

# East Tennessee Human Resource Agency, Inc.

2017 Annual Agency Profile

## General Information

### Urbanized Area (UZA) Statistics - 2010 Census

Morristown, TN  
 60 Square Miles  
 59,036 Population  
 449 Pop. Rank out of 498 UZAs

### Other UZAs Served

74 Knoxville, TN, 0 Tennessee Non-UZA

### Service Area Statistics

6,563 Square Miles  
 1,176,033 Population

### Service Consumption

269,540 Annual Unlinked Trips (UPT)

### Service Supplied

4,475,998 Annual Vehicle Revenue Miles (VRM)  
 212,856 Annual Vehicle Revenue Hours (VRH)

### Database Information

NTDID: 40190

Reporter Type: Reduced Reporter

## Financial Information

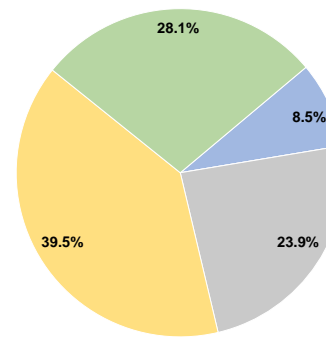
### Sources of Operating Funds Expended

Fare Revenues	\$788,551	8.5%
Local Funds	\$0	0.0%
State Funds	\$2,224,276	23.9%
Federal Assistance	\$3,669,466	39.5%
Other Funds	\$2,614,356	28.1%
<b>Total Operating Funds Expended</b>	<b>\$9,296,649</b>	<b>100.0%</b>

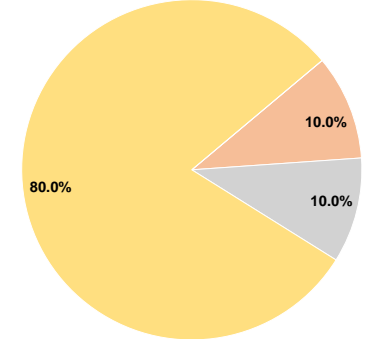
### Sources of Capital Funds Expended

Fare Revenues	\$0	0.0%
Local Funds	\$39,151	10.0%
State Funds	\$39,151	10.0%
Federal Assistance	\$313,200	80.0%
Other Funds	\$0	0.0%
<b>Total Capital Funds Expended</b>	<b>\$391,502</b>	<b>100.0%</b>

### Operating Funding Sources



### Capital Funding Sources



## Modal Characteristics

### Operation Characteristics

#### Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Average Fleet Age in Years <sup>a</sup>
Demand Response	84	-	\$9,296,649	\$788,551	\$391,502	269,540	4,475,998	212,856	4.7
<b>Total</b>	<b>84</b>	<b>-</b>	<b>\$9,296,649</b>	<b>\$788,551</b>	<b>\$391,502</b>	<b>269,540</b>	<b>4,475,998</b>	<b>212,856</b>	

### Performance Measures

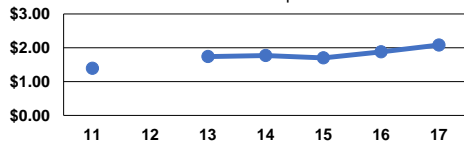
#### Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$2.08	\$43.68
<b>Total</b>	<b>\$2.08</b>	<b>\$43.68</b>

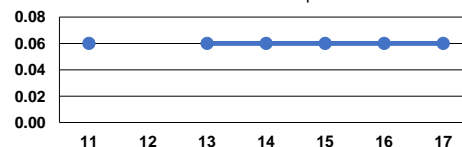
#### Service Effectiveness

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$34.49	0.1	1.3
<b>Total</b>	<b>\$34.49</b>	<b>0.1</b>	<b>1.3</b>

Operating Expense per Vehicle Revenue Mile: Demand Response



Unlinked Passenger Trips per Vehicle Revenue Mile: Demand Response



### Notes:

<sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.