http://www.theride.org/ 2700 South Industrial Highway

2019 Annual Agency Profile

CEO: Mr. Matthew Carpenter Ann Arbor, MI 48104

Database Information

NTDID: 50040

Reporter Type: Full Reporter

Urbanized Area Statistics - 2010 Census

Ann Arbor, MI

160 Square Miles

306,022 Population

130 Square Miles

258,829 Population

125 Pop. Rank out of 498 UZAs

Other UZAs Served

Service Area Statistics

0 Michigan Non-UZA

Service Supplied

Service Consumption

7,498,068 Annual Vehicle Revenue Miles (VRM)

476,536 Annual Vehicle Revenue Hours (VRH)

General Information

24,491 Average Weekday Unlinked Trips¹

8,504 Average Saturday Unlinked Trips1

4,857 Average Sunday Unlinked Trips1

36,086,314 Annual Passenger Miles (PMT)

6,963,597 Annual Unlinked Trips (UPT)

273 Vehicles Operated in Maximum Service (VOMS)

315 Vehicles Available for Maximum Service (VAMS)

Modal Characteristics

| | Vehicles O | perated | | | | | |
|------------------------|------------|----------------|-----------|-------------|----------------|-----------|-------------|
| Modal Overview | in Maximum | Service | | | | | |
| | Directly | Purchased | Revenue | Systems and | Facilities and | | |
| Mode | Operated | Transportation | Vehicles | Guideways | Stations | Other | Total |
| Commuter Bus | 3 | 2 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Demand Response | - | 58 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Demand Response - Taxi | - | 7 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Bus | 85 | | \$434,491 | \$552,830 | \$1,125,253 | \$194,663 | \$2,307,237 |
| Vanpool | - | 118 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Total | 88 | 185 | \$434,491 | \$552,830 | \$1,125,253 | \$194,663 | \$2,307,237 |

Financial Information

| Sources of Operating Funds Expended | | | | | | | |
|-------------------------------------|--------------|-------|--|--|--|--|--|
| Fares and Directly Generated | \$8,159,008 | 18.9% | | | | | |
| Local Funds | \$15,829,427 | 36.7% | | | | | |
| State Funds | \$14,278,415 | 33.1% | | | | | |
| Federal Assistance | \$4,908,965 | 11.4% | | | | | |
| | | | | | | | |

Total Operating Funds Expended \$43,175,815 100.0%

Sources of Capital Funds Expended

Fares and Directly Generated 0.0% Local Funds \$0 0.0% State Funds \$620,825 26.9% \$1.686.412 Federal Assistance 73.1%

100.0% **Total Capital Funds Expended** \$2.307.237

Capital Funding Sources

Operating Funding Sources

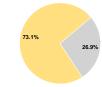
11.4%

Summary of Operating Expenses (OE)

| Labor | \$25,151,808 | 60.1% |
|---|--------------|--------|
| Materials and Supplies | \$4,033,343 | 9.6% |
| Purchased Transportation | \$8,020,804 | 19.2% |
| Other Operating Expenses | \$4,636,589 | 11.1% |
| Total Operating Expenses | \$41,842,544 | 100.0% |
| Reconciling OE Cash Expenditures Purchased Transportation | \$1,333,271 | |
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(Reported Separately) \$0

Fixed Guidoway Vehicles Available

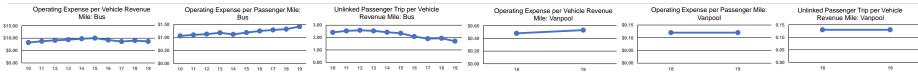


Operation Characteristics

| Operation onaracteristics | | | | | | | | rixeu Guiueway | veriicies Available | | | |
|---------------------------|--------------|---------------|---------------|-----------------|----------------|----------------|----------------|----------------|---------------------|----------------------|----------------|---------------|
| | Operating | | Uses of | Annual | Annual | Annual Vehicle | Annual Vehicle | Directional | for Maximum | Vehicles Operated in | Percent A | Average Fleet |
| Mode | Expenses | Fare Revenues | Capital Funds | Passenger Miles | Unlinked Trips | Revenue Miles | Revenue Hours | Route Miles | Service | Maximum Service | Spare Vehicles | Age in Yearsa |
| Commuter Bus | \$1,527,413 | \$1,164,662 | \$0 | 2,968,769 | 122,391 | 334,065 | 10,711 | 0.0 | 7 | 5 | 28.6% | 4.0 |
| Demand Response | \$6,406,317 | \$712,165 | \$0 | 1,660,920 | 184,393 | 1,375,560 | 90,160 | 0.0 | 79 | 58 | 26.6% | 4.5 |
| Demand Response - Taxi | \$583,767 | \$111,974 | \$0 | 263,673 | 26,448 | 194,180 | 13,913 | 0.0 | 7 | 7 | 0.0% | 0.0 |
| Bus | \$32,344,331 | \$4,644,679 | \$2,307,237 | 22,796,015 | 6,383,790 | 3,728,303 | 308,213 | 0.0 | 104 | 85 | 18.3% | 6.5 |
| Vanpool | \$980,716 | \$919,805 | \$0 | 8,396,937 | 246,575 | 1,865,960 | 53,539 | 0.0 | 118 | 118 | 0.0% | 0.9 |
| Total | \$41,842,544 | \$7,553,285 | \$2,307,237 | 36,086,314 | 6,963,597 | 7,498,068 | 476,536 | 0.0 | 315 | 273 | 13.3% | |

Performance Measures Service Efficiency Service Effectiveness

| Mode | Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour | Mode | Operating Expenses per Passenger Mile | Operating Expenses per Unlinked Passenger Trip | Unlinked Trips per Vehicle Revenue Mile | Unlinked Trips per Vehicle Revenue Hour |
|------------------------|--|--|------------------------|--|---|--|--|
| Commuter Bus | \$4.57 | \$142.60 | Commuter Bus | \$0.51 | \$12.48 | 0.4 | 11.4 |
| Demand Response | \$4.66 | \$71.05 | Demand Response | \$3.86 | \$34.74 | 0.1 | 2.0 |
| Demand Response - Taxi | \$3.01 | \$41.96 | Demand Response - Taxi | \$2.21 | \$22.07 | 0.1 | 1.9 |
| Bus | \$8.68 | \$104.94 | Bus | \$1.42 | \$5.07 | 1.7 | 20.7 |
| Vanpool | \$0.53 | \$18.32 | Vanpool | \$0.12 | \$3.98 | 0.1 | 4.6 |
| Total | \$5.58 | \$87.81 | Total | \$1.16 | \$6.01 | 0.9 | 14.6 |



Notes:

aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

¹Average Unlinked Trips not available for Demand Response Taxi.