



U.S. Department
of Transportation

**Federal Transit
Administration**

Headquarters

1200 New Jersey Avenue, SE
Washington, DC 20590

SENT VIA EMAIL

March 4, 2025

Mr. Scott Sauer
Interim General Manager/Chief Executive Officer
Southeastern Pennsylvania Transportation Authority
1234 Market Street, 10th Floor.
Philadelphia, PA 19107

Subject: Action Plan and Implementation Schedule Required Action FTA-24-2-002-1

Dear Mr. Sauer:

Thank you and your team at the Southeastern Pennsylvania Transportation Authority (SEPTA) for submitting an action plan and implementation schedule addressing Required Action FTA-24-2-002-1 from Special Directive 24-2: “Required Actions to Improve the Capacity of the Southeastern Pennsylvania Transportation Authority’s System Safety Division and Control Center to Ensure Safe Transit Operations.” The Federal Transit Administration (FTA) issued this Special Directive as part of a Safety Management Inspection (SMI) of SEPTA and the Pennsylvania Department of Transportation (PennDOT). SEPTA submitted an action plan and implementation schedule, as required by Required Action FTA-24-2-002-1, on November 15, 2024, and provided follow-up documentation, as requested by FTA, on February 3, 2025.

Required Action FTA-24-2-002-1 requires SEPTA to submit an action plan and implementation schedule to address the results of its Control Center workforce assessment.

Approval of Action Plan and Implementation Schedule for Required Action FTA-24-2-002-1.

FTA has reviewed SEPTA’s action plan, implementation schedule, and supporting documents and approves SEPTA’s action plan and implementation schedule for FTA-24-2-002-1.

FTA finds that SEPTA’s submission demonstrates a dedicated approach to increasing personnel resources in the Control Center to meet service level demands. The implementation schedule outlines clear timelines and responsible parties for each action item.

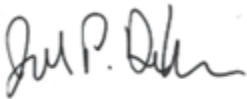
Conclusion

SEPTA should proceed with implementing the approved plan according to the approved schedule. FTA will monitor SEPTA’s progress and conduct ongoing verification activities.

The attached Evaluation Matrix includes information on some of the verification activities FTA anticipates conducting. These activities will allow FTA to comprehensively assess SEPTA's implementation of individual action items, ensuring they meet the commitments outlined in the action plan and implementation schedule. FTA may conduct additional verification activities as needed.

We greatly appreciate SEPTA's commitment to the safety of the SEPTA system and its transit workers and passengers. Should you have any questions, please contact Francis Alomia, Special Directive Coordinator at (470) 859-1677 or Francis.Alomia@dot.gov.

Sincerely,



Joe DeLorenzo
Associate Administrator and
Chief Safety Officer
Office of Transit Safety and Oversight

Attachment: FTA-24-2-002-1 Action Plan and Implementation Schedule Evaluation Matrix

cc: Ms. Sarah Powell, Deputy Chief Transformation Officer – Safety Culture
Mr. Brad Okoniewski, Chief Safety Officer, SEPTA
Mr. David Hunter, Deputy Chief Safety Officer – Safety Management Systems, SEPTA
Mr. Erik Johanson, Senior Director of Budgets & Transformation, SEPTA
Ms. April Dorcak, Director of Regulatory Compliance, SEPTA
Ms. Julie Bender, Director of QA/QC & Interagency Coordination, SEPTA
Mr. Gino Benedetti, General Counsel, SEPTA
Ms. Meredith Biggica, Deputy Secretary for Multimodal Transportation, PennDOT
Ms. Elizabeth Bonini, State Safety Oversight Office Director, PennDOT
Ms. Terry Garcia Crews, Regional Administrator, FTA Region 3
Mr. Tony Tarone, Deputy Regional Administrator, FTA Region 3
Mr. David Burns, General Engineer, FTA Region 3