# Guilford County dba Guilford County Transportation & Mobility Services

**2019 Annual Agency Profile**

1203 Maple St, Rm 120
P.O. Box 3388
Greensboro, NC 27405

GCTAMS Supervisor: Ms. Irma Zimmerman
336-641-3515

## General Information

### Urbanized Area (UZA) Statistics - 2010 Census
Greensboro, NC

| | |
|---|---|
| 185 | **Square Miles** |
| 311,810 | **Population** |
| 120 | **Pop. Rank out of 498 UZAs** |

### Other UZAs Served
0 North Carolina Non-UZA, 202 High Point, NC

### Service Area Statistics

| | |
|---|---|
| 52 | **Square Miles** |
| 248,111 | **Population** |

### Service Consumption

| | |
|---|---|
| 44,918 | **Annual Unlinked Trips (UPT)** |

### Service Supplied

| | |
|---|---|
| 406,127 | **Annual Vehicle Revenue Miles (VRM)** |
| 18,558 | **Annual Vehicle Revenue Hours (VRH)** |

### Database Information
**NTDID:** 40133
**Reporter Type:** Reduced Reporter

## Financial Information

### Sources of Operating Funds Expended

| | | |
|---|---|---|
| Fare Revenues | $17,806 | 2.3% |
| Local Funds | $221,615 | 29.1% |
| State Funds | $251,021 | 32.9% |
| Federal Assistance | $272,000 | 35.7% |
| Other Funds | $0 | 0.0% |
| **Total Operating Funds Expended** | **$762,442** | 100.0% |

### Sources of Capital Funds Expended

| | | |
|---|---|---|
| Fare Revenues | $0 | 0.0% |
| Local Funds | $39,387 | 10.0% |
| State Funds | $354,477 | 90.0% |
| Federal Assistance | $0 | 0.0% |
| Other Funds | $0 | 0.0% |
| **Total Capital Funds Expended** | **$393,864** | 100.0% |

**Operating Funding Sources**
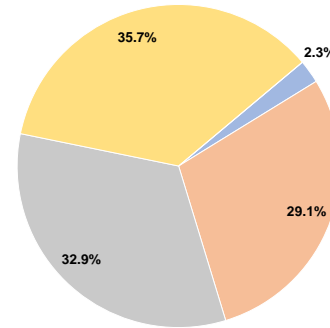


**Capital Funding Sources**
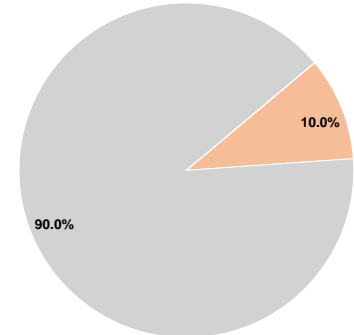


## Modal Characteristics

### Operation Characteristics

| Mode | Vehicles Operated at Maximum Service — Directly Operated | Purchased Transportation | Operating Expenses | Fare Revenues | Uses of Capital Funds | Annual Unlinked Trips | Annual Vehicle Revenue Miles | Annual Vehicle Revenue Hours | Average Fleet Age in Years[a] |
|---|---|---|---|---|---|---|---|---|---|
| Demand Response | 21 | - | $762,442 | $17,806 | $393,864 | 44,918 | 406,127 | 18,558 | 2.9 |
| **Total** | **21** | **-** | **$762,442** | **$17,806** | **$393,864** | **44,918** | **406,127** | **18,558** | |

### Performance Measures

#### Service Efficiency

| Mode | Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour |
|---|---|---|
| Demand Response | $1.88 | $41.08 |
| **Total** | **$1.88** | **$41.08** |

#### Service Effectiveness

| Mode | Operating Expenses per Unlinked Passenger Trip | Unlinked Trips per Vehicle Revenue Mile | Unlinked Trips per Vehicle Revenue Hour |
|---|---|---|---|
| Demand Response | $16.97 | 0.1 | 2.4 |
| **Total** | **$16.97** | **0.1** | **2.4** |

Operating Expense per Vehicle Revenue Mile: Demand Response
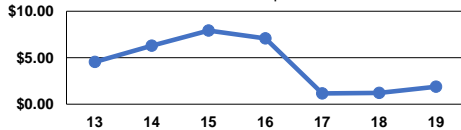


Unlinked Passenger Trips per Vehicle Revenue Mile: Demand Response
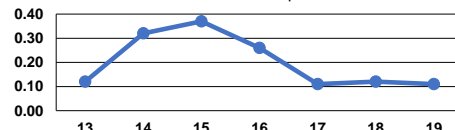


**Notes:**
[a]Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.