Western Carolina Community Action

2016 Annual Agency Profile

526 7th Avenue East Hendersonville, NC 28792

Deputy Director: Ms. Tammy Montanez

General Information

Service Consumption 37,028 **Annual Unlinked Trips (UPT)**

Service Supplied

168,549 Annual Vehicle Revenue Miles (VRM) 13,845 Annual Vehicle Revenue Hours (VRH)

Summary of Operating Expenses (OE)

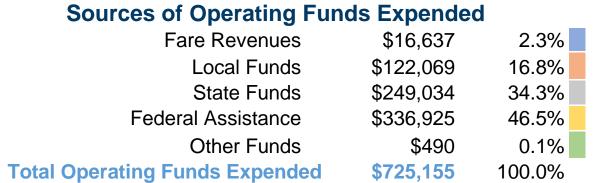
\$725,155 Total Operating Expenses

Database Information

NTDID: 4R06-40984

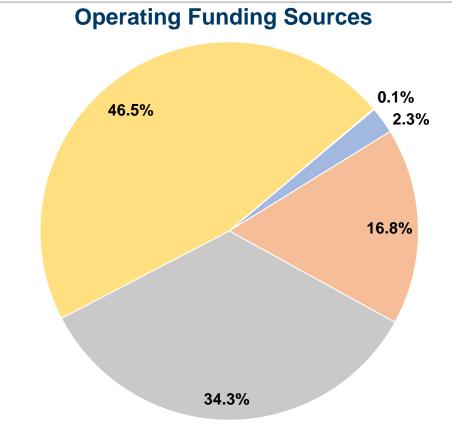
Reporter Type: Rural General Public Transit

Financial Information



Sources of Capital Funds Expended

Fare Revenues \$0
Local Funds \$0
State Funds \$0
Federal Assistance \$0
Other Funds \$0
Total Capital Funds Expended \$0



Modal Characteristics

Operation Characteristics

Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	9	-	\$641,413	\$14,721	\$0	35,733	138,940	12,243
Bus	1	-	\$83,742	\$1,916	\$0	1,295	29,609	1,602
Total	10	-	\$725,155	\$16,637	\$0	37,028	168,549	13,845

Performance Measures

Demand Response

Mode

Bus Total

Service Efficiency

Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
\$4.62	\$52.39
\$2.83	\$52.27
\$4.30	\$52.38

Service Effectiveness

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$17.95	0.3	2.9
Bus	\$64.67	0.0	0.8
Total	\$19.58	0.2	2.7

