



U.S. Department
of Transportation

**Federal Transit
Administration**

Headquarters

1200 New Jersey Avenue, SE
Washington, DC 20590

SENT VIA EMAIL

April 15, 2025

Mr. Phillip Eng
General Manager
Massachusetts Bay Transportation Authority
10 Park Plaza
Boston, MA 02116

Subject: Closure of Immediate Action Letter from September 14, 2023

Dear Mr. Eng:

On September 14, 2023, the Federal Transit Administration (FTA) issued an Immediate Action Letter (IAL) to the Massachusetts Bay Transportation Authority (MBTA) in response to a series of near miss events and deficiencies in MBTA's right of way (ROW) access procedures and practices. This letter affirms that MBTA has fully addressed these deficiencies and the IAL has no further effect.

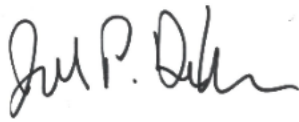
In response to the September 14, 2023 IAL, MBTA took the following actions:

- Reported near miss events related to roadway worker protection (RWP) within the timeline specified.
- Provided a detailed explanation of the delays in reporting near misses that occurred between August 1, 2023 and September 14, 2023.
- Conducted a comprehensive analysis of each near miss that occurred between August 1, 2023 and September 2024 and provided both the analysis and a list of actions taken or planned to prevent similar near misses.
- Provided training to all Operations Control Center (OCC) dispatchers on the use of MBTA's computer system to track the location of ROW crews and confirmed dispatcher abilities through demonstration, testing, observation, and auditing.
- Provided and executed a verification plan to ensure the accuracy of bi-directional communication between workers on the ROW and the OCC.
- Developed and implemented a plan to ensure that all MBTA motorpersons and Engineering and Maintenance supervisors are briefed on the locations of all workers on the ROW prior to commencing their shift.
- Modified practices to increase protection for ROW crews based on the site-specific requirements and modified practices for lone workers on the ROW.

Over the past 17 months, FTA has monitored MBTA's progress and coordinated with the Massachusetts Department of Public Utilities (DPU) on safety improvements to MBTA's RWP program.

We appreciate your efforts to enhance MBTA's safety performance, and we look forward to working with you as MBTA continues to improve its RWP program. If you have any questions, please contact our SMI Coordinator, Christian Hernandez, by phone at (213) 552-3494 or by email at Christian.Hernandez@dot.gov with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe P. DeLorenzo".

Joe DeLorenzo
Associate Administrator and
Chief Safety Officer
Office of Transit Safety and Oversight

cc: Peter Butler, Regional Administrator, FTA Region 1
Ryan Coholan, Chief Operating Officer, MBTA
Tim Lesniak, Chief Safety Officer, MBTA
Meredith Sandberg, Chief of Quality, Compliance, and Oversight, MBTA
Pat Lavin, Chief Safety Officer, Massachusetts Department of Transportation
Jamie Van Nostrand, Chair, Massachusetts Department of Public Utilities (DPU)
Robert Hanson, Rail Safety Director, DPU