,000 people live and work within a half mile of the route

Training as required by ADOT

- Public Transportation Safety Certification Training Program (PTSCTP) Certificate
- Transit Safety and Security Program (TSSP) Certificate



Federal Transit Administration



Training Attended/Reviewed by ADOT Personnel

- RTA Track Access (every 2 years)
- RTA Signal, Communication, Traction Power and Track (as needed, or changes)
- LRV or Streetcar Manufacturing Training (as needed, or changes)
- Training provided by RTA for First Responders (Police/Fire/Etc.)
- Additional TSI Classes
 - Bus/Rail Investigation (initial-one time)
 - Audit (when changes occur)
 - Transit Industrial Safety/OSHA 30 (every 3-5 years)
 - CPTED, Transit System Safety and Security: Design Review (initial-one time)



Annual Training Provided by ADOT to RTA's

ADOT typically provides Training for RTA's annually on the Latest Program Standard. ADOT will look to host a RBI Specific Training once implemented

ADOT
ADOT Program Standard
Refresher Training – November 2022

Certificates used to renew PTSCPT by RTA's

Program Standard Training Provided by ADOT (Cont.)

Typical Attendance (varies)

- Safety Management/Staff
- Security Management/Staff
- Leadership (COO, CSO, etc.)
- RTA Management
- Operations/Maintenance
- Internal Audit Department
- City Partners
- TSO Office
- Region 9
- PMOC's



Working towards RBI Completion

ADOT has developed a specific guide path to lead us through the process of completion.

RBI Activity	Responsible Party	Expected Completion Date
Category 1: Authority to Perform Risk-Based Inspections		
Update Program Standard to establish requirements for Category 1 and describe ADOT's methodology to satisfy the requirements	SSO Program Manager II	08/04/2023
Review Arizona Statutes, Title 69, Roads, Bridges, and Ferries, Section 4019, Arizona State Safety Oversight Program for sufficiency to implement Risk-Based Inspections requirements	SSO Program Manager II / ADOT Legal authority	8/23/2003
Provide letter of opinion confirming sufficiency of State legislation	ADOT Legal authority	8/23/2003
Preliminary submission of Category 1 for input from FTA	SSO Program Manager II	TBD

RBI Activity	Responsible Party	Expected Completion Date
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Provide letter of opinion confirming sufficiency of State legislation	ADOT Legal authority	8/23/2003
Preliminary submission of Category 1 for input from FTA	SSO Program Manager II	08/30/2023
Category 2: Risk-Based Inspection Practices, Policies, Procedures		
Update Program Standard to establish requirements for Category 1 and describe ADOT's methodology to satisfy the requirements	SSO Program Manager II	08/04/2023
Valley Metro Coordination Work Session #1	SSO Program Manager II	07/11/2023
Sun Link Coordination Work Session #1	SSO Program Manager II	07/12/2023
Issue Follow up RFI to Valley Metro for current inspection practices, policies, and procedures	SSO Program Manager II	08/24/2023
Issue Follow up RFI to Valley Metro for current inspection practices, policies, and procedures	SSO Program Manager II	08/25/2023
Establish supporting document with specific Risk-Based Inspection Practices, Policies, Procedures	SSO Program Manager II	February 2024
Preliminary submission of Category 2 for input from FTA	SSO Program Manager II	TBD
Category 3: Data Sources and Collection		
Update Program Standard to establish requirements for Category 1 and describe ADOT's methodology to satisfy the requirements	SSO Program Manager II	08/04/2023
Valley Metro Coordination Work Session #2	SSO Program Manager II	September 2023
Sun Link Coordination Work Session #2	SSO Program Manager II	September 2023
Issue Follow up RFI to Valley Metro for current inspection practices, policies, and procedures	SSO Program Manager II	October 2023
Issue Follow up RFI to Valley Metro for current inspection practices, policies, and procedures	SSO Program Manager II	October 2023
Establish supporting document with specific list of data sources and process for data collection and analysis	SSO Program Manager II	December 2023
Preliminary submission of Category 3 for input from FTA	SSO Program Manager II	TBD
Category 4: Inspection Prioritization		

RBI Activity	Responsible Party	Expected Completion Date
Update Program Standard to establish requirements for Category 1 and describe ADOT's methodology to satisfy the requirements	SSO Program Manager II	08/04/2023
Establish specific process for inspection prioritization based on data sources and analysis	SSO Program Manager II	January 2024
Preliminary submission of Category 4 for input from FTA	SSO Program Manager II	TBD
Category 5: Sufficiency of Risk-Based Inspection Program		
Update Program Standard to establish requirements for Category 1 and describe ADOT's methodology to satisfy the requirements	SSO Program Manager II	08/04/2023
Update workload assessment to estimate staffing impact of risk-based inspection program including estimating scope and number of inspections	SSO Program Manager II	September 2023
Establish specific process for ensuring ongoing sufficiency of RBI Program	SSO Program Manager II	October 2023
Preliminary submission of Category 4 for input from FTA	SSO Program Manager II	TBD
Category 6: SSO Staffing Qualifications and Training		
Update Program Standard to establish requirements for Category 1 and describe ADOT's methodology to satisfy the requirements	SSO Program Manager II	08/04/2023
Establish specific requirements for ADOT representatives conducting inspections including qualifications, training, and equipment required	SSO Program Manager II	November 2023
Preliminary submission of Category 6 for input from FTA	SSO Program Manager II	TBD
Other and Overall Submission		
Prepare Draft Program Standard to include Section 14: Risk-Based Inspections	SSO Program Manager II	04/14/2023
FTA/ADOT RBI One-on-one call #1 (Category 1)	FTA / ADOT	04/17/2023
FTA/ADOT RBI One-on-one call #2 (Category 5)	FTA / ADOT	05/15/2023
Provide comments on Program Standard for review by ADOT	Valley Metro Rail Chief Safety Officer	05/15/2023
Provide comments on Program Standard for review by ADOT	Sun Link Streetcar Chief Safety Officer	05/15/2023
FTA/ADOT RBI One-on-one call #3 (Categories 2, 3, and 6)	FTA / ADOT	06/21/2023
FTA/ADOT RBI One-on-one call #4 (Categories 4 and 5)	FTA / ADOT	07/17/2023
Issue updated Program Standard including Section 14: Risk-Based Inspections	SSO Program Manager II	08/04/2023



It's All about DATA!



- Asset Group #1: Vehicles**
- Asset Group #2: At-Grade Fixed Guideway Stations**
- Asset Group #3: Combined Administration and Maintenance Facility**
- Asset Group #4: Traction Power Substations**
- Asset Group #5: Signal Systems**
- Asset Group #6: Switches**
- Asset Group #7: Interlocking's**
- Asset Group #8: Overhead Catenary**
- Asset Group #9: Track**
- Asset Group #10: Bridge / Aerial Structures**
- Asset Group #11: Other**

In each Asset Group ADOT is evaluating Data sources such as (but not limited to):

- Events
- Daily logs
- SCADA Logs
- Inspection Logs
- SOP's
- Schedules
- Checklists
- Inspection Frequency
- Manuals
- Other etc.

Future RBI Considerations

As the RBI Process is implemented, ADOT will use the DATA to look at how it could affect Future Considerations such as:

- Evaluate/Explore the need for Additional Staff or Contract Support
- The frequency on which Inspections are scheduled
- The need to add additional areas of inspection
- Changes to the Program Standard
- The need for Additional training
- Changes from a RTA to warrant change
- Any other areas that can be improved



Contact Information

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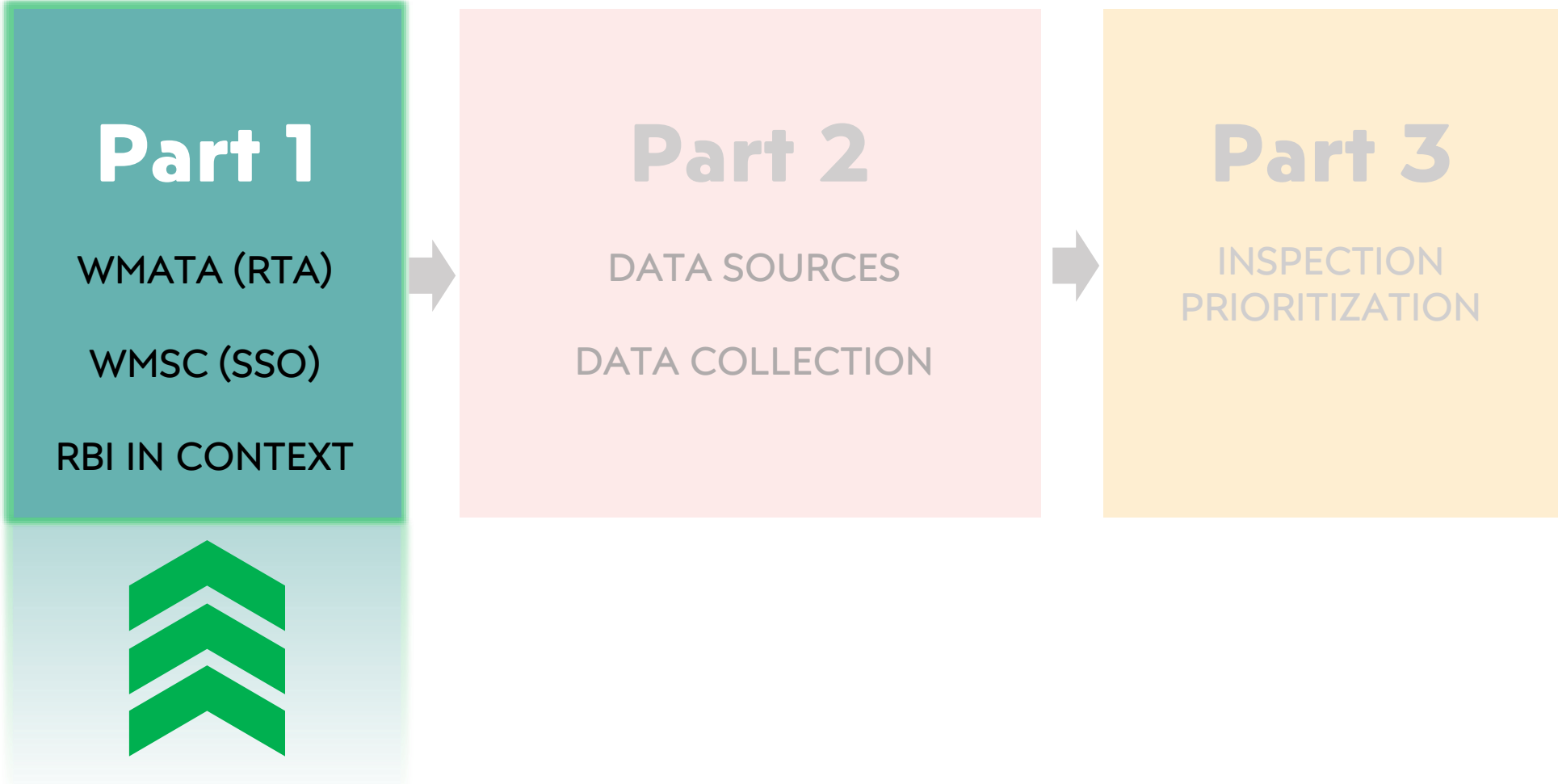
JOINT SSO AND RTA WORKSHOP 2023

presented by the Washington Metrorail Safety Commission

PRESENTATION OVERVIEW



WHERE ARE WE?



WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY (WMATA)

- 1967 Created by Interstate Compact
- 1976 Began rail service
- 12,000 employees
- Operations in D.C., MD, VA
- 98 stations
- 128 miles of track
- 10 rail yards
- 1,290 railcars
- 40.7 million rail trips (FY 2022)
- Regional bus service (MetroBus)
- Paratransit service



WASHINGTON METRORAIL SAFETY COMMISSION (WMSC)



- 2017 Created by Interstate Compact
- 2019 Certified by the Federal Transit Administration
- 25 full-time employees (plus contractor augmentation)
- Powers (examples):
 - May restrict, suspend, or prohibit rail service on all or part of the WMATA Rail System (Compact Section 3(a))
 - Direct prioritized spending on safety critical items (Compact Section 31(c)(2))
 - Remove a specific vehicle, infrastructure element, or hazard (Compact Section 31(c)(4))
 - Direct the suspension or disqualification of an individual from performing in a safety sensitive position (Compact Section 31(d))
 - Enter the rail system and adjacent properties



RBI IN CONTEXT



DATA SOURCES

RTA data.
SSO data.
Resource limitations.



DATA COLLECTION

Quantity versus quality.
Gathering frequency.
Resource limitations.



INSPECTION PRIORITIZATION

Assess the risk.
Schedule activities.
Resource limitations.



TOOLKIT CATEGORIES

CATEGORY 1: AUTHORITY TO PERFORM RBI

CATEGORY 2: RBI POLICIES AND PROCEDURES

 CATEGORY 3: DATA SOURCES AND COLLECTION

 CATEGORY 4: INSPECTION PRIORITIZATION

CATEGORY 5: COMMENSURATE WITH NUMBER, SIZE, AND COMPLEXITY

CATEGORY 6: SSO STAFFING, QUALIFICATIONS, AND TRAINING



Federal Transit Administration

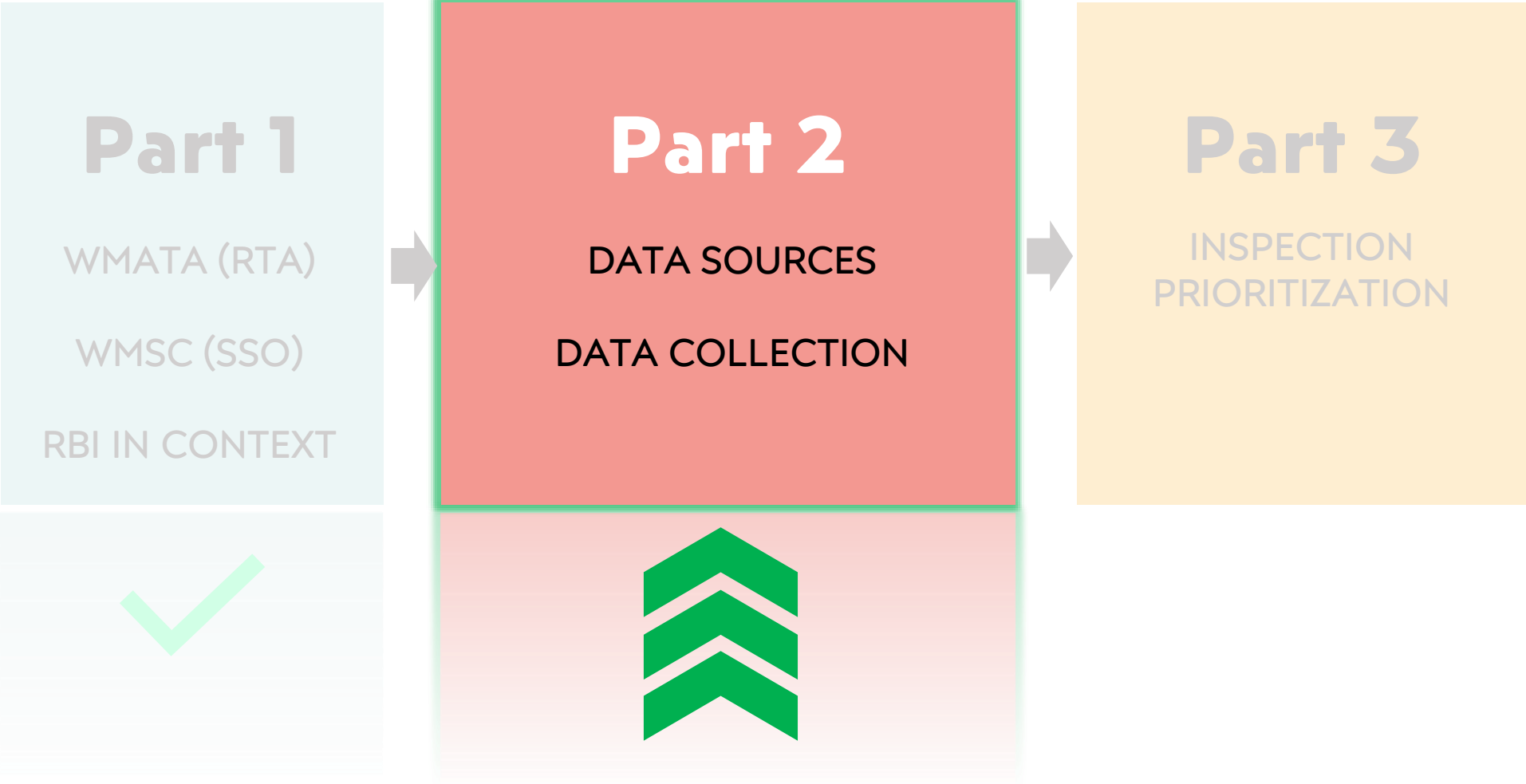
Risk-Based Inspection Program Toolkit

49 U.S.C. § 5329(k)



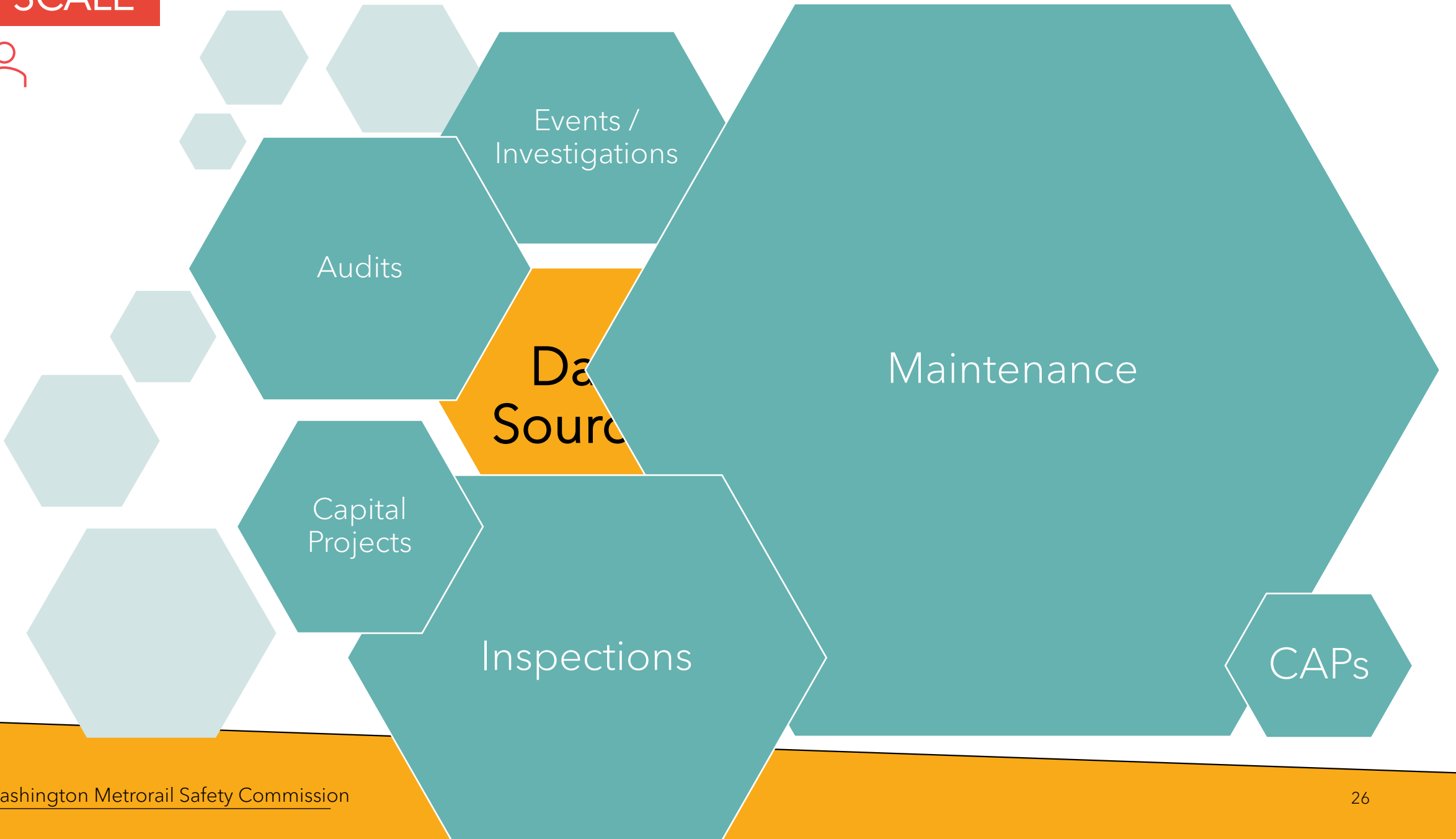
Washington Metrorail Safety Commission

WHERE ARE WE?





TO SCALE



DATA COLLECTION

Disparate collection and systems.

SSO-ASSISTED DATA

Audits
SSO-issued CAPs
Safety Event Investigations
SSO-conducted Inspections

RTA DATA

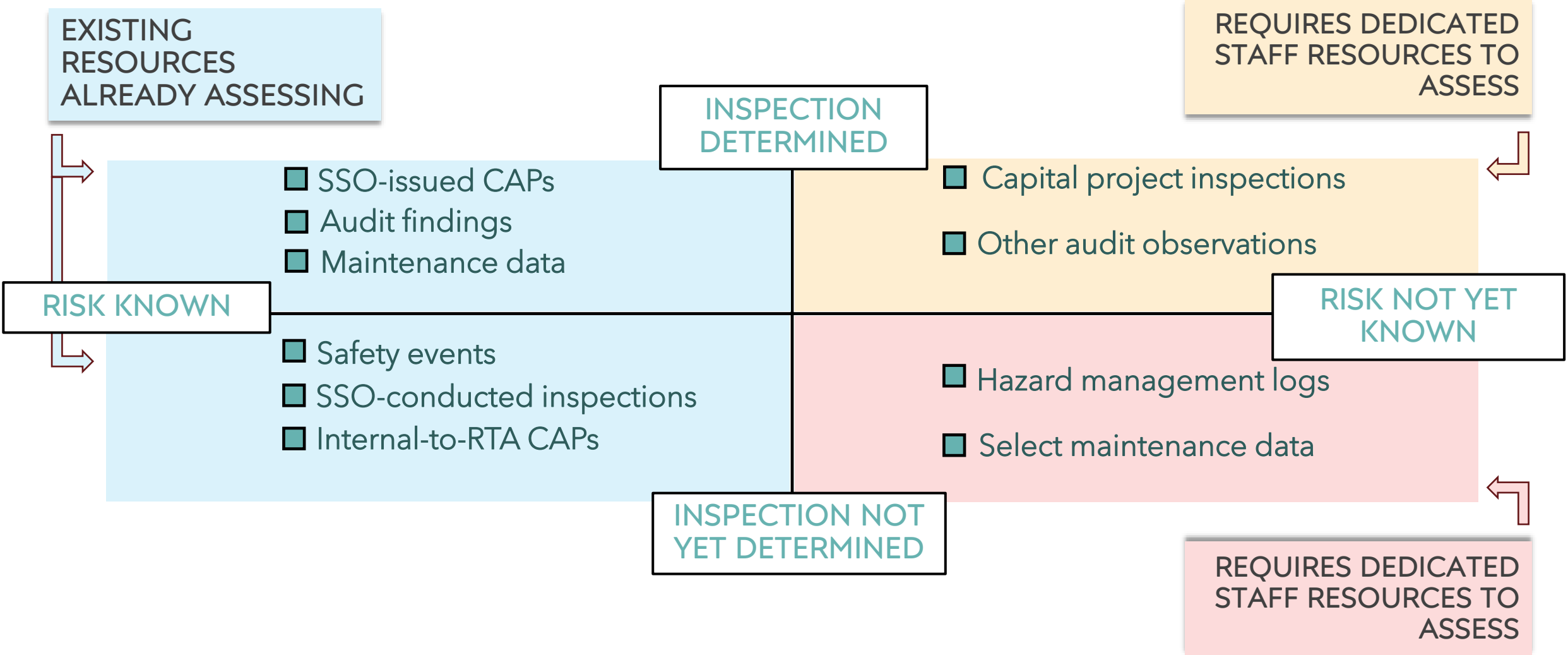
Hazard Logs
Maintenance Data
Internal-to-RTA CAPs
Capital Projects

RTA SYSTEMS

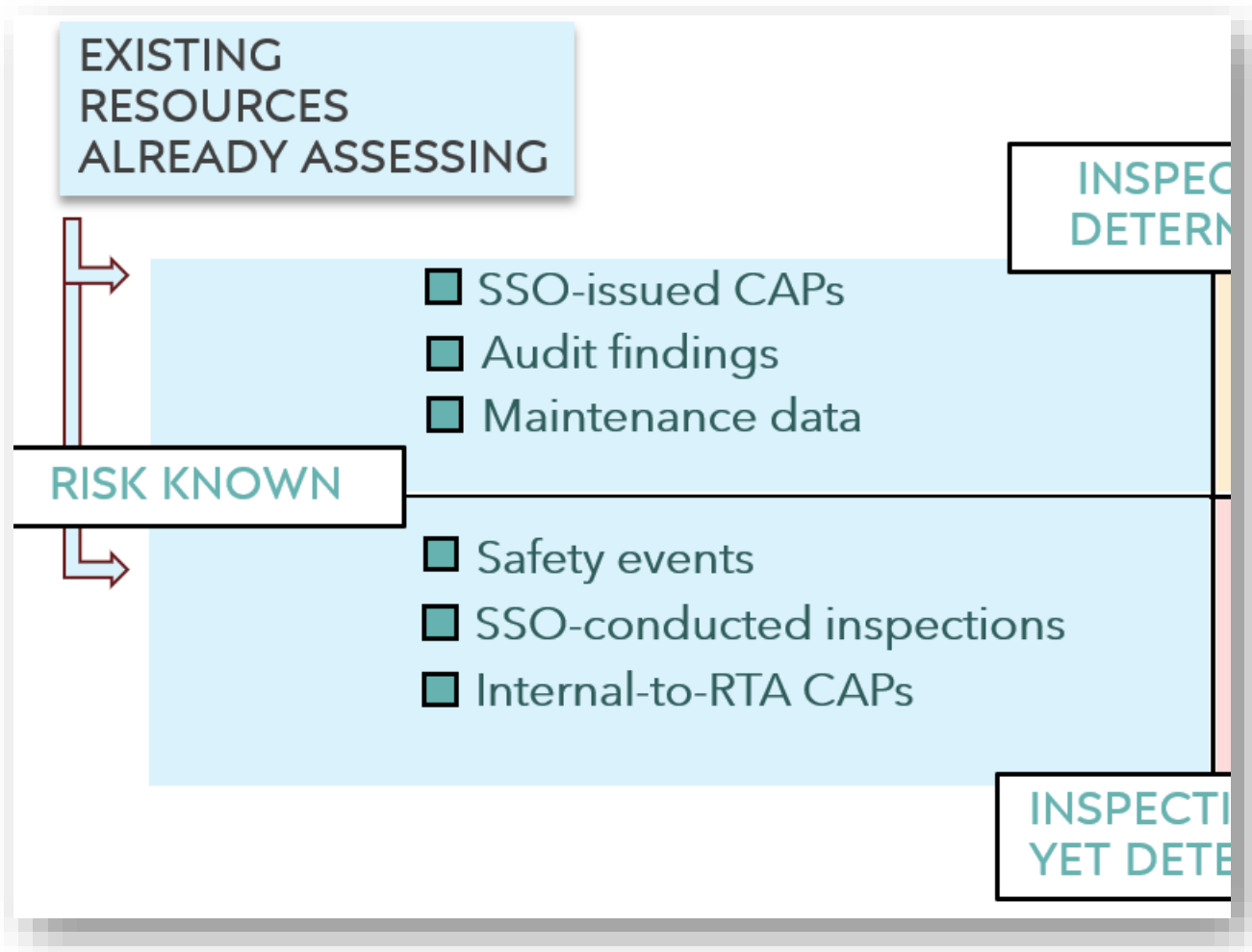
Maximo
Windchill
Documentum
AssetWise
Intranet
Department drives



DATA MANAGEMENT



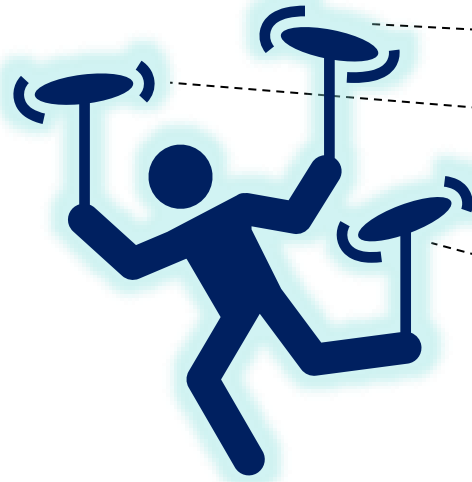
KNOWN RISKS



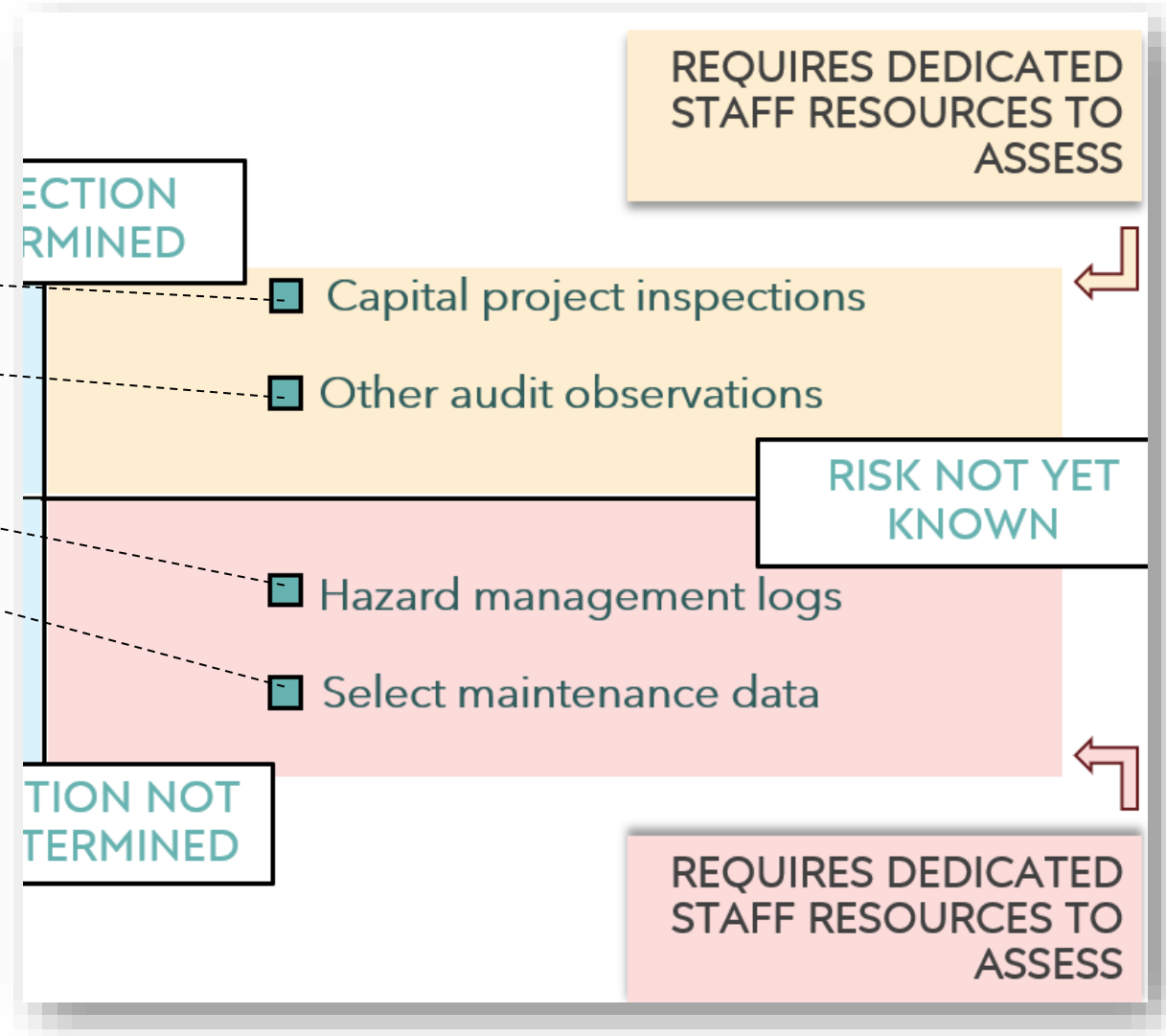
Sending gifts to your RBI



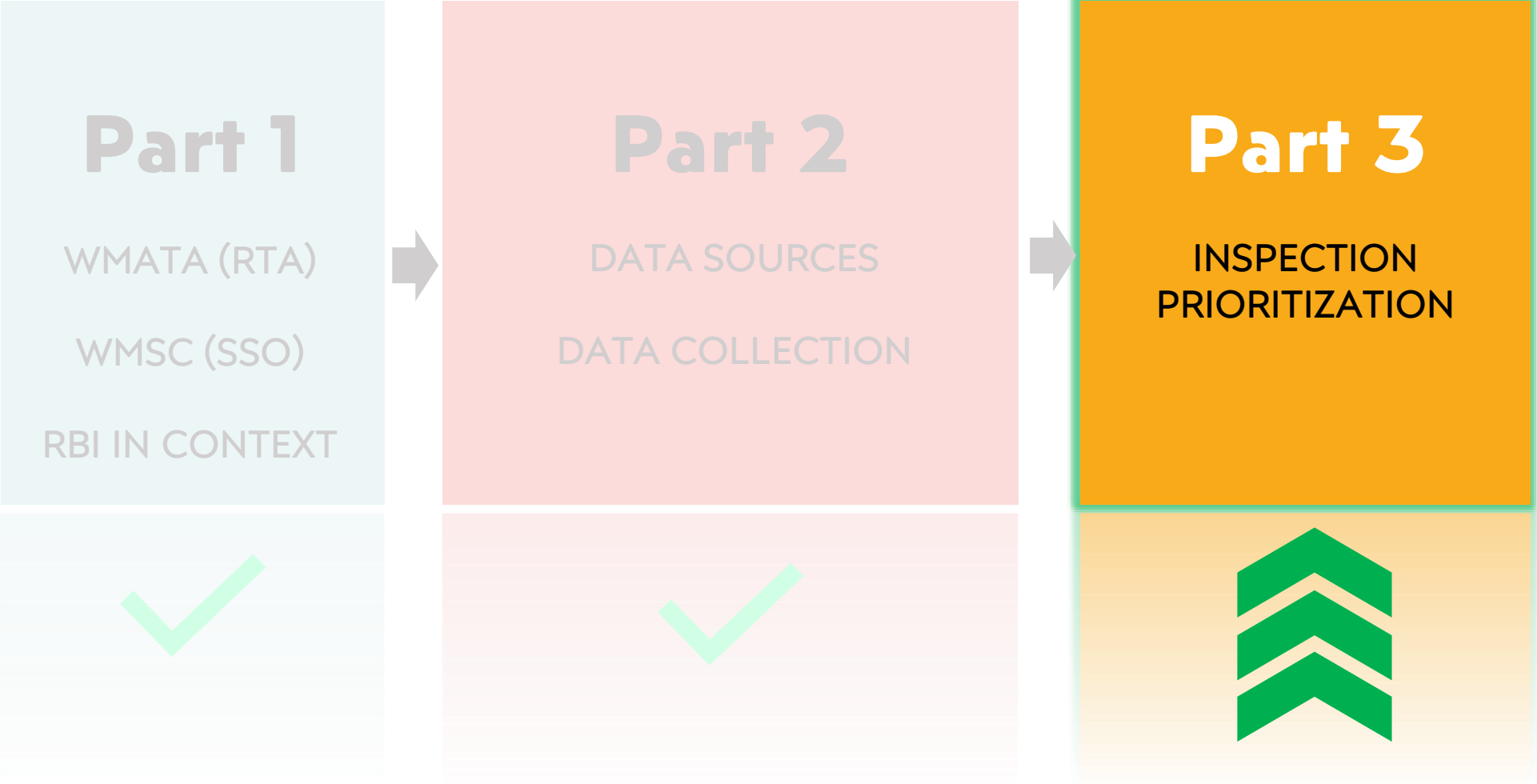
UNKNOWN RISKS



active, centralized management



WHERE ARE WE?



INSPECTION PRIORITIZATION

Step 1

**Hazard
Rating**

For determining
whether to even
consider for
inspection.

Step 2

**Rate of
Reoccurrence**

For determining
when that inspection
could be scheduled.

Step 3

Perishability

For determining
how and how soon
you would want to
conduct that
inspection.



INSPECTION PRIORITIZATION

Step 1

Hazard Rating

For determining whether to even consider for inspection.

Risk Probability	Risk Severity			
	Catastrophic 1	Critical 2	Marginal 3	Negligible 4
Frequent – A	1A	2A	3A	4A
Probable – B	1B	2B	3B	4B
Occasional – C	1C	2C	3C	4C
Remote – D	1D	2D	3D	4D
Improbable – E	1E	2E	3E	4E



INSPECTION PRIORITIZATION

Step 2

Rate of Reoccurrence

For determining when that inspection could be scheduled.

2020: finding that a preventive maintenance was not completed once every 3 years as required.

2023: CAP complete, closed.

2026: Next opportunity to check whether that 3-year preventive maintenance was completed on time.



INSPECTION PRIORITIZATION

Step 3

Perishability

For determining
how and how soon
you would want to
conduct that
inspection.

Immediacy (ongoing event)

Evidence necessary for proper assessment

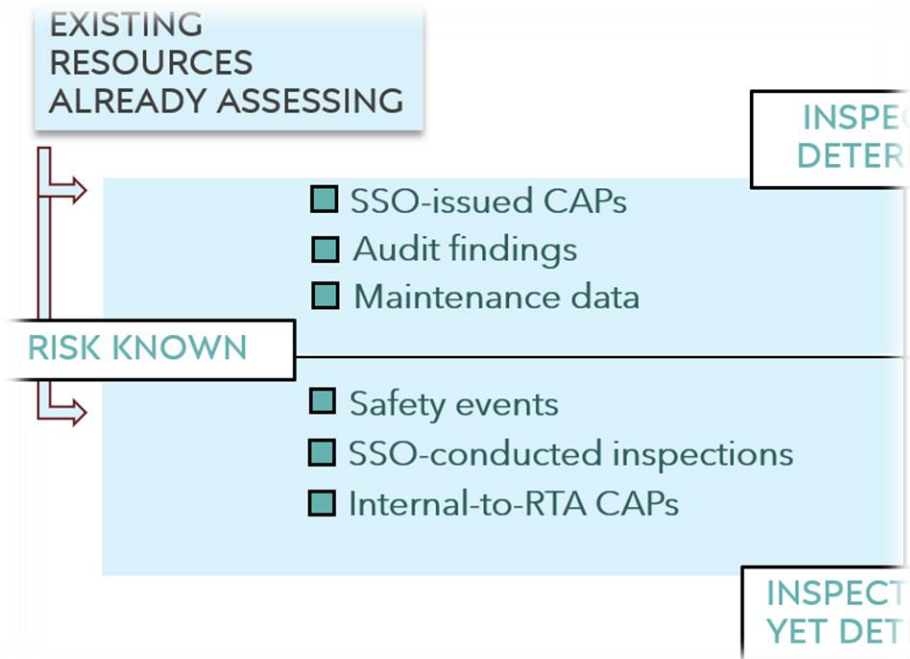
Different evidence, different value

Finite opportunity to verify

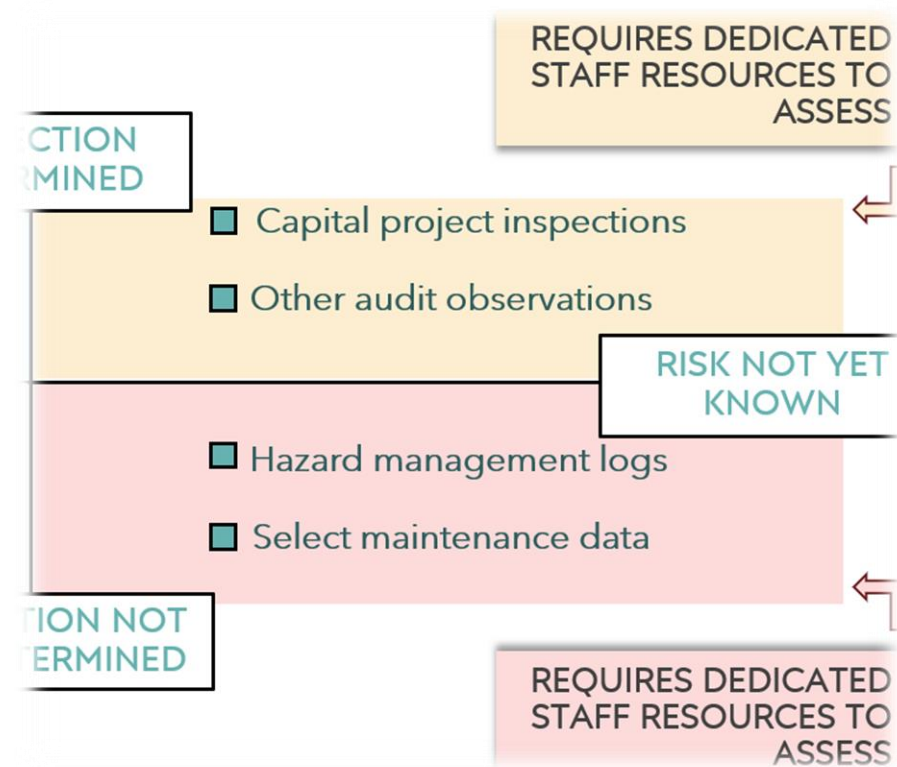
Availability of resources



SCHEDULE



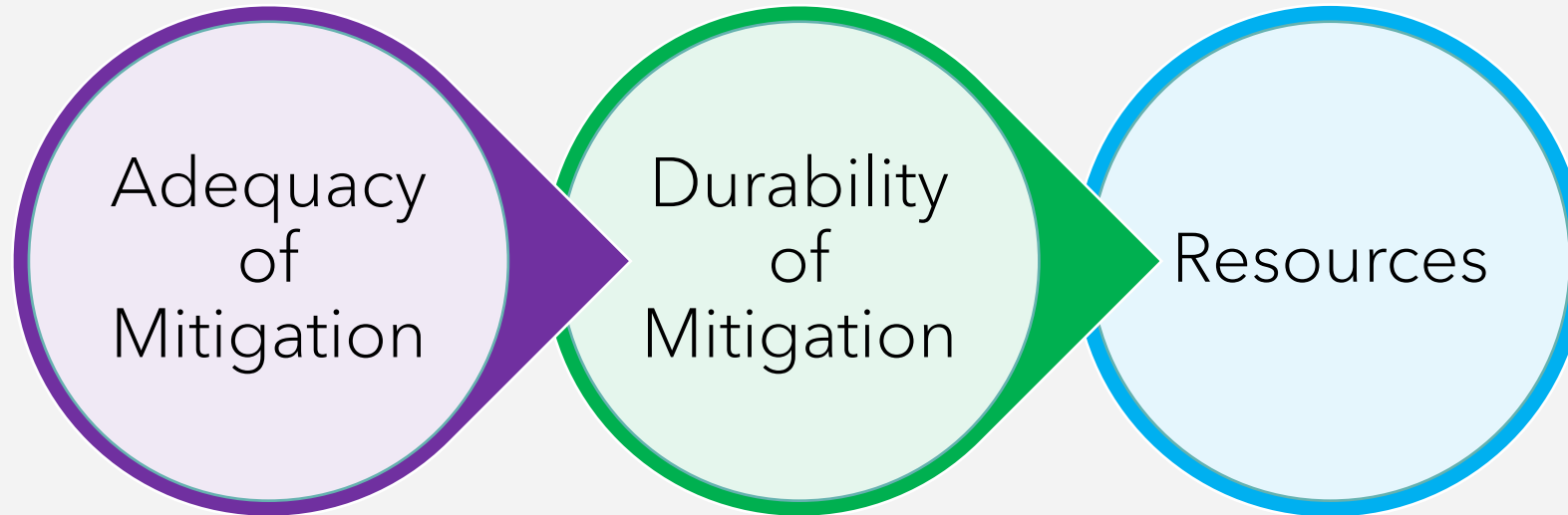
Schedule inspections for those known risks, then flex as other risks become known



- Ready-made for RBI.
- Can plan resources far in advance.
- Analogous to preventive maintenance.

- RBI need to be determined.
- Requires some advance planning.
- Analogous to corrective maintenance.

DE-PRIORITIZING





THANK YOU

Please reach out if you want to further discuss!

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Questions?



2023 FTA Joint State Safety Oversight and Rail Transit Agency Workshop

BREAK

Workshop will reconvene at 10:30 AM (*Central Time*)

November 14 - 16, 2023

St. Louis, MO





2023 FTA JOINT STATE SAFETY OVERSIGHT AND RAIL TRANSIT AGENCY WORKSHOP

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Session 6

Risk-Based Inspection Panel Discussion: State Safety Oversight Agency Insights

Facilitator: Cyrell McLemore, FTA



Risk-Based Inspections – Part 2

Mike Pineau

Massachusetts Department of Public Utilities

Daren Gilbert

California Public Utilities Commission

Andrew Ennis

Virginia Department of Rail and Public Transportation



**Commonwealth of Massachusetts
Department of Public Utilities
Rail Transit Safety Division**

**Risk-Based Inspection Program Overview
2023 FTA SSOA/RTA Workshop
November 14, 2023**





- About the MBTA and DPU
- RBI Program Development
- RBI Dashboard Overview
- RBI Pilot Activity
- Discussion / Q&A



Photos courtesy of MBTA



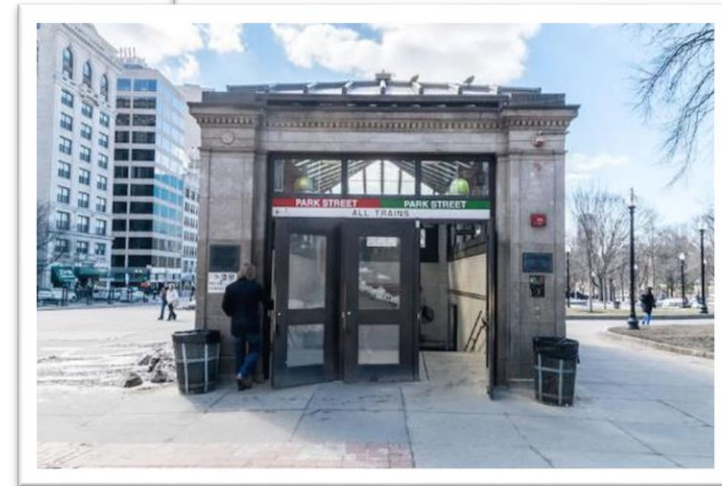
Massachusetts Bay Transportation Authority (MBTA) operates both light and heavy rail service within the Greater Boston Area in Massachusetts.

The Massachusetts Bay Transportation Authority (also known as MBTA or “the T”) operates the oldest transit subway system in the country, with history dating back over 130 years.

The Massachusetts Department of Public Utilities (DPU) is one of the oldest public utilities commissions in the United States, with history dating back to the mid 1800s as the Massachusetts Board of Railroad Commissioners.

DPU’s Rail Transit Safety Division (RTSD) oversees the light and heavy rail equipment safety and operations of the MBTA as the designated SSOA for Massachusetts.

The first subway tunnel in America – under Tremont Street in Boston – opened in 1897 and is still in use today along with the first two stations, Boylston Street and Park Street.



Photos courtesy of MBTA

Park Street Station in 1897 (above) and today (below).



Fast Facts: MBTA and DPU

Heavy Rail

3 Lines:

Orange (1901), Blue (1904), Red (1912)

80.9

million rides
in 2022

Light Rail

2 Lines:

Green (1897), Mattapan Trolley (1929)

30.7

million rides
in 2022

Facilities

130 Rail Stations

13 Rail Yards

Infrastructure

~137 miles of
track

DPU RTSD

Team of 18:

Director
2 Assistant Directors
Compliance
Engineering
Data Analytics
Legal
Contractor Support

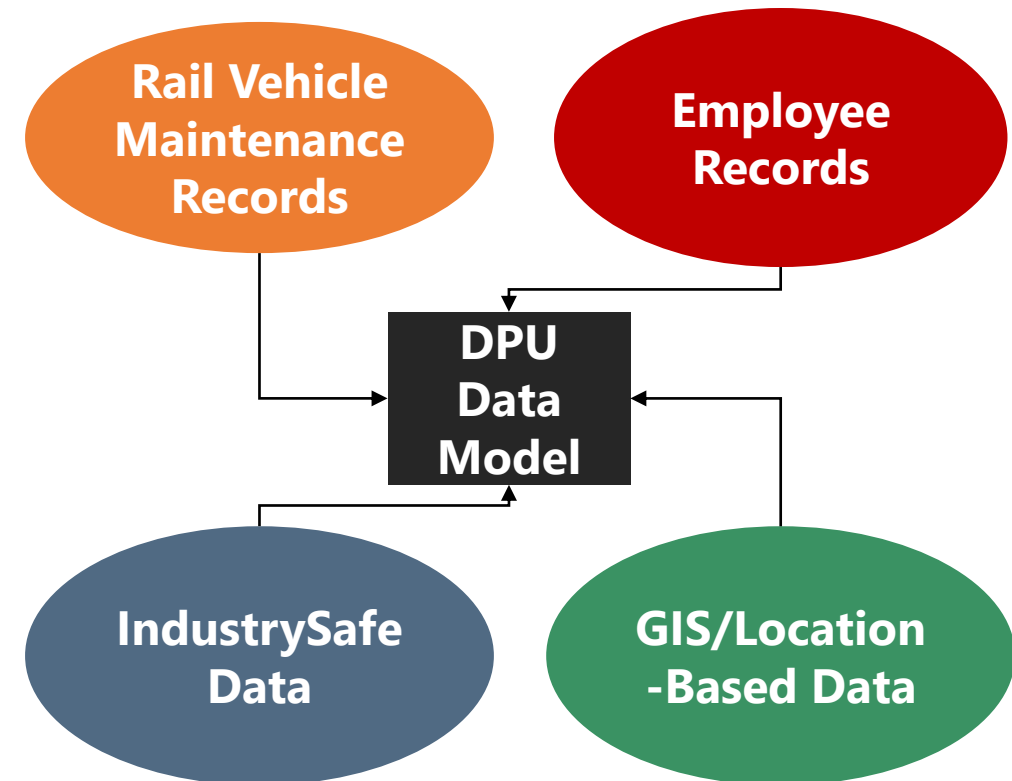
Nearly **3 quarters** of Massachusetts residents live in an area served by the MBTA.

The RTSD's approach to RBI program development is grounded in safety data. The RTSD is taking a data-driven approach to understanding areas of RTA risk.

MBTA's IndustrySafe system – which contains digital records of rail safety incidents and hazards – serves as our foundational data set.

RTSD has developed an interactive RBI Dashboard which connects to IndustrySafe data so RTSD's RBI Team can "dive in" to explore trends.

The RBI Dashboard also allows RTSD to connect related data sets to power "breakout" dashboards that allow for granular visualization of more niche items like maintenance data and GIS/location-based data, as needed for risk analysis.



The DPU RBI Dashboard connects to a variety of data sources, allowing for a broad measure of risk.

RTSD is taking an Agile Methodology approach to RBI – breaking activities into phases, emphasizing collaboration between team members across multiple disciplines, and fostering an environment of continuous improvement to respond to changing conditions.

The RBI Team – comprised of compliance officers and a data analyst – uses data insights gleaned from our RBI Dashboard to “nominate” potential activities to management.

The nomination process involves the RBI Team members meeting to collaboratively interact with our RBI Dashboard to rank incidents and hazards by type, frequency, and severity over a set period of time.

The RBI Team then uses a bubble sort/triage technique to determine which incidents and hazard types warrant an RBI activity nomination for the next RBI quarter.



The RBI Team’s nomination process is grounded in looking for risk factors that could endanger the health, safety, and wellbeing of passengers and employees of the T, along with protecting vital equipment and facilities from damage.

Following the nomination process, RTSD management selects activities based on the nominations and assigns engineering and compliance staff to each activity.

The RBI Team collaborates with assigned staff to develop a R.I.D.E. Plan for each activity and submits them to management for approval.

R.I.D.E. was developed with the RBI program in mind, as a way of using Agile Methodology to handle risk-based inspections, with a phased, collaborative approach to each step.

Once management approves a R.I.D.E. Plan, it can begin. Once a R.I.D.E. plan is completed, any findings (including CAPs) are incorporated into future RBI data analysis.

The R.I.D.E. Approach

R – Research

This is the opening phase of the process. In this phase, staff is assigned to investigate the risk, its current status, and any associated incidents and hazards.

I – Inspect

This is the primary phase of the process. In this phase, the RBI Team and assigned staff conduct inspections to determine the status of the risk and its associated incidents and hazards.

D – Determine

This is the wrap up phase of the process. In this phase, the RBI Team and assigned staff bring together information and make determinations about the risk.

E – Enforce

This is the reporting phase of the process. The RBI Team and assigned staff create a brief report summarizing their findings for the RBI activity and any enforcement measures to be taken.

*The 4 phases of an RTSD RBI activity:
Research, Inspect, Determine, and Enforce*₅₀



RTSD's data dashboard works across tablets and laptops. Pictured at right on the tablet is our RBI Dashboard's Incidents tab, which visualizes MBTA incident data.

Section One includes timeline, priority, and type slicers that can be selected to adjust the visuals in Section Two and filter the underlying incident reports in Section Three, allowing RTSD to examine trends.

Users can also customize Section Two to see the visual summaries most meaningful to them. Users can tap or click on incident reports in Section Three to see details of each incident.

Section One

Last 90 Days
6/15/2023 - 9/17/2023

Higher Lower Moderate

Choose an incident priority from above and incident type from below.

Incident Type One	Incident Type Two
Incident Type Three	Incident Type Four
Incident Type Five	Incident Type Six
Incident Type Seven	Incident Type Eight
Incident Type Nine	Incident Type Ten

Hold down CTRL on your keyboard to select multiple options at once.

Section Two

Station	Count
Station Gulf	17
Station Alpha	14
Station Charlie	13
Station Delta	12
Station Tango	12
Station Romeo	10
Station Zulu	10
Station Papa	10
Station November	10
Station Mike	9

Section Three

Incident Type	Incident Number	Month	Day	Time of In
Incident Type Nineteen	FY23-####	August	7	1:43:00
Incident Type Eleven	FY23-####	July	6	8:42:00
Incident Type Fifteen	FY23-####	June	26	4:46:00
Incident Type Twenty	FY23-####	July	11	4:26:00
Incident Type Two	FY23-####	August	7	10:25:00
Incident Type Five	FY23-####	August	16	1:10:00
Incident Type Eighteen	FY23-####	August	1	3:22:00
Incident Type Ten	FY23-####	August	22	12:37:00
Incident Type Seven	FY23-####	July	24	7:31:00
Incident Type Four	FY23-####	June	20	5:47:00
Incident Type Four	FY23-####	June	20	6:56:00
Incident Type Four	FY23-####	June	22	9:42:00
Incident Type Four	FY23-####	June	26	3:48:00
Incident Type Four	FY23-####	June	26	5:59:00
Incident Type Four	FY23-####	June	29	11:50:00
Incident Type Four	FY23-####	July	3	4:57:00
Incident Type Four	FY23-####	July	3	1:16:00
Incident Type Four	FY23-####	July	6	5:48:00
Incident Type Four	FY23-####	July	6	7:24:00
Incident Type Four	FY23-####	July	6	1:35:00
Incident Type Four	FY23-####	July	6	12:00:00
Incident Type Four	FY23-####	July	10	11:55:00
Incident Type Four	FY23-####	July	10	7:05:00

"Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."



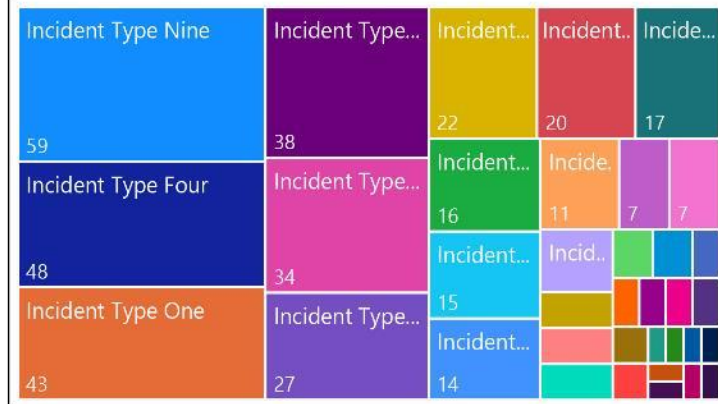
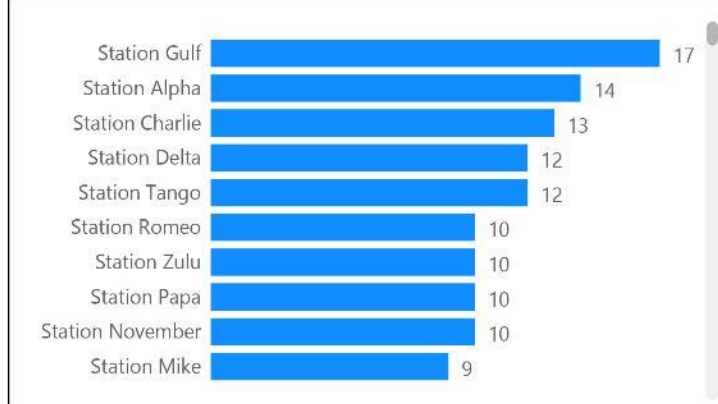
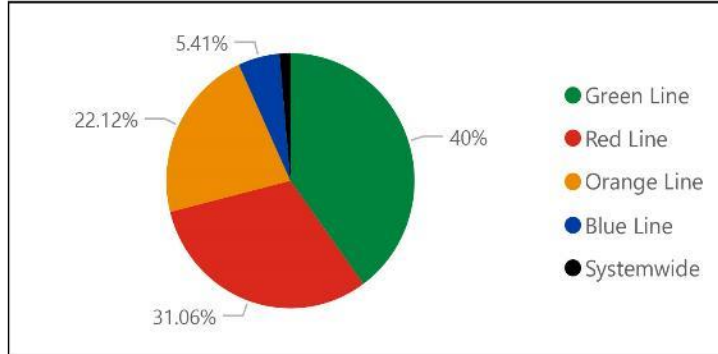
Last Days

Higher Lower Moderate

Choose an incident priority from above and incident type from below.

Incident Type One	Incident Type Two
Incident Type Three	Incident Type Four
Incident Type Five	Incident Type Six
Incident Type Seven	Incident Type Eight
Incident Type Nine	Incident Type Ten

Hold down CTRL on your keyboard to select multiple options at once.



Incident Type	Incident Number	Month	Day	Time of Incident
Incident Type Nineteen	FY23-####	August	7	1:43:00
Incident Type Eleven	FY23-####	July	6	8:42:00
Incident Type Fifteen	FY23-####	June	26	4:46:00
Incident Type Twenty	FY23-####	July	11	4:26:00
Incident Type Two	FY23-####	August	7	10:25:00
Incident Type Five	FY23-####	August	16	1:10:00
Incident Type Eighteen	FY23-####	August	1	3:22:00
Incident Type Ten	FY23-####	August	22	12:37:00
Incident Type Seven	FY23-####	July	24	7:31:00
Incident Type Four	FY23-####	June	20	5:47:00
Incident Type Four	FY23-####	June	20	6:56:00
Incident Type Four	FY23-####	June	22	9:42:00
Incident Type Four	FY23-####	June	26	3:48:00
Incident Type Four	FY23-####	June	26	5:59:00
Incident Type Four	FY23-####	June	29	11:50:00
Incident Type Four	FY23-####	July	3	4:57:00
Incident Type Four	FY23-####	July	3	1:16:00
Incident Type Four	FY23-####	July	6	5:48:00
Incident Type Four	FY23-####	July	6	7:24:00
Incident Type Four	FY23-####	July	6	1:35:00
Incident Type Four	FY23-####	July	6	12:00:00
Incident Type Four	FY23-####	July	10	11:55:00
Incident Type Four	FY23-####	July	10	7:05:00

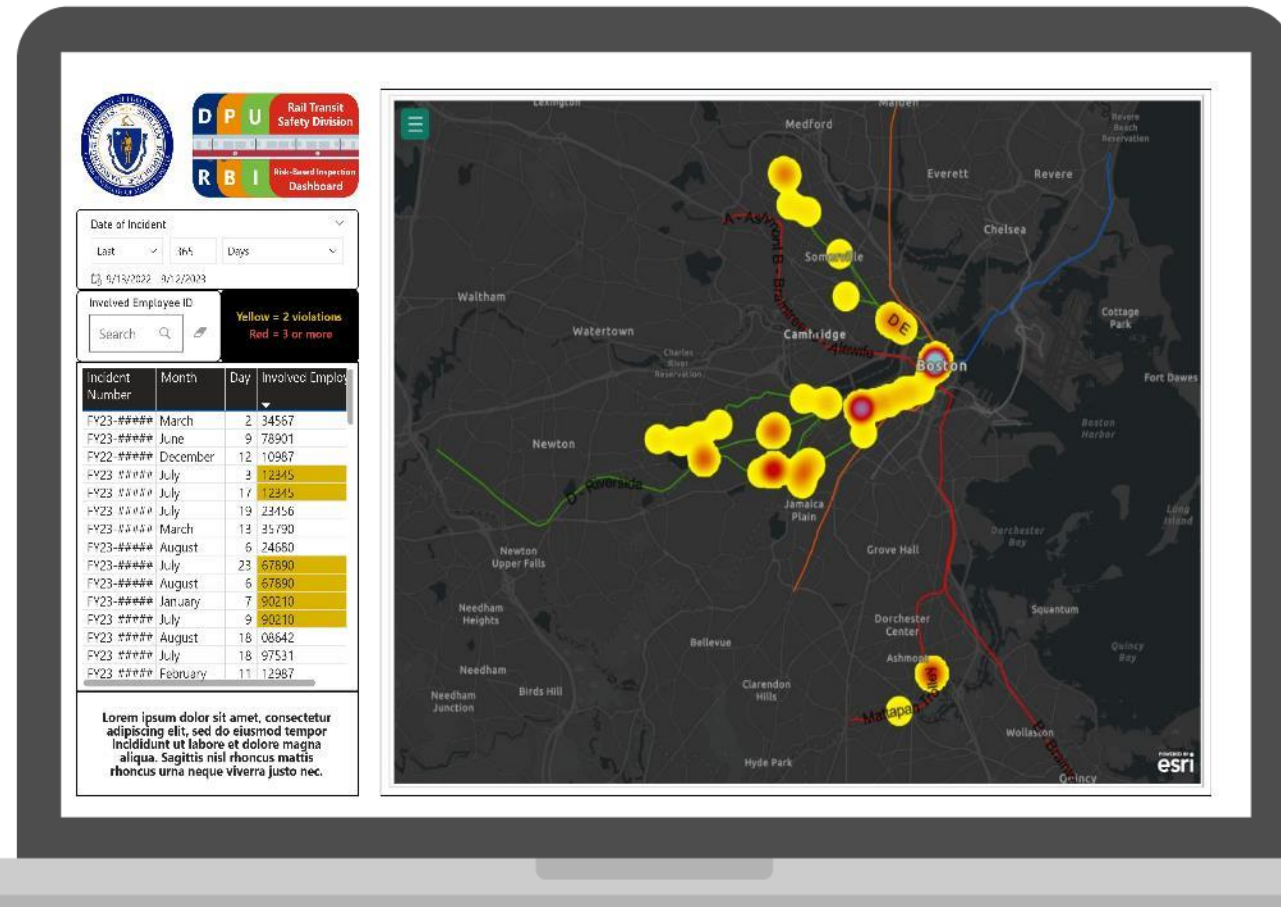
"Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."

The RTSD RBI Team can also dive into deeper analysis using the RBI Dashboard with specialized tabs for location-based data.

At right on the laptop is a heatmap of speed violations on the MBTA's light rail systems, the Green Line and the Mattapan Trolley.

This map visualization allows us to see trends in speed violations. We also have a color-coded "repeater meter" to show MBTA employees with multiple speeding violations.

We can also see details of each speeding violation.



RTSD's dashboard with a heatmap of violations.



Date of Incident

Last 365 Days

9/13/2022 - 9/12/2023

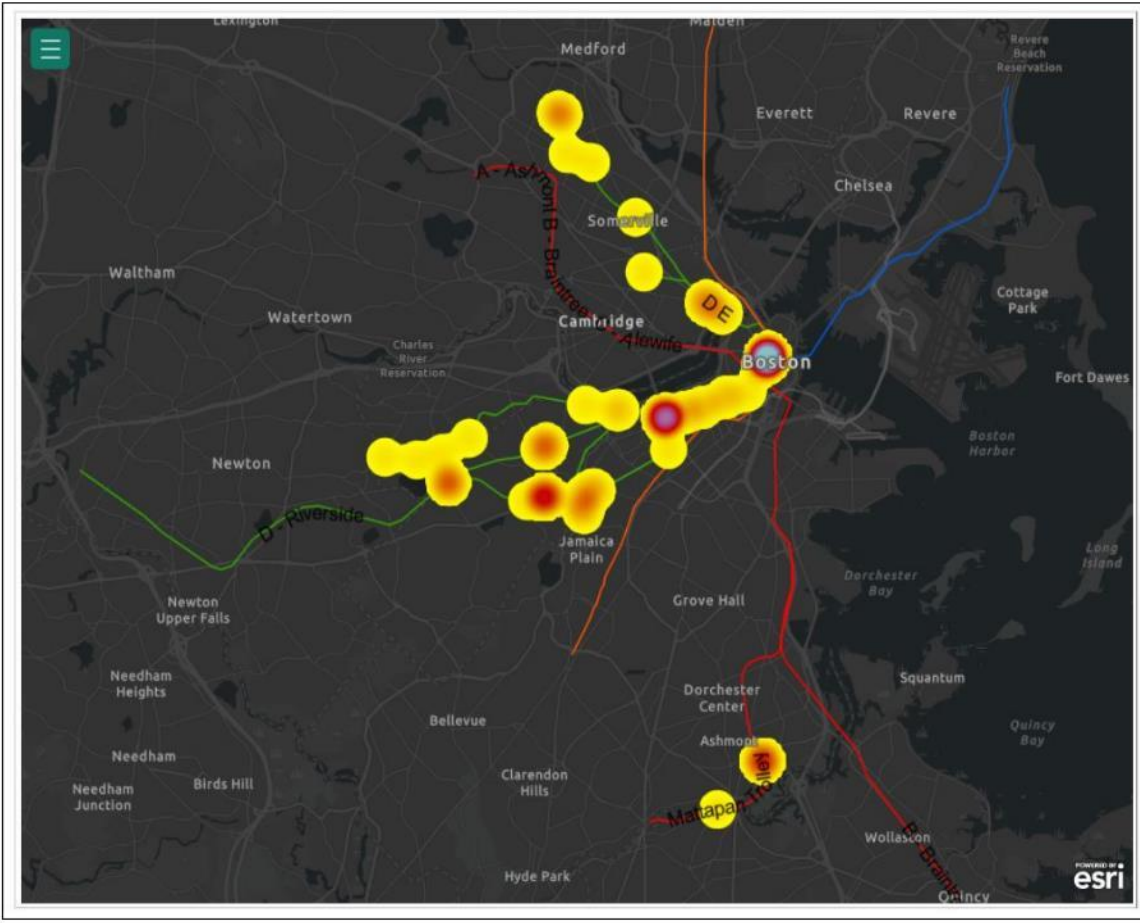
Involved Employee ID

Search

Yellow = 2 violations
Red = 3 or more

Incident Number	Month	Day	Involved Employee
FY23-####	March	2	34567
FY23-####	June	9	78901
FY22-####	December	12	10987
FY23-####	July	3	12345
FY23-####	July	17	12345
FY23-####	July	19	23456
FY23-####	March	13	35790
FY23-####	August	6	24680
FY23-####	July	23	67890
FY23-####	August	6	67890
FY23-####	January	7	90210
FY23-####	July	9	90210
FY23-####	August	18	08642
FY23-####	July	18	97531
FY23-####	February	11	12987

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Fast Facts: Data Dashboarding

Cost

Look for solutions that offer the right tools for the right price.

Security

Look for solutions that integrate well with your IT security.

Training

Look for solutions that offer you low- or no-cost training.

Scalability

Look for solutions that can grow with your SSO program.

No matter the size of your SSO program, data-driven decision making is **vital**.

RBI Pilot Activity



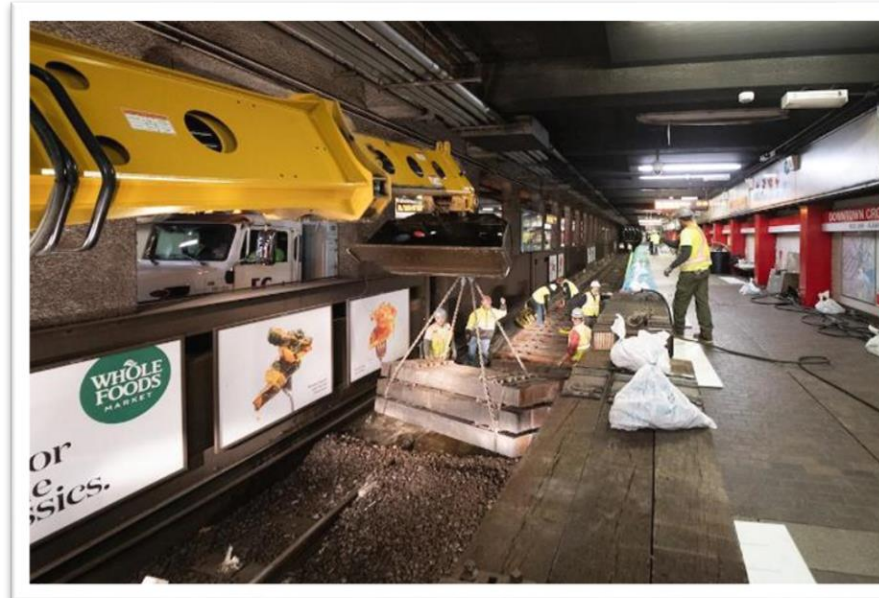
DPU Rail Transit Safety Division | November 14, 2023

A pilot RBI activity is underway at a selected station on the MBTA's Red Line.

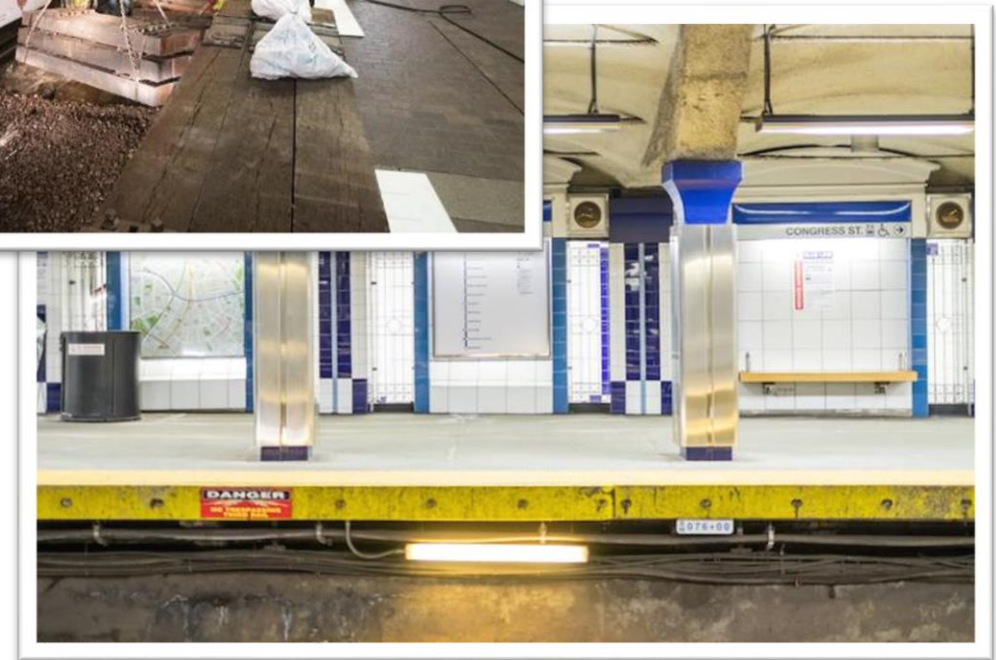
This station was selected because of its high number of reports of unauthorized individuals entering the "pit," the area beyond the yellow tactile line at the station platform level.

As part of our analysis, the RBI Team confirmed this trend is true even when considering passenger volume at the station and looking at hazards reported related to the pit at this station.

The goal of the pilot is to test R.I.D.E. and look for areas of improvement before a wider rollout, while simultaneously providing tangible value to address the identified hazard. A report will be issued to MBTA with our findings.



Photos courtesy of MBTA



The pit is inherently dangerous to passengers and T workers, with risks including injuries from falling or jumping into the pit itself, the individual's body striking the running rail or the electrified third rail, or a rail transit vehicle coming into contact with an individual that is unable to exit the pit area in time.



DPU Rail Transit Safety Division
RBI Risk-Based Inspector Dashboard

Date of Incident: [Dropdown] [Date] [Days]

Involved Employee ID: [Search] [Yellow = 2 violations, Red = 3 or more]

Incident Number	Month	Day	Involved Employee
F23-00001	March	2	34567
F23-00002	June	9	78901
F23-00003	December	17	10987
F23-00004	July	3	23456
F23-00005	July	17	76543
F23-00006	July	19	23456
F23-00007	March	13	35740
F23-00008	August	6	74320
F23-00009	July	23	67890
F23-00010	August	6	67890
F23-00011	January	7	80910
F23-00012	July	9	80910
F23-00013	August	18	08912
F23-00014	July	18	87531
F23-00015	February	11	12987

Map showing incident locations in the Boston area, with hotspots in Cambridge and Boston.

DPU Rail Transit Safety Division
RBI Risk-Based Inspector Dashboard

Map: [Zoom In/Out/Refresh]

Choose an Incident priority from above and Incident type from below.

Incident type One | Incident Type Two | Incident Type Three | Incident Type Four | Incident Type Five | Incident Type Six | Incident Type Seven | Incident Type Eight | Incident Type Nine | Incident Type Ten

Hold down CTRL on your keyboard to select multiple options at once.

Incident Type Distribution

Incident Type	Count
Incident Type One	17
Incident Type Two	14
Incident Type Three	8
Incident Type Four	12
Incident Type Five	10
Incident Type Six	10
Incident Type Seven	5
Incident Type Eight	5
Incident Type Nine	10
Incident Type Ten	9

Incident Type	Month	Day	Time	Location
Incident Type Nine	August	7	1:43:00	Incident Type Nine
Incident Type Seven	July	9	8:42:00	Incident Type Seven
Incident Type Four	June	16	4:46:00	Incident Type Four
Incident Type Twenty	July	11	4:26:00	Incident Type Twenty
Incident Type Two	August	7	3:25:00	Incident Type Two
Incident Type Five	August	16	1:06:00	Incident Type Five
Incident Type Eighteen	August	1	3:22:00	Incident Type Eighteen
Incident Type Ten	August	21	12:37:00	Incident Type Ten
Incident Type Seven	July	24	7:17:00	Incident Type Seven
Incident Type Four	June	20	5:47:00	Incident Type Four
Incident Type Four	June	20	6:36:00	Incident Type Four
Incident Type Four	June	25	4:42:00	Incident Type Four
Incident Type Four	June	25	3:48:00	Incident Type Four
Incident Type Four	June	25	5:38:00	Incident Type Four
Incident Type Four	June	29	11:50:00	Incident Type Four
Incident Type Four	July	3	4:57:00	Incident Type Four
Incident Type Four	July	3	11:16:00	Incident Type Four
Incident Type Four	July	5	5:48:00	Incident Type Four
Incident Type Four	July	6	2:44:00	Incident Type Four
Incident Type Four	July	6	7:59:00	Incident Type Four
Incident Type Four	July	8	3:23:00	Incident Type Four
Incident Type Four	July	10	11:50:00	Incident Type Four
Incident Type Four	July	10	1:50:00	Incident Type Four
Incident Type Four	July	10	2:00:00	Incident Type Four

Placeholder text: "Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum."

DPU can be found online at www.mass.gov/DPU
To reach the RTSD by email, send a message to DPU.Rail@mass.gov

Thank you!

CPUC Rail Safety Division

Rail Transit Safety Branch

CPUC Inspector-RTA Relationship

FTA SSOA-RTA Workshop

St. Louis, MO

November 14-16, 2023

Daren Gilbert, Program Manager



California Public
Utilities Commission

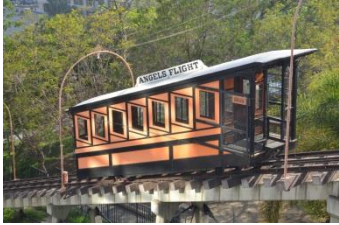
RTAs Subject to FTA Regulations

- Bay Area Rapid Transit District (BART) – includes Oakland Airport Connector APM
- Los Angeles County Metropolitan Transportation Authority (LACMTA or Metro)
- North [San Diego] County Transit District (NCTD or Sprinter)
- Orange County Transportation Authority (OCTA or OC Streetcar) (currently under construction)
- San Francisco Municipal Transportation Agency (SFMTA or Muni) – includes Muni Cable Cars
- Sacramento Regional Transit District (SRTD)
- San Diego Metropolitan Transit System/San Diego Trolley, Inc. (MTS or SDTI)
- Santa Clara Valley Transportation Authority (VTA)

Rail Transit Safety Branch – Small Agencies – Not Subject to FTA Regulations



SF Airport "People Mover"



Angels Flight Railway
Los Angeles



Getty Center Museum Train
Los Angeles



Grove Farmers Market Trolley
Los Angeles



Americana at Brand
Trolley
Glendale

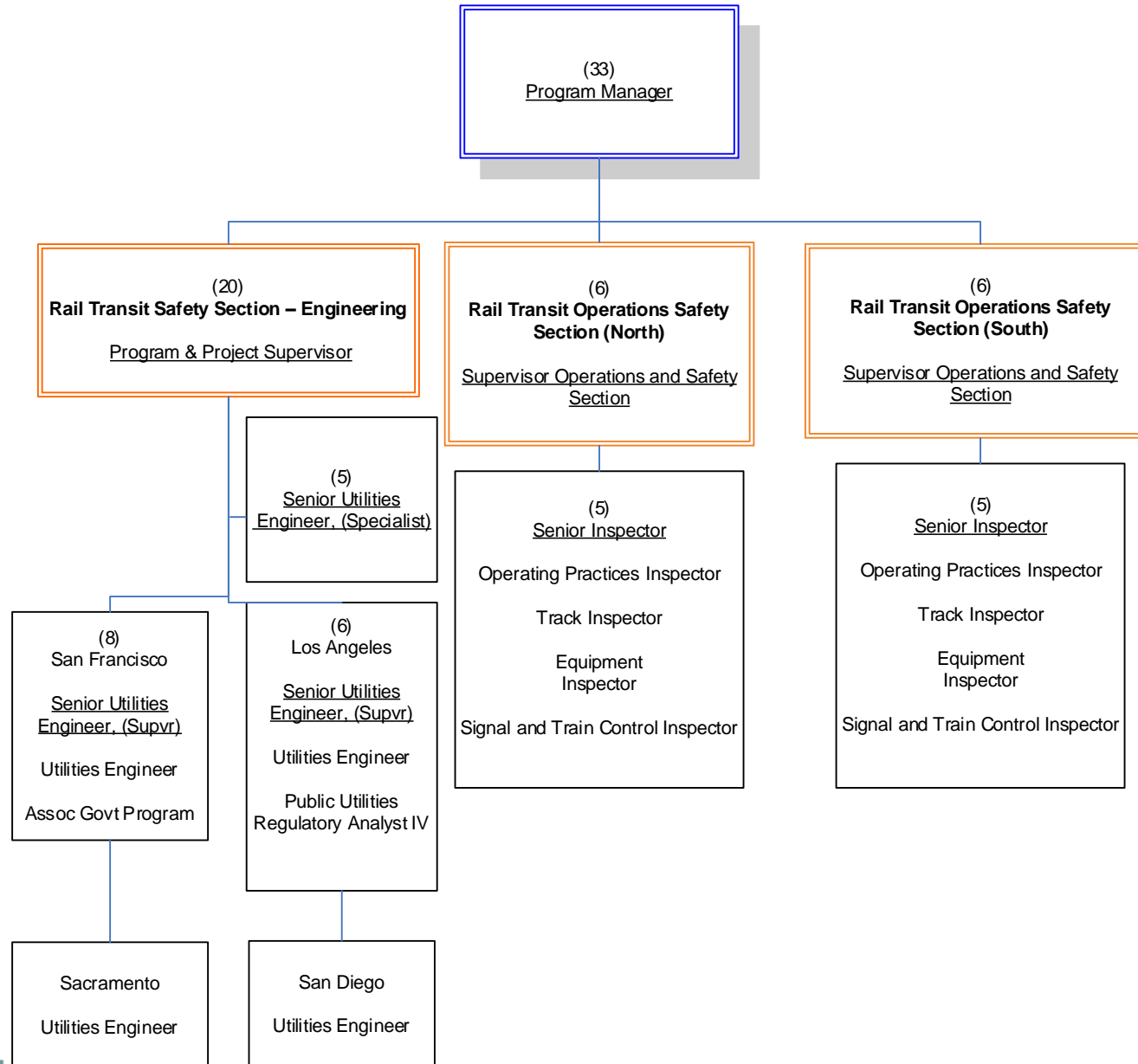


Sacramento Airport "People
Mover"



Los Angeles World Airports
Automated People Mover (currently
under construction)

Rail Transit Safety Branch



CPUC Rail Transit Inspections Background and History

- Initial concept for RTSB Inspectors was developed in 2007 and pursued in 2008. RTAs were informed of this and kept in the loop as the initiative progressed.
- Follows FRA model to deploy field inspectors to verify compliance with applicable state statutes and Federal and state regulations (General Orders).
- CPUC developed Budget Change Proposal (BCP) that was approved by CPUC and submitted to the Governor's Department of Finance to seek approval for additional funding for the positions and inspector equipment.
- The BCP was approved by the Governor's office and then by the legislature, effective July 1, 2009.
- The CPUC's first rail transit inspectors began in 2009, with the primary 4 disciplines: Operating Practices, Signal and Train Control, Track, and Mechanical Equipment (vehicles).

CPUC Inspectors

- CPUC hired individuals with heavy rail experience – former UPRR and BNSF employees, as well as a Signal Inspector with broad experience as a contractor on freight and transit systems.
- These were all very experienced candidates, which contributed to our success.
- Badges and ID cards were acquired and issued, as well as testing equipment and vehicles.
- Inspectors were directed to develop inspection forms and processes outlining how inspections would be conducted and issued.

CPUC Inspections

- Just after bringing the inspectors on-board, Branch Management and Inspectors held meet and greets with each RTA to:
 - Make introductions,
 - Discuss initial forms and documents CPUC inspectors would use,
 - Review initial inspector procedures for conducting various inspection types,
 - Request RTAs make their employees aware of CPUC and our statutory authority and jurisdiction to conduct inspections, and
 - Discuss RTA requests or concerns.
- Inspection forms, documents and processes have continued to evolve over the years

Inspection Statistics

	Agency	Total Inspections January 1, 2021 to December 31, 2021	Total Inspections January 1, 2022 to December 31, 2022
FTA FUNDED	Sacramento Regional Transit District	49	99
	Bay Area Rapid Transit (BART)	63	84
	San Francisco Municipal Transportation Agency	50	65
	Santa Clara Valley Transportation Authority	35	90
	Los Angeles Metropolitan Transportation Authority	69	138
	North [San Diego] County Transit District (Sprinter)	18	34
	San Diego Trolley, Inc.	43	54
	OCTA	1	4
	FTA Funded Sub Total	328	568
NON-FTA FUNDED	Angels Flight Railway Company	7	18
	Sacramento International Airport APM	7	10
	Getty Center Museum APM	2	10
	San Francisco International Airport (AirTrain) APM	3	4
	Americana at Brand/The Grove Trolley	15	23
	Non-FTA Funded Sub Total	34	65
	Grand Total	362	633

CPUC Inspections

- The entire process was new to RTAs and their employees.
- At the beginning, there were often issues with gaining access and cooperation by the RTA employees, as the inspection program was rolled out.
- Most had never seen a CPUC employee in the past, and some were now interacting directly with CPUC inspectors as part of the inspections.



CPUC Inspections

- Inspectors are also sometimes responding to accidents and conducting or participating in investigations for CPUC to assure RTA accident investigation reports were including all causal and contributory factors.
- CPUC inspectors are involved in Triennial Safety Reviews and safety oversight of Capital Projects.
- CPUC now has a Citation Program. All citations issued so far have resulted from inspection activities. All resulted in fines to the RTA.

CPUC Inspections

- Early initial findings often identified cases where RTA employees had experienced “practical drift” and were not following the RTA procedure, or the procedure was inadequate or non-existent.
- This resulted initially in some resentment by employees for inspection findings indicating employees were deviating from approved procedures and by managers and executives for findings of inadequate procedures.
- The first few years of the program were frequently contentious and were difficult for the CPUC inspectors and management, as well as the RTA employees.

Improving the relationships

- We have had our inspectors participate in RTA training for new employees to introduce CPUC inspectors and discuss our role and our inspection practices for RTA personnel, covering:
 - Our role in assuring the safety of passengers, employees and the public
 - Encountering the inspectors during the course of their workday;
 - the types and scope of routine inspections;
 - the CPUC General Orders and enforcement of the RTA's own rules;
- Routine quarterly/monthly meetings with RTA safety departments to review open inspections, reconcile CAPs, discuss timelines for proposed responses, and discuss questions/concerns of the RTA with any particular inspection, the report, or any impediments to the RTA's CAP.

Improving the relationships - ROAR

- CPUC meets with RTA safety departments collectively twice per year through the Rail Operations and Regulatory (ROAR) Committee of the California Transit Association.
- Semi-annual meeting in Spring/Fall.
- RTA's meet privately, then CPUC joins for the final day of their meeting;
- These meetings keep important items moving forward, and generally are collaborative in discussing approaches to the agenda items.
- Numerous items are on the agenda. Past agenda examples have included:
 - CPUC and RTA staffing updates,
 - FTA rulemakings,
 - FTA Safety Advisories and Requests for information,
 - FTA Audit and audit CAPs,
 - CPUC event reporting,
 - CPUC rulemaking updates,
- These meetings are important in building strong RTA relationships.

Current Status of RTA/CPUC Inspector Relationship

- After 14 years, the RTAs and CPUC staff have developed a mutual understanding and the relationship between inspectors and RTAs is mostly going smoothly.
- CPUC Inspection teams and RTA managers and supervisors have become used to seeing and interacting with each other and relationships are generally cordial and professional.
- The primary ongoing concern relates to very large agencies with large employee numbers, where employees may seldom encounter an inspector.
- Specifically, our Operations inspectors who interact with vehicle operators (including riding in the Cab) and station agents, have not always been provided access as required.

Lessons Learned: Inspection Program Needs

- Agency IDs and Credentials;
- Clarification of enforcement scope: State rules, Federal rules, Industry Standards (e.g. AREMA, NFPA, FRA track standards);
- Develop clear inspection documentation and tracking protocols;
- Safety policy on conducting inspections (weather, personal safety, etc.);
- Proper PPE and other equipment (tools, test gear, Agency branded jackets, coats, shirts, etc., stand-alone camera, vehicles, etc.);
- Work with RTAs to assure they are taking steps to assure their employees understand the authority and role of agency inspectors;
- Develop a policy and clear guidance when access is denied.



Daren Gilbert
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DRPT State Safety Oversight (SSO)

Risk-Based Inspections

Workshop Process Overview

November 2023

Andrew Ennis

State Safety Oversight Program Manager



HAMPTON ROADS
TRANSIT



DRPT State Safety Oversight Program Overview



- One small Rail Transit Agency: **HRT Tide Light Rail**
- One operations and maintenance facility
- Relatively small frontline and management staff
- **7.3-mile** alignment includes:
 - CBD street running and center running
 - Ballasted at-grade track with gated crossings
 - Elevated structure

Pre-RBI Inspection Program



- Began in 2019
- **5-6** on-site inspections per year
- Operations, maintenance, safety, and other safety-critical functions
- Direct observation on-site
- Records reviews

RBI Program Development



- Starting from a good baseline inspection program
- RBI necessitates significant enhancements to achieve program compliance
- Updates to DRPT program documentation
- Updates to RTA plans, policies and procedures.

Source: https://www.pilotonline.com/resizer/yiWS31w7cGPK8bhnQM1ldk6_v5k=/800x552/top/cloudfront-us-east-1.images.arcpublishing.com/tronc/Y6WGFHBF0REAZMMARY6W3RNCLA.JPG

RBI Program Development (Continued)



- Special attention to unannounced inspections
- Major focus on ensuring unfettered, immediate access
- All agency property, facilities, systems, vehicles, right-of-way
- Documents and records

Unannounced Inspections

- DRPT already performed unannounced inspections
- Nonetheless, SSOA and RTA policies and procedures must be explicit in providing access
- HRT has pre-existing Track Access permitting process
- Potential roadblock to unannounced inspections?



Workshop

- DRPT called a Workshop with HRT senior leadership
- Safety, Operations, and all affected Maintenance departments
- In person, face-to-face
- Dedicated half-day to detailed discussion

Workshop (Continued)



- Walked through Special Directive
- Explained existing inspection program and gap analysis relative to RBI requirements
- Went over Program Standard and RBI procedure changes in detail
- Discussed required updates to the PTASP
- But – beyond the PTASP...

Beyond Updating the PTASP

- **Key point:** HRT Track Access program a “sticking point”
- As written, would preclude unannounced inspections
- Affected Operations, Maintenance processes and procedures
- **Key point:** DRPT cannot temper unannounced inspection requirements to accommodate existing HRT policy
- RTA staff needed to understand this and acquiesce

Workshop Results



Source:
https://www.pilotonline.com/resizer/yiWS31w7cGPK8bhnQM11dk6_v5k=/800x552/top/cloudfront-us-east-1.images.arcpublishing.com/tronc/Y6WGFHBF0REAZMMARY6W3RNCLA.JPG

- Following:
 - Vigorous, real-time discussion
 - Give-and-take
 - Questions and answers
 - Addressing the needs of disparate departments
 - Assurances about safety
- **Result: Agreement on specific action items and next steps**
 - Track access policy/procedure updates
 - Unfettered, immediate SSOA access at any time
- Avoid enforcement actions
- Helps maintain positive and candid professional relationships between SSOA and RTA staff

Conclusion

- **Make sure the RTA is looking beyond just the PTASP**
- **A face-to-face workshop is a great tool to work through the implications of RBI for covered RTAs**



Source:
https://www.pilotonline.com/news/transportation/article_c0e01118-12ea-50d4-9ea1-0848694c5d0f.html

Contact

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804.786.3434



Questions?





2023 FTA Joint State Safety Oversight and Rail Transit Agency Workshop

LUNCH

Workshop will reconvene at 1:00 PM (*Central Time*)

November 14 - 16, 2023

St. Louis, MO

