East Tennessee Human Resource Agency, Inc. 2018 Annual Agency Profile

General Information			Financial Information							
General Inf Urbanized Area (UZA) Statistic Morristown, TN 60 Square Miles 59,036 Population 449 Pop. Rank out Other UZAs Served 74 Knoxville, TN, 0 Tennessee Non-I Service Area Statistics 6,563 Square Miles 1,176,033 Population Service Consumption	s - 2010 Census of 498 UZAs	Fa Federa Total Operating Source	of Operating Fu re Revenues Local Funds al Assistance Other Funds Funds Expended es of Capital Fund re Revenues Local Funds State Funds	nds Expende \$546,854 \$876,723 \$1,963,212 \$4,012,449 \$2,583,383 \$9,982,621	ed 5.5% 8.8% 19.7% 40.2% 25.9% 100.0%	Operatir	25.9% 5.5% 8.89	6 80.2%	10.8%	
268,722 Annual Unlinked Trips (UPT)		Federa	al Assistance	\$1,115,511	80.2%	40.2 /0				
Service Supplied 4,334,528 Annual Vehicle 211,856 Annual Vehicle	e Revenue Miles (VRM) e Revenue Hours (VRH)	Total Capital	Other Funds Funds Expended	\$0 \$1,391,294	0.0% 100.0%		19.7%			
Database Information NTDID: 40190 Reporter Type: Reduced Report	rter									
			Modal	Character	istics					
Operation Characteristics		Vehicles Operated at Maximum Service			llaga of					
	Directly	Purchased	Operating	Fare	Uses of Capital	Annual	Annual Vehicle	Annual Vehicle	Average Fleet Ag	
Mode Demand Response	Operated 81	Transportation	Expenses \$9,982,621	Revenues	Funds \$1,391,294	Unlinked Trips 268,722	Revenue Miles 4,334,528	Revenue Hours 211,856	in Year 4	
Total	81 81	-	\$9,982,621 \$9,982,621	\$546,854 \$546,854	\$1,391,294 \$1,391,294	268,722 268,722	4,334,528 4,334,528	211,856 211,856	4	
Performance Measures										
renormance measures		Service Efficiency						Service Effectiveness		
	Operating Expen	coc por Operating	Expenses per				Operating Expenses per Unlinked	Unlinked Trips per	Unlinked Trips p	
Mode	Vehicle Reven		Revenue Hour		N	lode	Passenger Trip		Vehicle Revenue Ho	
Demand Response		\$2.30	\$47.12		D	emand Response	\$37.15	0.1	1.	
Total		\$2.30	\$47.12		т	otal	\$37.15	0.1	1.	
Operating Expense per Vehicle Demand Respons	<u>.</u> 0.	Unlinked Passenger Trips Mile: Demand 06		e 						
	0.	.04								
.00		.04								
	0		15 16 17	18						

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.