Western Carolina Community Action

2017 Annual Agency Profile

526 7th Avenue East Hendersonville, NC 28792



Service Consumption

35,655 Annual Unlinked Trips (UPT)

Service Supplied

161,983 Annual Vehicle Revenue Miles (VRM) 14,805 Annual Vehicle Revenue Hours (VRH)

Summary of Operating Expenses (OE)

\$813,962 Total Operating Expenses

Database Information

NTDID: 4R06-40984

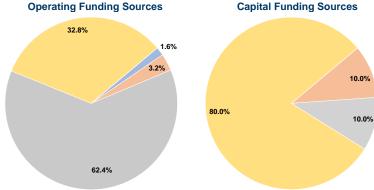
Reporter Type: Rural General Public Transit

Financial Information



Sources of Capital Funds Expended

Fare Revenues	\$0	0.0%
Local Funds	\$17,224	10.0%
State Funds	\$17,225	10.0%
Federal Assistance	\$137,795	80.0%
Other Funds	\$0	0.0%
Capital Funds Expended	\$172,244	100.0%



Modal Characteristics

Operation Characteristics

Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	8	-	\$770,353	\$10,457	\$172,244	33,950	132,557	13,185
Bus	1	-	\$43,609	\$2,480	\$0	1,705	29,426	1,620
Total	9	-	\$813,962	\$12,937	\$172,244	35,655	161,983	14,805

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour	
Demand Response	\$5.81	\$58.43	
Bus	\$1.48	\$26.92	
Total	\$5.02	\$54.98	

Service Effectiveness



