

# Southeast Tennessee Human Resource Agency -Cleveland Urban Area Transit System Division

2017 Annual Agency Profile

## General Information

### Urbanized Area (UZA) Statistics - 2010 Census

Cleveland, TN  
 55 Square Miles  
 66,777 Population  
 414 Pop. Rank out of 498 UZAs

### Service Area Statistics

24 Square Miles  
 66,333 Population

### Service Consumption

149,446 Annual Unlinked Trips (UPT)

### Service Supplied

361,330 Annual Vehicle Revenue Miles (VRM)  
 31,934 Annual Vehicle Revenue Hours (VRH)

### Database Information

NTDID: 40170

Reporter Type: Reduced Reporter

## Financial Information

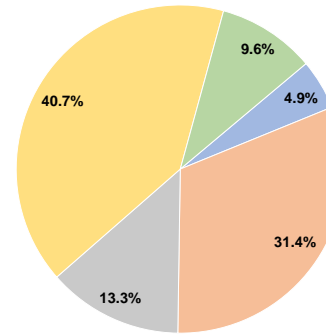
### Sources of Operating Funds Expended

|                                       |                  |               |
|---------------------------------------|------------------|---------------|
| Fare Revenues                         | \$44,842         | 4.9%          |
| Local Funds                           | \$285,072        | 31.4%         |
| State Funds                           | \$120,960        | 13.3%         |
| Federal Assistance                    | \$369,252        | 40.7%         |
| Other Funds                           | \$87,460         | 9.6%          |
| <b>Total Operating Funds Expended</b> | <b>\$907,586</b> | <b>100.0%</b> |

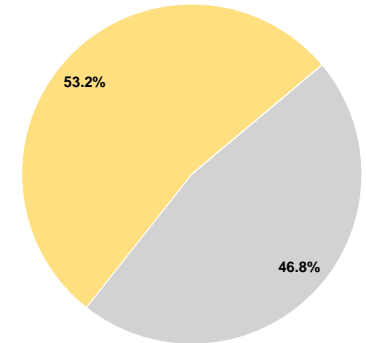
### Sources of Capital Funds Expended

|                                     |                  |               |
|-------------------------------------|------------------|---------------|
| Fare Revenues                       | \$0              | 0.0%          |
| Local Funds                         | \$0              | 0.0%          |
| State Funds                         | \$256,451        | 46.8%         |
| Federal Assistance                  | \$291,989        | 53.2%         |
| Other Funds                         | \$0              | 0.0%          |
| <b>Total Capital Funds Expended</b> | <b>\$548,440</b> | <b>100.0%</b> |

### Operating Funding Sources



### Capital Funding Sources



## Modal Characteristics

### Operation Characteristics

#### Vehicles Operated at Maximum Service

| Mode            | Directly Operated | Purchased Transportation | Operating Expenses | Fare Revenues   | Uses of Capital Funds | Annual Unlinked Trips | Annual Vehicle Revenue Miles | Annual Vehicle Revenue Hours | Average Fleet Age in Years <sup>a</sup> |
|-----------------|-------------------|--------------------------|--------------------|-----------------|-----------------------|-----------------------|------------------------------|------------------------------|---|
| Demand Response | 11                | -                        | \$498,126          | \$10,599        | \$256,451             | 25,943                | 158,148                      | 15,814                       | 5.3                                     |
| Bus             | 7                 | -                        | \$409,460          | \$34,243        | \$291,989             | 123,503               | 203,182                      | 16,120                       | 3.1                                     |
| <b>Total</b>    | <b>18</b>         | <b>-</b>                 | <b>\$907,586</b>   | <b>\$44,842</b> | <b>\$548,440</b>      | <b>149,446</b>        | <b>361,330</b>               | <b>31,934</b>                |   |

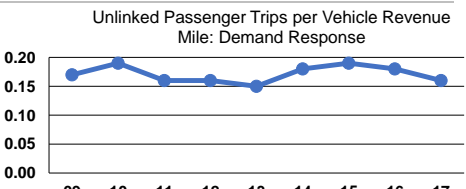
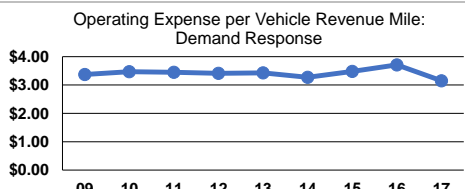
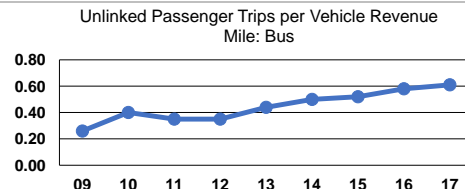
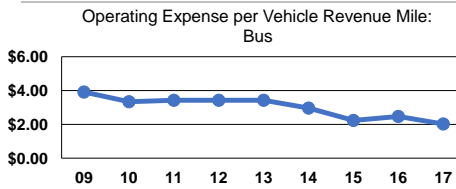
### Performance Measures

#### Service Efficiency

| Mode            | Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour |
|-----------------|---|---|
| Demand Response | \$3.15                                      | \$31.50                                     |
| Bus             | \$2.02                                      | \$25.40                                     |
| <b>Total</b>    | <b>\$2.51</b>                               | <b>\$28.42</b>                              |

#### Service Effectiveness

| Mode            | Operating Expenses per Unlinked Passenger Trip | Unlinked Trips per Vehicle Revenue Mile | Unlinked Trips per Vehicle Revenue Hour |
|-----------------|--|---|---|
| Demand Response | \$19.20  | 0.2                                     | 1.6                                     |
| Bus             | \$3.32   | 0.6                                     | 7.7                                     |
| <b>Total</b>    | <b>\$6.07</b>                                  | <b>0.4</b>                              | <b>4.7</b>                              |



### Notes:

<sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.