



U.S. Department
of Transportation
**Federal Transit
Administration**

Administrator

1200 New Jersey Avenue, SE
Washington, DC 20590

January 2024

Dear Colleague:

The Federal Transit Administration (FTA) recently initiated a significant step to protect our nation's transit workforce – a [proposed General Directive](#) to address the significant and continuing national-level safety risk related to assaults on transit workers.

I want to speak to each of you directly about transit worker assault, the proposed General Directive, and what the transit industry must do to protect our frontline workers.

Watch my [message](#)



[Please watch this brief video message.](#)

Since 2021, FTA has taken multiple actions to respond to and mitigate transit worker assaults. In addition to those [efforts](#), FTA continues advancing changes in the Public Transportation Agency Safety Plan regulations and authoring important, statutorily required worker safety rulemakings. The General Directive is a critical aspect of our comprehensive approach.

FTA is [seeking comment](#) on the proposed directive and would appreciate your input by February 20, 2024.

Safety is the number one priority of the U.S. Department of Transportation and the FTA. We are committed to ensuring that transit is a safe workplace.

Sincerely,

Nuria I. Fernandez