

# Welcome to FTA's Transit Renewal Initiative

## Listening Session 2



America's Open and Transit's Open







**Gail Lyssy**

FTA Acting Associate Administrator for Transit Safety  
and Oversight and Chief Safety Officer







**Terry Garcia Crews**

FTA Region III  
Administrator



**Steve Goodman**

FTA Region II  
Administrator







**Paul Kincaid**

FTA Associate Administrator for Communications and  
Congressional Affairs





# Panel 1: Transit Industry Leaders



**Jeffrey Nelson**  
American Public  
Transportation  
Association (APTA)



**Kendra McGeady**  
Community Transportation  
Association of America (CTAA)  
/Pelivan Transit



**Jim Tymon**  
American Association  
of State Highway and  
Transportation  
Officials (AASHTO)





*AMERICAN  
PUBLIC  
TRANSPORTATION  
ASSOCIATION*

**Jeffrey A. Nelson**  
**APTA Chair**  
**General Manager, MetroLINK**

# APTA's Health and Safety Commitments Program



## Our Commitments To Health & Safety

Our system has joined public transit agencies across the country in committing to making every ride safer — and we need your help.



# APTA Member Transit Agency Examples

## Capital Metropolitan Transportation Authority (Cap Metro)

- Launched an innovative passenger information technology using LED displays to communicate useful / reassuring information with the public.
- Cap Metro married a communication plan with IT tools to keep riders safe.



## Washington Metropolitan Area Transit Authority (WMATA)

- Produced a series of video ads, highlighting real-time crowding information, expanded mobile pay options, and face mask rules.
- The “Doing Our Part” campaign is on TV, radio, digital and social media





# Upcoming APTA Seminars

2021 | OCTOBER 3-6  
**MID-YEAR SAFETY SEMINAR**  
PHILADELPHIA, PA

A circular graphic with a blue and green background, featuring a stylized image of a modern transit station or building. The graphic is surrounded by white lines and arrows, suggesting a cycle or process.

 AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

2021 | OCTOBER 3-6  
**RISK MANAGEMENT SEMINAR**  
PHILADELPHIA, PA

A circular graphic with a blue and white background, featuring a stylized image of a transit vehicle or station. The graphic is surrounded by white lines and arrows, suggesting a cycle or process.

 AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

**CONNECT TO WHAT'S NEXT**

A graphic where the word 'NEXT' is written in large, bold, blue letters. Each letter contains a different image related to public transportation: a bus, a person using a smartphone, a person pointing at a map, and a train.

APTA's TRANSform Conference & EXPO 2021

NOVEMBER 7-10 ORLANDO, FL 

# APTA / TRANSIT APP RIDERSHIP DASHBOARD



TRANSPORTATION TODAY  
Driving Discussion on Transportation & Infrastructure

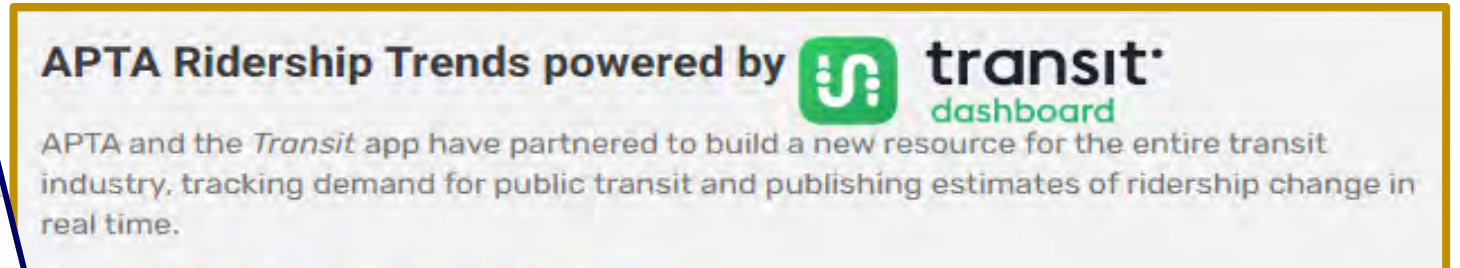
Home » News » APTA, Transit offers ridership trend data

## APTA, Transit offers ridership trend data

BY DOUGLAS CLARK | DECEMBER 11, 2020 | INVESTMENT

American Public Transportation Association (APTA) recently partnered with the Transit app to develop the APTA Ridership Trends dashboard.

"APTA is excited to announce this new partnership with the Transit app," APTA President and CEO Paul P. Skoutelas said. "Agencies around the country need up-to-date information to help them make critical business decisions during this unprecedented pandemic. This new partnership provides riders all around the nation."



## APTA Ridership Trends powered by transit dashboard

APTA and the *Transit* app have partnered to build a new resource for the entire transit industry, tracking demand for public transit and publishing estimates of ridership change in real time.

[Visit the APTA Ridership Trends](#)



## RAILWAY AGE

December 09, 2020 | Commuter/Regional, Light Rail, News, Passenger, Rapid Transit

### APTA, Transit App Partner on Ridership Dashboard

Written by Marybeth Luczak, Executive Editor



Weekly ridership chart showing data for various agencies over time. The chart includes a legend with columns for Size, Region, and Agency. Agencies listed include: Amtrak, Chicago Transit Authority, Los Angeles County MTA, MTA New York City Transit, New York City Transit, San Francisco Muni, and Santa Clara Valley Trolley.



**Tweet**

APTA @APTA\_info · Dec 8, 2020

Today, APTA & @transitapp released the APTA Ridership Trends dashboard, a new resource providing up-to-date, week-by-week estimations of #publictransit ridership for agencies across the United States. Read more here: [apta.com/news-publicati...](https://apta.com/news-publicati...)



A new way to track ridership.

[transitapp.com/apta](https://transitapp.com/apta)

transit APTA



# AMERICA'S OPEN AND TRANSIT IS OPEN

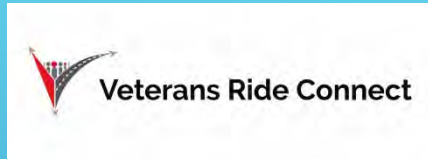
## Transit Safety for Transit Renewal

Kendra Sue McGeady

Director of Transit

Pelivan Transit



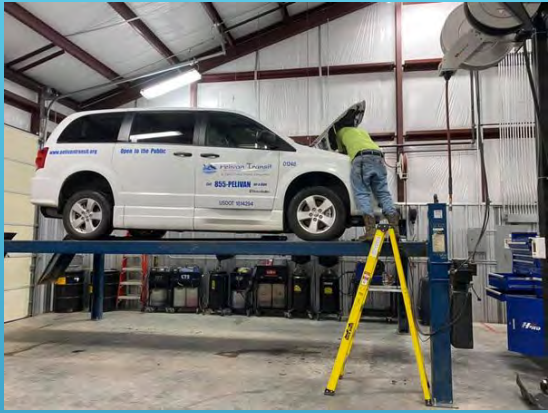


## CTAA Rural System of the Year

- \* Pelivan Transit
- \* Veterans Ride Connect
- \* PICK Transportation
- \* Cherokee Nation
- \* Northeast Tribal Transit Consortium



- \* Director of Transit
- \* National Board Member  
CTAA
- \* SWTA Sec/Treasurer
- \* OTA Board Member



# Safety in general public and tribal transit & Ridership renewal

State of Good Repair

New procedures ~ More than just servicing fleet vehicles

- Air Flow
- Disinfecting and sanitizing barriers between driver/rider
- Limited Seating
- Rear Entry
- No front seat passengers
- Mask Requirements for drivers and riders

PPE procurement and provision

Specialized Training

CTAA offers de-escalation/conflict resolution and trauma informed training to providers

Vaccine clinics for drivers

COMMUNICATION is key

Newspapers, social media, technologies





# ESSENTIAL SERVICES, ESSENTIAL EMPLOYEES



## OVERALL VIEW...

Since March 2020, Pelivan Transit (including tribal operations) have given 108,169 trips.

Four incidents regarding mask requirements

Three drivers contracted COVID

Ability to pivot from people mover to home delivery service in a matter of hours.





# Jim Tymon

**Executive Director**  
**American Association of State Highway**  
**and Transportation Officials**

# Safety is the #1 Priority for State DOTs

- ❑ Absolutely the number one priority
- ❑ Safety focuses on our nation's infrastructure
- ❑ AASHTO works with state DOTs to reduce fatalities

# Transit is Safe, But COVID Created Challenges

- ❑ Public transportation is one of the safest modes of transportation.
  - ❑ Rural public transit systems are the safest.
- ❑ COVID gave new meaning for public transportation safety
- ❑ Measures were effective and systems stayed in operations
- ❑ Safety measures created their own challenges



# Transit is a Lifeline

- ❑ No lost confidence in public transit service
- ❑ Transit Rider kept riding
- ❑ Despite challenges, transit remains a lifeline
  - ❑ Increased ridership in rural areas isn't the end-all/be-all – access is.

# Examples of State DOTs Prioritizing Transit Safety

Virginia.gov Agencies | Governor Search Virginia.Gov

**DRPT** Virginia Department of Rail and Public Transportation

Press Releases | Contact Us  
Join Our Newsletter

Search DRPT site

Select Language

- About
- Rail
- Transit**
  - Overview
  - Highlights
  - TSDAC
  - COVID-19 Pandemic Response and Mitigation**
  - Human Services Grant Program
  - TRIP - Transit Ridership Incentive Program
  - MERIT - Statewide Transit Grants Program
  - Planning
  - Mobility for All
  - Reference Materials

## COVID-19 Pandemic Response and Mitigation

**Vaccination Resources**

- COVID 19 Vaccination Resource

**Federal and State Actions**

- Executive Order on Promoting COVID-19 Safety in Domestic and International Travel
- CDC Order, Requirement for Persons to Wear Masks While on Conveyances and at Transportation Hubs
- TSA Security Directive
- US DOT Mask Requirements FAQs
- TSA Signage
- Executive Order 79: Ending Commonsense Public Health Restrictions caused by Novel Coronavirus
- Forward Virginia Resources
- Executive Order 63: Facial Coverings on Public Transit

**Commuter Guidance**

- Commuting Safely and Confidently

**DRPT Resources for Transit Agencies**

<http://www.drpt.virginia.gov/transit/covid-19-pandemic-response-and-mitigation/>

## COVID-19 Safety Guidance for New Mexico Transit Agencies

Transit and Rail Division  
New Mexico Department of Transportation

Ream Lazaro Safety Consulting, LLC  
June 2020



## Handling Conflict and De-escalation Skills for Transit Drivers & Supervisors

New Mexico Department of Transportation  
Transit and Rail Division  
with Ream Lazaro Safety Consulting, LLC  
August 2020



HOME ▶ COVID-19 MULTIMODAL TRANSPORTATION SYSTEM PERFORMANCE DASHBOARD

## COVID-19 Multimodal Transportation System Performance Dashboard

Washington state has seen a significant decline in travel across all modes of transportation since mid-March 2020. Washingtonians have responded positively to Gov. Inslee's various COVID-19 related initiatives over the past year to curb the spread of the virus, which has resulted in positive outcomes for the state residents.

Multimodal travel changes in Highway Traffic, Toll Systems, and Ferries, Transit and Passenger Rail ridership are reflected in the executive summary below. For deeper dives into the data and daily updates on COVID-19's effects on items ranging from Freight and Safety to Aviation, [see buttons below](#).

This dashboard is updated by 10:30 a.m. on weekdays (Monday through Friday). The latest data displayed on Fridays, Saturdays and Sundays is for the previous Thursday. Data for Fridays, Saturdays and Sundays is added to the dashboard the following Monday.

<https://www.wsdot.wa.gov/about/covid-19-transportation-report/>

[https://dot.state.nm.us/content/nmdot/en/Transit\\_Rail.html](https://dot.state.nm.us/content/nmdot/en/Transit_Rail.html)



# Thank You!!

**Jim Tymon**  
**Executive Director**

Shayne Gill  
Program Director for  
Multimodal Transportation  
Email: [sgill@aaashto.org](mailto:sgill@aaashto.org)

Richard Price  
Associate Program Manager,  
Transit Policy and Technical Services  
Email: [rprice@aaashto.org](mailto:rprice@aaashto.org)



# Panel 2: Transit Agency Leaders



**Paul Wiedefeld**  
Washington  
Metropolitan Area  
Transit Authority



**David Eatman**  
Transit Administrator  
GoRaleigh



**Alex Wiggins**  
New Orleans  
Regional Transit  
Authority

# Doing Our Part to Support Safety and Regional Recovery

Paul J. Wiedefeld  
General Manager & CEO  
August 6, 2021







## SafeTrack

- ✓ Accelerated three years of track work into one
- ✓ Renewed 1/3 of track system infrastructure
- ✓ Reduced smoke/fire incidents systemwide
- ✓ Reduced rail service interruptions
- ✓ Noticeably smoother, quieter ride for customers

## Platform Improvement Project

- ✓ Completely rebuilt Metrorail station platforms
- ✓ Conducted repairs during 3-month station closures and rail segment shutdowns
- ✓ With 17 stations completed, nearly 40% of outdoor stations have new platforms and customer amenities
- ✓ Reconstructed platforms are safer and more accessible
- ✓ Customer experience improvements

### New platform shelters



### New next train signs



# \$2.6B Regional and Federal Investment Addressing Overdue Needs and Supporting Programs to Sustain Safety and SGR

## Addressing Overdue Capital Needs

### Substantial Progress (Highlights)

- Replacement of Legacy Railcars with 7000 Series
- Track Rehab & SafeTrack
- Platform Program – 17 of 20 Stations Nearly Complete; Final Three Scheduled for Summer 2022

### More To Do to Catch Up (Priority Needs)

- Structures - Bridges, Platforms, Tunnels & Water Mitigation
- Systems - Train Control, Radio and Communications, Power
- Facilities - Bus Divisions, Rail Maintenance, Offices

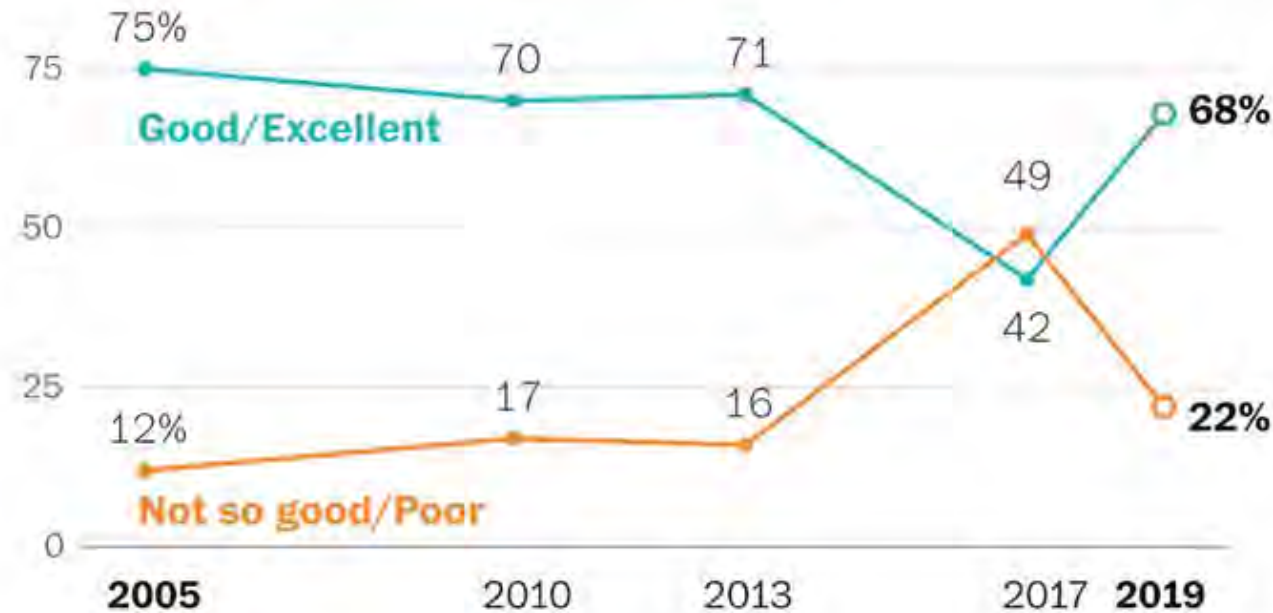
## Ongoing Programs to Sustain Safety & SOGR

### Recurring & Cyclical Maintenance, Rehabilitation & Replacement Programs

- |                        |                          |  |
|------------------------|--------------------------|--|
| ▪ Buses                | ▪ Elevators & Escalators | ▪ Cooling Systems                          |
| ▪ Railcars             | ▪ Mechanical Systems     | ▪ Bus Customer Facilities                  |
| ▪ Paratransit Vehicles | ▪ Traction Power         | ▪ Bus, Rail & Admin Maintenance Facilities |
| ▪ Service Vehicles     | ▪ Signal Systems         |  |
| ▪ Track                | ▪ Lighting Systems       |  |
| ▪ Parking Facilities   |                          |  |

## Washington-area residents give Metro positive marks, rebounding from 2017 drop-off

Q: How would you rate the Metrorail subway system in the Washington, D.C., region: excellent, good, not so good or poor? (Results among Washington area residents)



Source: April 25-May 2, 2019, Washington Post-Schar School poll of 1,507 adult residents of the Washington area with an overall margin of error of +/- 3.5 percentage points.

THE WASHINGTON POST



# Protecting Metro Employees

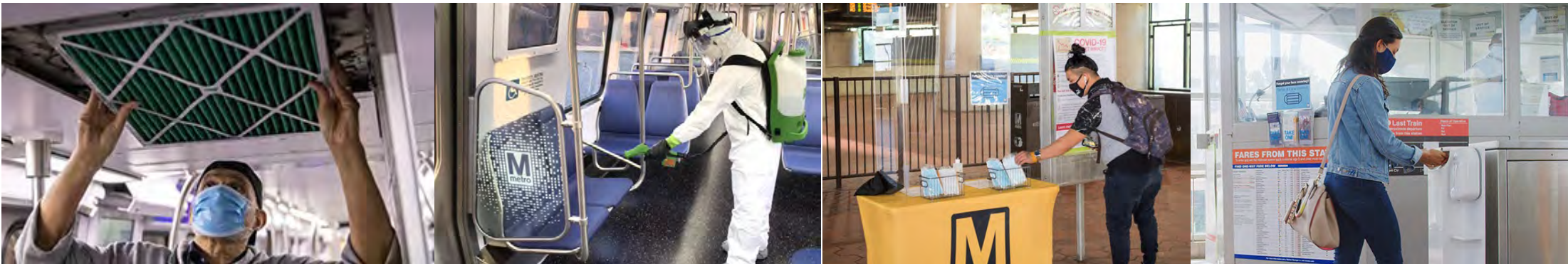
- Intense cleaning, disinfection and ventilation
- Personal protective equipment and hand hygiene
- Covid testing/vaccination support
  - Mobile testing program, Voluntary tracking of vaccinations, Incentives to encourage vaccination
- Office guidelines
  - Remote work; Social distancing; Visitor screening

THANK YOU to our Metro colleagues on the front lines and behind the scenes for keeping the Washington region moving.






# Protecting the Public

- Bus and Railcar Air Filtration Pilot Projects
- Proactive and Responsive Cleaning Protocols
- Facial Covering Required
- Face Mask and Hand Sanitizer Distribution
- Real-time Crowding Information
- Touchless Fare Collection



# We're all in this together: Let's all do our part

## How Metro Is Doing Its Part to Keep Riders and Employees Safe

-  Require Face Coverings
-  Hand Sanitizing Stations
-  Deep Cleaning

## How Customers Can Do Their Part to Keep Themselves and Everyone Else Safe

-  Wear Face Coverings Properly
-  Wash Your Hands Properly
-  Maintain Social Distancing
-  Ride Contactless
-  Avoid Overcrowding
-  Stay home if sick





# “Humming Right Along” Ad



[wmata.com/DoingOurPart](https://www.wmata.com/DoingOurPart)



# “Humming Right Along” Ad



[wmata.com/DoingOurPart](https://wmata.com/DoingOurPart)



# Suspended Fares through June 2022



# SERVICE ALERT

**SUSPENDED FARES**

UNTIL JUNE 30, 2022

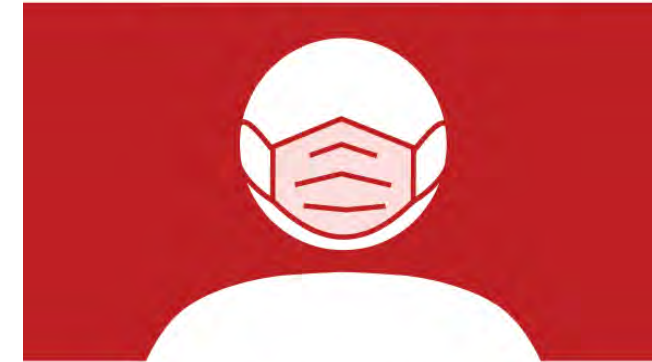


# Passenger Safety

- Rear Door Boarding
- Social Distancing
- Continued Service
- Masks Handouts
- Cleaning Procedures
- Public Service Announcements



**Face masks required.**



TSA requires proper wearing of face masks, per federal law. Face masks are to be worn at all times. Failure to comply will result in denial of boarding or removal, and may result in penalties.



Stay Healthy. Stay Secure.  
[tsa.gov/coronavirus](https://tsa.gov/coronavirus)

For your safety • 6 ft • Please practice social distancing • 6 ft



For your safety • 6 ft • Please practice social distancing • 6 ft



# FY 2022 Ad Campaign

Slip into something a little more comfortable this year.  
Like a smaller carbon footprint.



You'll go wild about our FREE WiFi.



Commute to work—with fewer ouchies.



It's about saving money,  
getting healthier and  
having more FREE time!





# New Orleans Regional Transit Authority

Alex Z. Wiggins, RTA CEO





# Phased Return to Full Service

- On June 20, the agency began a phased return to full service. The initial phase focused on providing full service during peak travel hours systemwide.
- The agency also implemented the first stages of the New Links Network redesign which will provide enhanced connectivity throughout the region.
- Protective barriers installed on new rolling stock. Plus, ongoing retrofit existing vehicles.



# Temporary Fare Pilot Introduced July 1

- RTA introduced new reduced monthly and day passes.
  - \$14 Senior Monthly
  - \$18 Youth Monthly
  - \$0.80 Senior 1-Day
  - \$1 Youth 1-Day
- Reduced monthly pass from \$55 to \$45.





# Employee Vaccine Mandate

- The RTA announced a mandatory vaccination requirement for the agency's over 800 employees.
- Reinstated mask mandate, regardless of vaccination status.
- Daily temperature checks required.
- Implementing regular onsite COVID-19 testing for all employees.



# Panel 3: National Advocacy Organizations



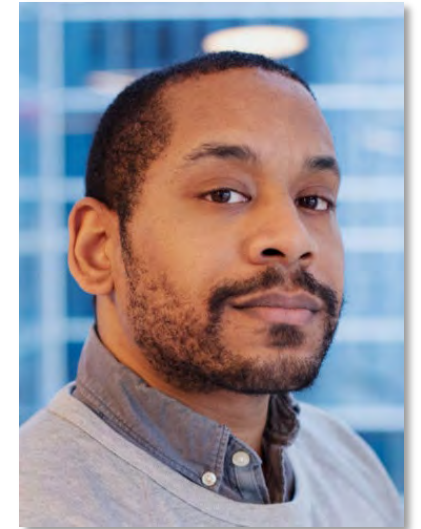
**Irma Esparza Diggs**  
National League of Cities



**Joi Chaney**  
National Urban  
League



**Mark Ritacco**  
National Association  
of Counties



**Chris Van Eyken**  
Transit Center



# Transit Keeps Our Communities Moving and Open



**NLC** NATIONAL  
LEAGUE  
OF CITIES  
CITIES STRONG TOGETHER



# NLC

## WHO WE ARE

**The National League of Cities (NLC) is the voice of America's cities, towns and villages, representing more than 200 million people across the country.**





- NIMBLE CHANGES
- CONTINUED INNOVATION
- CLEAR COMMUNICATION



**Thank you to all the transit leaders for all your efforts to serve our cities and towns during COVID-19!**



- Learn from Portland's Equity Matrix
- Measure the Unequal Commute
- Use New Spatial Equity Tools

[↶ All Articles](#)

## 3 Ways to Measure Your City's Transportation Equity Next Year





@LEAGUEOFCITIES





National  
Urban League



**National  
Urban League**

*Empowering Communities.  
Changing Lives.*



@naturbanleague | nul.org





“The Leading Access to Success Transportation program, better known as the L\*A\*S\*T\* Mile Program, provides Milwaukee Urban League clients with temporary transportation to their job sites. The program launched Jan. 25.

‘Two of our major focus areas are education and employment,’ Eve Hall, president and CEO of the Milwaukee Urban League, said. ‘And what we’ve learned through employment is that while there are opportunities, transportation has been an issue, especially for those who had job opportunities on the outskirts of Milwaukee, where public transportation is rather limited.’

Shirron Hines, director of programs, said the program picks up clients from the Milwaukee Urban League, 435 W. North Ave., or Vincent High School, 7501 N. Granville Rd., and takes them to their employers.

It is open to any Milwaukee Urban League client who successfully completes program participation requirements before job placement and has an identified transportation need. The L\*A\*S\*T\* Mile provides transportation to employers not accessible by public or other transportation services.”

*Source: Ana Martinez-Ortiz, Milwaukee Neighborhood News Service*





# Transportation Programs



Across the nation, Urban League affiliates are providing essential services to workers and families devastated by the COVID-19 pandemic. Through a partnership with the National Urban League, Lyft is helping them get where they need to be by providing ride codes that the National Urban League and its affiliates will be able to distribute to essential workers and families all over the country.

“The Urban League Movement serves as America’s economic first responders, so our staff members and volunteers need to reach the most vulnerable communities,” National Urban League President and CEO Marc H. Morial said. “Lyft is providing a crucial element of our response and we are deeply grateful for their partnership and support.”



**TRANSPORATION = JOBS**  
**TRANSPORTATION RIGHTS = CIVIL RIGHTS**

**U.S. Department of Transportation –  
Federal Transit Administration**  
*“America’s Open and Transit’s Open”*

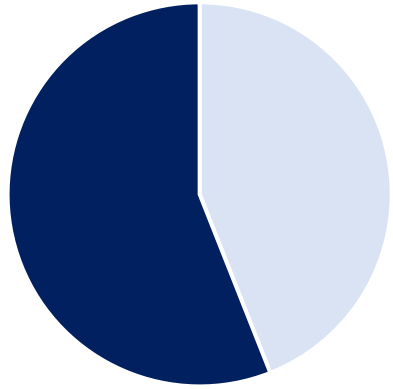
---

National Association of Counties  
Mark Ritacco, Director of Government Affairs

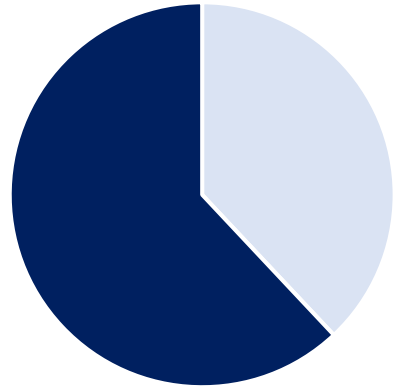




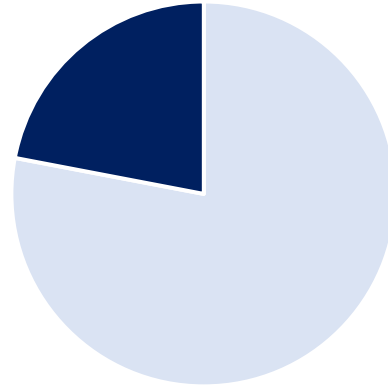
# THE COUNTY ROLE IN TRANSPORTATION & INFRASTRUCTURE



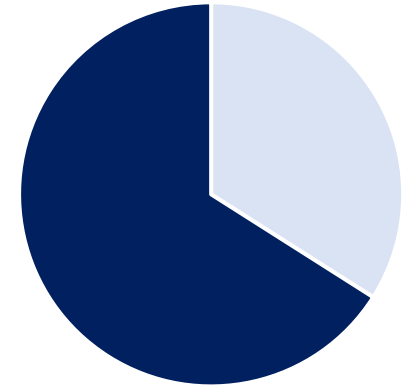
Counties own and operate **44 percent** of the nation's public road miles.



Counties own and operate **38 percent** of the National Bridge Inventory.



Counties support **78 percent** of public transit systems.



Counties directly support **34 percent** of public airports.




Annually, America's 3,069 counties, parishes and boroughs invest **\$134 billion** in the construction of infrastructure and the operation and maintenance of public works, including \$23 billion in the maintenance and operation of public transit.

A woman with dark curly hair, wearing a light green surgical face mask and white earbuds, is looking out a window on a bus or train. She is wearing a grey pinstriped blazer over a white collared shirt. She is holding a white smartphone in her hands. The background shows the interior of the vehicle with yellow handrails and another passenger in the distance, also wearing a mask. The lighting is bright, suggesting daytime.

COUNTIES INVEST OVER \$23 BILLION

EACH YEAR IN THE OPERATION, MAINTENANCE  
AND CONSTRUCTION OF TRANSIT UTILITIES AND  
PUBLIC MASS TRANSIT SYSTEMS, INCLUDING  
SUBWAYS, SURFACE RAILS AND BUSES.





FROM BUILDING AND MAINTAINING  
ROADS AND BRIDGES TO PROVIDING  
EFFICIENT TRANSIT SYSTEMS,  
COUNTIES ARE A DRIVING FORCE  
CONNECTING COMMUNITIES AND  
STRENGTHENING OUR ECONOMY.



# QUESTIONS?

**Mark Ritacco, Director of Government Affairs**  
| [mritacco@naco.org](mailto:mritacco@naco.org)

**Jessica Jennings, Associate Legislative Director**  
– Transportation | [jjennings@naco.org](mailto:jjennings@naco.org)



**Safety for All: TransitCenter's brief  
on transit safety**

**Chris Van Eyken**  
**Senior Program Associate,**  
**Improving Agency Practice**

## What does safety mean to riders?

The current approach is not working. Policing cannot address the root causes of social ills on public transit. Agencies must adopt more holistic approaches to safety that uplift their riders and ensure they all feel secure.

As transit agencies reimagine their approaches to policing, they must keep in mind the varied concerns of their riders, and transit employees as well.

Safety means different things to different groups. Agencies have a lot to juggle as they implement new programs. Care must be taken.





# Origins of Modern Transit Policing

The origins of policing on transit as we know it today can be directly traced to the emergence of broken windows policing theory. The NYC subway was one of the first places where theory was employed.

A focus was placed on policing low level offenses and quality of life issues, like fare evasion or the presence of homelessness, became the norm for transit policing.

This approach has led to police abuse and racial discrimination on transit systems. In tandem with erosion of non-police public services, it has led to an over-reliance on police officers.

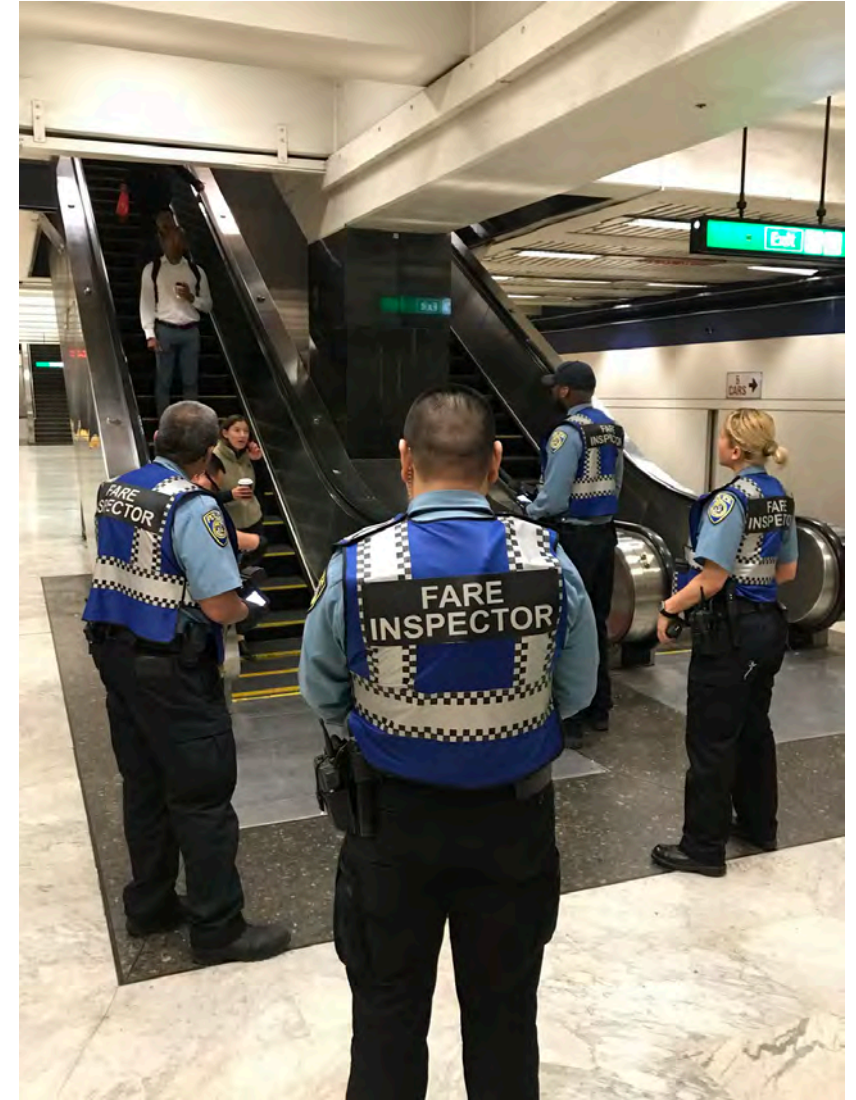
# Fare enforcement: seek alternatives methods

Fare enforcement is a common source of friction between riders and police. The harms of fare enforcement fall disproportionately on Black and Brown riders.

Agencies justify the use of police officers by citing the impacts of loss of revenue.

Agencies must seek alternative methods of lowering fare evasion:

- Understand why your riders evade
- Ensure that reduced fare programs are easy to sign up for
- Change penalties for evasion
- Use unarmed personnel to enforce



# Homelessness: agencies must be pro-active partners

On our transit systems, police are often called upon to deal with homelessness. The police are an inadequate solution to a social problem.

People experiencing homelessness are forced to live within transit systems as they have few alternatives.

The scope of the crisis extends beyond the reach of transit agencies – agencies need to be pro-active but they will need help.

SEPTA's Hub of Hope program provides an example for other agencies.





# What steps should agencies take?

Agencies moving toward equitable transit safety programs should carefully consider their process. Months of work will be needed before comprehensive reforms can be proposed and implemented.

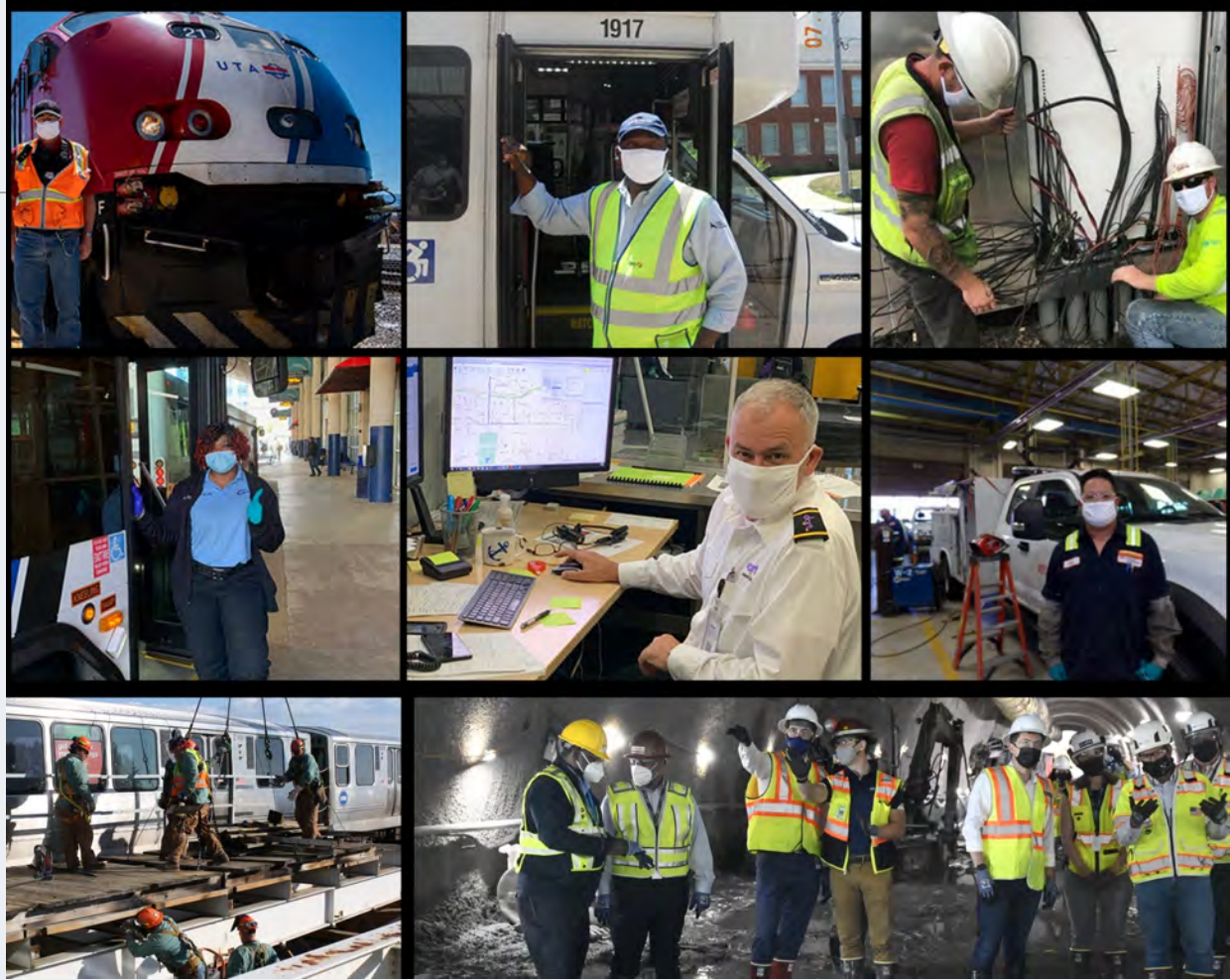
In the short-term agencies must:

- Be transparent
- Listen to and learn from riders and community groups
- Increase system presence through the use of unarmed personnel
- Reduce the use of police officers in response to fare evasion, homelessness, and mental health crises

# Thank you!

- You can find TransitCenter at [transitcenter.org](https://transitcenter.org)
- You can find our **Safety for All** report at <https://transitcenter.org/publication/safety-for-all/>

# Question & Answer Session





# Transit Renewal Initiative Events

- **Listening Session 3: 2-3:30 p.m. EDT, Friday, August 13**
- **National Transit Renewal Summit: 11 a.m. EDT, Friday, August 27**

Register at [transit.dot.gov/transitisopen](https://transit.dot.gov/transitisopen)



# Closing Remarks



**Donald Koski**

FTA Region VI Acting  
Administrator



# Resource Links

- American Public Transportation Association - [apta.com](https://www.apta.com)
- Community Transportation Association of America - [ctaa.org](https://www.ctaa.org)
- Pelivan Transit- [pelivantransit.org](https://www.pelivantransit.org)
- AASHTO - [transportation.org](https://www.transportation.org)
- Washington Metropolitan Area Transit Authority - [wmata.com](https://www.wmata.com)
- GoRaleigh- [goraleigh.org](https://www.goraleigh.org)
- New Orleans Regional Transit Authority - [norta.com](https://www.norta.com)
- National League of Cities – [nlc.org](https://www.nlc.org)
- National Association of Counties – [naco.org](https://www.naco.org)
  - Broadband Task Force – [/resources/broadband-task-force-high-speed-internet-essential-all-counties](https://www.naco.org/resources/broadband-task-force-high-speed-internet-essential-all-counties)
  - Transportation Policy Hub for Counties - [/resources/featured/federal-legislative-actions-transportation-infrastructure-counties](https://www.naco.org/resources/featured/federal-legislative-actions-transportation-infrastructure-counties)
- National Urban League – [nul.org](https://www.nul.org)
- Transit Center - [transitcenter.org](https://www.transitcenter.org)





# Welcome to FTA's Transit Renewal Initiative

## Listening Session 2



America's Open and Transit's Open



U.S. Department of Transportation  
Federal Transit Administration

Contact us at [transitsopen@dot.gov](mailto:transitsopen@dot.gov)  
Or visit [transit.dot.gov/transitisopen](https://transit.dot.gov/transitisopen)