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Worcester Regional Transit Authority (WRTA)

2014 Annual Agency Profile

Database Information

NTDID: 10014

Reporter Type: Full Reporter

Assistant Administrator: Mr. Thomas Coyne 508-453-3401

60 Foster Street Worcester, MA 01608

Worcester, MA-CT

General Information

Service Consumption 15,086,106 Annual Passenger Miles (PMT) 3,885,290 Annual Unlinked Trips (UPT)

13,563 Average Weekday Unlinked Trips^a 5,807 Average Saturday Unlinked Trips^a 2,032 Average Sunday Unlinked Trips^a

Other UZAs Served

0 Massachusetts Non-UZA

Service Area Statistics

866 **Square Miles** 479,329 Population

486,514 **Population**

Urbanized Area Statistics - 2010 Census

81 Pop. Rank out of 498 UZAs

304 **Square Miles**

Service Supplied

2,831,939 Annual Vehicle Revenue Miles (VRM) 220,500 Annual Vehicle Revenue Hours (VRH) 88 Vehicles Operated in Maximum Service (VOMS)

111 Vehicles Available for Maximum Service (VAMS)

Modal Characteristics

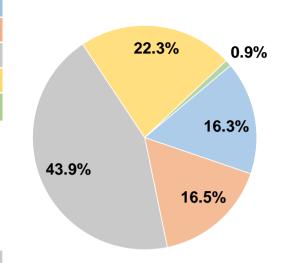
	Vehicles C	perated					
Modal Overview	in Maximun	n Service		Uses	of Capital Fund	S	
	Directly	Purchased	Revenue	Systems and	Facilities and		
Mode	Operated	Transportation	Vehicles	Guideways	Stations	Other	Total
Demand Response	9	26	\$651,492	\$23,559	\$404,332	\$33,266	\$1,112,649
Demand Response - Taxi	-	10	\$0	\$0	\$0	\$0	\$0
Bus	43	-	\$13,252,780	\$632,418	\$3,263,691	\$993,985	\$18,142,874
Total	52	36	\$13,904,272	\$655,977	\$3,668,023	\$1,027,251	\$19,255,523

Financial Information

Sources of Operating Funds Expended Fare Revenues \$3,594,938 16.3% Local Funds \$3,632,796 16.5% State Funds \$9,657,140 43.9% Federal Assistance \$4,907,747 22.3% Other Funds \$200,055 0.9% **Total Operating Funds Expended** \$21,992,676 100.0%

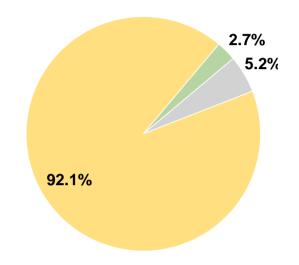
Sources of Capital Funds Expended

\$0 Fare Revenues 0.0% \$0 0.0% Local Funds State Funds 5.2% \$998,536 Federal Assistance \$17,729,145 92.1% Other Funds \$527,842 2.7% 100.0% **Total Capital Funds Expended** \$19,255,523



Operating Funding Sources

Capital Funding Sources



Summary of Operating Expenses (OE)

Salary, Wages, Benefits	\$16,068,760	73.4%
Materials and Supplies	\$2,359,225	10.8%
Purchased Transportation	\$1,856,302	8.5%
Other Operating Expenses	\$1,600,177	7.3%
Total Operating Expenses	\$21,884,464	100.0%
Reconciling OE Cash Expenditures	\$108,212	
Purchased Transportation		
(Reported Separately)	\$0	

Operation Characteristics

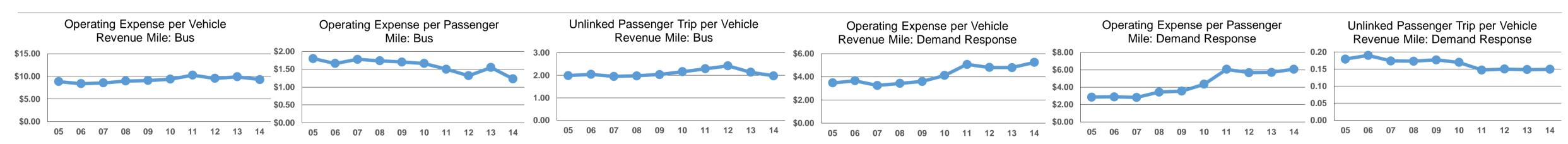
Operation Characteristics								Fixed Guideway	Vehicles Available	Vehicles Operated		Average
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	in Maximum	Percent	Fleet Age in
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Service	Spare Vehicles	Years ¹
Demand Response	\$3,387,402	\$205,311	\$1,112,649	557,499	96,449	646,861	37,991	0.0	52	35	32.7%	4.2
Demand Response - Taxi	\$944,818	\$103,274	\$0	278,817	53,189	296,114	20,990	0.0	10	10	0.0%	
Bus	\$17,552,244	\$3,286,353	\$18,142,874	14,249,790	3,735,652	1,888,964	161,519	0.0	49	43	12.2%	2.8
Total	\$21,884,464	\$3,594,938	\$19,255,523	15,086,106	3,885,290	2,831,939	220,500	0.0	111	88	20.7%	

Porformance Measures

Performance Measures	Service Efficiency				
	Operating Expenses per	Operating Expenses per			
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour			
Demand Response	\$5.24	\$89.16			
Demand Response - Taxi	\$3.19	\$45.01			
Bus	\$9.29	\$108.67			
Total	\$7.73	\$99.25			

Service Effectiveness

	Service Effectiveness							
Oper	ating Expenses per	Operating Expenses per	Unlinked Trips per	Unlinked Trips per				
Mode	Passenger Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour				
Demand Response	\$6.08	\$35.12	0.1	2.5				
Demand Response - Taxi	\$3.39	\$17.76	0.2	2.5				
Bus	\$1.23	\$4.70	2.0	23.1				
Total	\$1.45	\$5.63	1.4	17.6				



Notes: ^aAverage Unlinked Trips not available for Demand Response Taxi.

¹Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.