

FEDERAL TRANSIT ADMINISTRATION

APTA Rail Conference/TRB

SMS Workshop and Safety Seminar

Lynn Spencer
Office of Transit Safety and Oversight
Federal Transit Administration



June 10, 2017

Transit Salety Rulemaking and Guidance		
Regulation	Rulemaking Timeline	Status
Public Transportation Agoney	NDDM	

Published: 2/5/2016

Comment By: 4/5/2016

NPRM

Published: 12/3/2015

Comment By: 2/1/2016

NPRM

Expected: 2017

Proposed National

Safety Plan

Published: 2/5/2016

Comment By: 4/5/2016

NPRM

Published: 8/14/2015

Comment By: 10/13/2015

NPRM

Published: 6/23/2015

Comment By: 8/24/2015

NPRM

Published: 9/30/2015

Comment By: 11/30/2015

NPRM

Published: 2/27/2015

Comment By: 4/28/2015

Final Rule in Development

Final Rule in Development

NRPM in **Development**

Final Guidance

Published: 1/17/17

Final Rule

Published: 8/11/2016

Effective: 9/12/2016

Final Rule

Published: 8/1/2016

Effective: 10/31/2016

Final Rule

Published: 7/26/2016

Effective: 10/1/2016

Final Rule

Published: 3/16/16

Effective: 4/15/16

Transit Safety Bulemaking and Guidans

Public Transportation Agency Safety Plan 49 CFR Part 673	
Public Transportation Safety Certification	

Training Program

49 CFR Part 692

Preventing Transit

Worker Assault NPRM

National Public Transportation

Safety Plan

Public Transportation Safety Program

49 CFR Part 670

Bus Testing

49 CFR Part 665

Transit Asset Management

49 CFR Part 625

State Safety Oversight

49 CFR Part 674

Why SMS

- FTA safety oversight structure is not based on a large inspector force
- Agencies will have to rely on strong internal safety processes to drive safety improvements
- SMS processes allow for a proactive versus reactive safety stance
- SMS is scalable, to support a diverse industry



SMS regulation can ...

- Mandate certain safety processes
 - Are processes compliant?
 - Are their gaps in the documented processes?
- Mandate record-keeping
 - Provides evidence of SMS in action
 - Manifestation of actual working practices
- Mandate the development of safety policy documents



SMS can adapt/scale to ...

- Support "what can go wrong" discussions at smaller agencies lacking large safety staffs
- Analyze "things that can hurt us" to prevent protracted debates about "the hazard."
- Lessen the paperwork burden of extensive hazard analysis efforts and documentation for smaller organizations
- Rely on informed judgment when lacking data



SMS Challenges

- Compliance may be on paper only
- Small transit agencies do not have large safety staffs to perform SMS safety processes without greatly simplifying the processes
- Is there just "one way" to perform a hazard analysis? Lack of common understanding
- If safety data is not readily available, hazard likelihood may be inaccurately assigned



How can we assess an SMS?

- Are SMS processes defined, documented, understood and applied?
- Are hazards defined and risks understood?
- What processes are in place to monitor and review efficacy of the SMS itself?
- Does an agency use its experience with SMS to improve its SMS?
- Do prevailing attitudes and behaviors support safety?



How can SMS fail?

- Risk Assessments are not performed when appropriate
- Hazards are not properly identified
- Risk is underestimated
- Risk mitigations are not implemented
- Inadequate tracking of safety deficiencies
- Inadequate supervision
- Insufficient training for the tasks to be performed



Evidence of a weak SMS

- Mitigation measures are absent or inadequate
- Hazards are not being identified and properly analyzed
- Organization has failed to detect noncompliance with safety processes
- The organization is not improving its SMS based on its experiences
- The safety culture has created conditions that are allowing for accidents to occur



Challenges to SMS in transit

- Regulation cannot bring about safety culture changes or improvements
- How do we prevent agencies from merely complying with minimum SMS requirements versus embracing SMS concepts and reinforcing strong safety culture
- FTA lacks broad inspector force to assess SMS



Safety Culture

- Can only be strengthened through leadership and deep organizational commitment to:
 - Safe work processes
 - -Informed culture
 - Safety Reporting
 - Learning
 - Justice
 - Continuous Improvement



Industry Dialogue

- How does FTA move from simple compliance to emphasis on safety?
- How does FTA foster strong safety culture industry-wide?
- How can FTA facilitate learning from incidents, accidents and near-misses?



Questions?

Lynn Spencer
Director, Office of System Safety
Office of Transit Safety and Oversight
Federal Transit Administration
202.366.5112

Lynn.Spencer@dot.gov

