



U.S. Department
of Transportation
**Federal Transit
Administration**

Headquarters

1200 New Jersey Avenue, SE
Washington, DC 20590

SENT VIA EMAIL

July 17, 2024

Mr. Phillip Eng
General Manager
Massachusetts Bay Transportation Authority
10 Park Plaza
Boston, MA 02116

Subject: Approval – Request for Rewrite of Corrective Action Plan Related to Finding 4 of
Special Directive 22-4: Track Maintenance

Dear Mr. Eng:

On July 3, 2024¹, the Federal Transit Administration (FTA) received a request from
the Massachusetts Bay Transportation Authority (MBTA) to submit a revised corrective action
plan (CAP) for Special Directive (SD) 22-4, Finding 4.

Approval of CAP Rewrite Request, FTA-TRA-22-004

FTA appreciates the explanation provided by MBTA regarding the actionable items and
MBTA's ongoing efforts to ensure adequate track access for maintenance needs and to
incorporate direction from MBTA's new leadership. FTA approves MBTA's request to rewrite
SD 22-4 CAP 4 to allow MBTA to reflect lessons learned from the Track Improvement Program
and its ongoing roadway access process improvements.

As MBTA reworks this CAP in accordance with FTA guidance and direction, MBTA may pause
submissions for CAP 4 of SD 22-4. MBTA must submit a draft of the new and revised CAP **no
later than 60 days from the date of this letter**, with a final version submitted **no later than 90
days from the date of this letter**.

We appreciate your efforts to enhance MBTA's safety performance, and we look forward to
working with you as MBTA continues to improve its track maintenance program. Please contact
our Safety Management Inspection Coordinator, Christian Hernandez, at
Christian.hernandez@dot.gov or (213) 522-3494, with any questions.

¹ Letter dated June 18, 2024, and received by FTA on July 3, 2024.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe P. DeLorenzo".

Joe DeLorenzo
Associate Administrator and
Chief Safety Officer
Office of Transit Safety and Oversight

cc: Peter Butler, Regional Administrator, FTA Region 1
Ryan Coholan, Chief Operating Officer, MBTA
Timothy Lesniak, Acting Chief Safety Officer, MBTA
Meredith Sandberg, Chief of Quality, Compliance, and Oversight, MBTA
Pat Lavin, Chief Safety Officer, Massachusetts Department of Transportation
Jamie Van Nostrand, Chair, Massachusetts Department of Public Utilities (DPU)
Robert Hanson, Director, Rail Transportation Safety, DPU