http://www.highlands-ny.gov/departments-officials/dial-a-bus 254 Main Street Highland Falls, NY 10928

## Town of Highlands dba Dial-a-Bus 2019 Annual Agency Profile

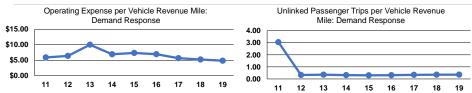
CEO: Mrs. Colleen Solan 845-446-7433

| General Information                               |   | Financial Information               |                              |             |         |                |                           |                |                       |  |
|---|---|-------------------------------------|------------------------------|-------------|---------|----------------|---------------------------|----------------|-----------------------|--|
| Urbanized Area (UZA) Statistics - 2010 Census     |   | Sources of Operating Funds Expended |                              |             |         |                | Operating Funding Sources |                |                       |  |
| Poughkeepsie-Newburgh, NY-NJ                      |   |                                     | e Revenues                   | \$3,251     | 5.0%    |                |                           | <b>J</b>       |                       |  |
| 327 Square Miles                                  |   |                                     | Local Funds                  | \$13,032    | 20.0%   |                |                           |                |                       |  |
| 423,566 Population                                |   |                                     | State Funds                  | \$19,919    | 30.6%   |                |                           |                |                       |  |
| 89 Pop. Rank out o                                | f 498 UZAs                              | Federa                              | I Assistance                 | \$28,951    | 44.4%   |                | 44.4%                     |                |                       |  |
|   |   |                                     | Other Funds                  | \$0         | 0.0%    |                | 44.4 %                    |                |                       |  |
|   |   | Total Operating F                   | Funds Expended               | \$65,153    | 100.0%  |                |                           | 5.0%           |                       |  |
| Service Area Statistics                           |   |                                     |                              |             |         |                |                           |                |                       |  |
| 36 Square Miles                                   |   | Sources of Capital Funds Expended   |                              |             |         |                |                           |                |                       |  |
| 6,886 Population                                  |   | Far                                 | \$0                          |             |         |                |                           |                |                       |  |
|   |   |                                     | Local Funds                  | \$0         |         |                |                           | 20.0%          |                       |  |
| Service Consumption                               |   |                                     | State Funds                  | \$0         |         |                |                           |                |                       |  |
| 4,868 Annual Unlinked Trips (UPT)                 |   | Federa                              | Federal Assistance           |             |         |                |                           |                |                       |  |
| ,   | • • •                                   |                                     | Other Funds                  | \$0<br>\$0  |         |                |                           |                |                       |  |
| Service Supplied                                  |   | Total Capital I                     | Total Capital Funds Expended |             |         |                |                           |                |                       |  |
| 13,471 Annual Vehicle 1<br>1,652 Annual Vehicle 1 |   |                                     | ·                            |             |         |                | 30.6%                     |                |                       |  |
| Database Information                              |   |                                     |                              |             |         |                |                           |                |                       |  |
| NTDID: 20182                                      |   |                                     |                              |             |         |                |                           |                |                       |  |
| Reporter Type: Reduced Reporter                   | er                                      |                                     |                              |             |         |                |                           |                |                       |  |
|   |   |                                     | Modal                        | Characteris | stics   |                |                           |                |                       |  |
| Operation Characteristics                         |   |                                     |                              |             |         |                |                           |                |                       |  |
|   | Vehicles Operated<br>at Maximum Service |                                     |                              |             |         |                |                           |                |                       |  |
|   |   |                                     |                              |             |         |                |                           |                |                       |  |
|   |   |                                     |                              |             | Uses of |                |                           |                |                       |  |
|   | Directly                                | Purchased                           | Operating                    | Fare        | Capital | Annual         | Annual Vehicle            | Annual Vehicle | Average Fleet Age     |  |
| Mode  | Operated                                | Transportation                      | Expenses                     | Revenues    | Funds   | Unlinked Trips | Revenue Miles             | Revenue Hours  | in Years <sup>a</sup> |  |
| Demand Response                                   | 2                                       | -                                   | \$65,153                     | \$3,251     | \$0     | 4,868          | 13,471                    | 1,652          | 4.0                   |  |
| Total   | 2                                       |                                     | \$65,153                     | \$3,251     | \$0     | 4,868          | 13,471                    | 1,652          |                       |  |

## Total

Performance Measures

|                 | Service Ef             | ficiency               |                 | Service Effectiveness |                      |                      |  |
|-----------------|------------------------|------------------------|-----------------|-----------------------|----------------------|----------------------|--|
|                 |                        |                        |                 | Operating Expenses    |                      |                      |  |
|                 | Operating Expenses per | Operating Expenses per |                 | per Unlinked          | Unlinked Trips per   | Unlinked Trips per   |  |
| Mode            | Vehicle Revenue Mile   | Vehicle Revenue Hour   | Mode            | Passenger Trip        | Vehicle Revenue Mile | Vehicle Revenue Hour |  |
| Demand Response | \$4.84                 | \$39.44                | Demand Response | \$13.38               | 0.4                  | 2.9                  |  |
| Total           | \$4.84                 | \$39.44                | Total           | \$13.38               | 0.4                  | 2.9                  |  |



Notes:

<sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.