

**General Information**

**Urbanized Area Statistics - 2010 Census**

204 Santa Cruz, CA  
 58 Square Miles  
 163,703 Population  
 204 Pop. Rank out of 498 UZAs

**Other UZAs Served**  
 378 Watsonville, CA; 0 California Non-UZA

**Service Area Statistics**

446 Square Miles  
 254,538 Population

**Service Consumption**

45,496,331 Annual Passenger Miles (PMT)  
 5,802,512 Annual Unlinked Trips (UPT)  
 18,678 Average Weekday Unlinked Trips<sup>a</sup>  
 10,025 Average Saturday Unlinked Trips<sup>a</sup>  
 9,093 Average Sunday Unlinked Trips<sup>a</sup>

**Service Supplied**

3,857,071 Annual Vehicle Revenue Miles (VRM)  
 274,343 Annual Vehicle Revenue Hours (VRH)  
 118 Vehicles Operated in Maximum Service (VOMS)  
 136 Vehicles Available for Maximum Service (VAMS)

**Database Information**

NTDID: 90006  
 Reporter Type: Full Reporter

**Financial Information**

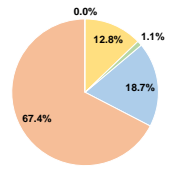
**Sources of Operating Funds Expended**

Fare Revenues \$9,284,295 18.7%  
 Local Funds \$33,431,951 67.4%  
 State Funds \$15,385 0.0%  
 Federal Assistance \$6,343,326 12.8%  
 Other Funds \$539,167 1.1%  
**Total Operating Funds Expended \$49,614,124 100.0%**

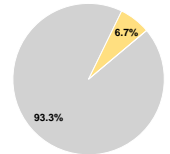
**Sources of Capital Funds Expended**

Fare Revenues \$0 0.0%  
 Local Funds \$0 0.0%  
 State Funds \$8,951,467 93.3%  
 Federal Assistance \$641,285 6.7%  
 Other Funds \$0 0.0%  
**Total Capital Funds Expended \$9,592,752 100.0%**

**Operating Funding Sources**



**Capital Funding Sources**



**Summary of Operating Expenses (OE)**

Salary, Wages, Benefits \$36,913,787 87.5%  
 Materials and Supplies \$3,881,553 9.2%  
 Purchased Transportation \$162,045 0.4%  
 Other Operating Expenses \$1,231,521 2.9%  
**Total Operating Expenses \$42,188,906 100.0%**  
 Reconciling OE Cash Expenditures \$7,425,217  
 Purchased Transportation (Reported Separately)

**Modal Characteristics**

**Modal Overview**

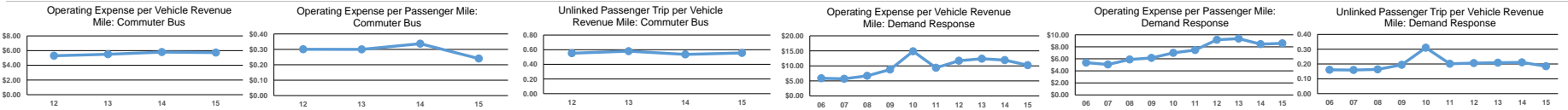
| Mode                   | Vehicles Operated in Maximum Service |                          | Uses of Capital Funds |                       |                         |                  | Total              |
|------------------------|--------------------------------------|--------------------------|-----------------------|-----------------------|-------------------------|------------------|--------------------|
|                        | Directly Operated                    | Purchased Transportation | Revenue Vehicles      | Systems and Guideways | Facilities and Stations | Other            |                    |
| Bus                    | 68                                   | -                        | \$155,502             | \$170,021             | \$8,924,723             | \$245,455        | \$9,495,701        |
| Commuter Bus           | 15                                   | -                        | \$0                   | \$0                   | \$0                     | \$0              | \$0                |
| Demand Response - Taxi | -                                    | 6                        | \$0                   | \$0                   | \$0                     | \$0              | \$0                |
| Demand Response        | 29                                   | -                        | \$97,051              | \$0                   | \$0                     | \$0              | \$97,051           |
| <b>Total</b>           | <b>112</b>                           | <b>6</b>                 | <b>\$252,553</b>      | <b>\$170,021</b>      | <b>\$8,924,723</b>      | <b>\$245,455</b> | <b>\$9,592,752</b> |

**Operation Characteristics**

| Mode                   | Operating Expenses  | Fare Revenues      | Uses of Capital Funds | Annual Passenger Miles | Annual Unlinked Trips | Annual Vehicle Revenue Miles | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Vehicles Operated in Maximum Service | Percent Spare Vehicles | Average Fleet Age in Years <sup>1</sup> |
|------------------------|---------------------|--------------------|-----------------------|------------------------|-----------------------|------------------------------|------------------------------|--|--|--------------------------------------|------------------------|---|
| Bus                    | \$32,966,253        | \$7,407,454        | \$9,495,701           | 28,578,390             | 5,325,107             | 2,642,561                    | 201,455                      | 0.0                                    | 71                                     | 68                                   | 4.2%                   | 11.4                                    |
| Commuter Bus           | \$3,912,876         | \$1,547,791        | \$0                   | 16,282,063             | 379,205               | 683,260                      | 23,893                       | 0.0                                    | 20                                     | 15                                   | 25.0%                  | 9.0                                     |
| Demand Response - Taxi | \$248,970           | \$12,088           | \$0                   | 45,583                 | 7,034                 | 37,533                       | 3,246                        | 0.0                                    | 6                                      | 6                                    | 0.0%                   |   |
| Demand Response        | \$5,060,807         | \$316,962          | \$97,051              | 590,295                | 91,166                | 493,717                      | 45,749                       | 0.0                                    | 39                                     | 29                                   | 25.6%                  | 5.6                                     |
| <b>Total</b>           | <b>\$42,188,906</b> | <b>\$9,284,295</b> | <b>\$9,592,752</b>    | <b>45,496,331</b>      | <b>5,802,512</b>      | <b>3,857,071</b>             | <b>274,343</b>               | <b>0.0</b>                             | <b>136</b>                             | <b>118</b>                           | <b>13.2%</b>           |   |

**Performance Measures**

| Mode                   | Service Efficiency                          |   | Service Effectiveness                 |  |   |   |
|------------------------|---|---|---------------------------------------|--|---|---|
|                        | Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour | Operating Expenses per Passenger Mile | Operating Expenses per Unlinked Passenger Trip | Unlinked Trips per Vehicle Revenue Mile | Unlinked Trips per Vehicle Revenue Hour |
| Bus                    | \$12.48                                     | \$163.64                                    | \$1.15                                | \$6.19   | 2.0                                     | 26.4                                    |
| Commuter Bus           | \$5.73                                      | \$163.77                                    | \$0.24                                | \$10.32  | 0.6                                     | 15.9                                    |
| Demand Response - Taxi | \$6.63                                      | \$76.70                                     | \$5.46                                | \$35.40  | 0.2                                     | 2.2                                     |
| Demand Response        | \$10.25                                     | \$110.62                                    | \$8.57                                | \$55.51  | 0.2                                     | 2.0                                     |
| <b>Total</b>           | <b>\$10.94</b>                              | <b>\$153.78</b>                             | <b>\$0.93</b>                         | <b>\$7.27</b>                                  | <b>1.5</b>                              | <b>21.2</b>                             |



Notes: <sup>a</sup>Average Unlinked Trips not available for Demand Response Taxi.  
<sup>1</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.