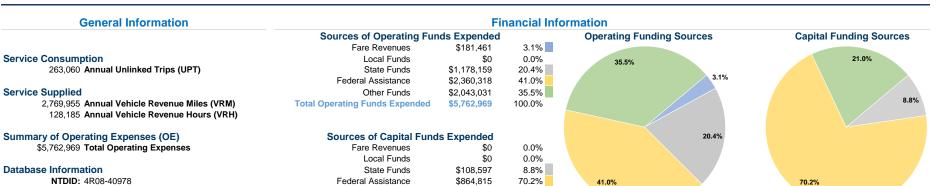
Upper-Cumberland Human Resource Agency

2019 Annual Agency Profile

580 South Jefferson Ave., Suite B Cookeville, TN 38501-4010



21.0%

100.0%

Modal Characteristics

\$258,128

\$1,231,540

Other Funds

Total Capital Funds Expended

Operation Characteristics

Reporter Type: Rural General Public Transit

Operating Expense per Vehicle Revenue Mile:

Vehicles Operated at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Anr	nual Unlinked Trips	Revenue Miles	Revenue Hours
Demand Response	71	-	\$5,090,935	\$123,393	\$951,562	158,528	2,454,307	101,852
Bus	11	-	\$672,034	\$58,068	\$279,978	104,532	315,648	26,333
Total	82	-	\$5,762,969	\$181,461	\$1,231,540	263,060	2,769,955	128,185

Performance Measures

\$2.50 \$2.00

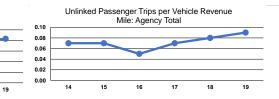
\$1.50

\$1.00

\$0.50 \$0.00

Service Efficiency

	Operating Expenses per	Operating Expenses per Vehicle Revenue Hour	
Mode	Vehicle Revenue Mile		
Demand Response	\$2.07	\$49.98	
Bus	\$2.13	\$25.52	
Total	\$2.08	\$44.96	



Service Effectiveness

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour		
B 15					
Demand Response	\$32.11	0.1	1.6		
Puo.	\$6.43	0.2	4.0		
Bus	\$0.43	0.3	4.0		
Total	\$21.91	0.1	2.1		