

**General Information**

**Urbanized Area Statistics - 2010 Census**  
 Holland, MI  
 59 Square Miles  
 99,941 Population  
 299 Pop. Rank out of 498 UZAs

**Service Consumption**  
 1,782,114 Annual Passenger Miles (PMT)  
 412,143 Annual Unlinked Trips (UPT)  
 1,429 Average Weekday Unlinked Trips  
 827 Average Saturday Unlinked Trips  
 0 Average Sunday Unlinked Trips

**Database Information**  
 NTDID: 50184  
 Reporter Type: Full Reporter

**Service Area Statistics**  
 45 Square Miles  
 88,900 Population

**Service Supplied**  
 932,933 Annual Vehicle Revenue Miles (VRM)  
 69,033 Annual Vehicle Revenue Hours (VRH)  
 24 Vehicles Operated in Maximum Service (VOMS)  
 29 Vehicles Available for Maximum Service (VAMS)

**Modal Characteristics**

| Modal Overview  | Vehicles Operated in Maximum Service |                          | Uses of Capital Funds |                       |                         |            |                |
|-----------------|--------------------------------------|--------------------------|-----------------------|-----------------------|-------------------------|------------|----------------|
|                 | Directly Operated                    | Purchased Transportation | Revenue Vehicles      | Systems and Guideways | Facilities and Stations | Other      | Total          |
| Mode            |                                      |                          |                       |                       |                         |            |                |
| Demand Response | 15                                   | -                        | \$0                   | \$8,309               | \$0                     | \$0        | \$8,309        |
| Bus             | 9                                    | -                        | \$0                   | \$0                   | \$1,197                 | \$0        | \$1,197        |
| <b>Total</b>    | <b>24</b>                            | <b>-</b>                 | <b>\$0</b>            | <b>\$8,309</b>        | <b>\$1,197</b>          | <b>\$0</b> | <b>\$9,506</b> |

**Operation Characteristics**

| Mode            | Operating Expenses | Fare Revenues    | Uses of Capital Funds | Annual Passenger Miles | Annual Unlinked Trips | Annual Vehicle Revenue Miles | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Vehicles Operated in Maximum Service | Percent Spare Vehicles | Average Fleet Age in Years <sup>a</sup> |
|-----------------|--------------------|------------------|-----------------------|------------------------|-----------------------|------------------------------|------------------------------|--|--|--------------------------------------|------------------------|---|
| Demand Response | \$2,448,088        | \$125,337        | \$8,309               | 481,851                | 82,127                | 461,080                      | 32,248                       | 0.0                                    | 18                                     | 15                                   | 16.7%                  | 5.2                                     |
| Bus             | \$2,399,611        | \$201,892        | \$1,197               | 1,300,263              | 330,016               | 471,853                      | 36,785                       | 0.0                                    | 11                                     | 9                                    | 18.2%                  | 5.6                                     |
| <b>Total</b>    | <b>\$4,847,699</b> | <b>\$327,229</b> | <b>\$9,506</b>        | <b>1,782,114</b>       | <b>412,143</b>        | <b>932,933</b>               | <b>69,033</b>                | <b>0.0</b>                             | <b>29</b>                              | <b>24</b>                            | <b>17.2%</b>           |   |

**Performance Measures**

| Mode            | Service Efficiency                          |   |                 | Service Effectiveness                 |  |   |   |
|-----------------|---|---|-----------------|---------------------------------------|--|---|---|
|                 | Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour | Mode            | Operating Expenses per Passenger Mile | Operating Expenses per Unlinked Passenger Trip | Unlinked Trips per Vehicle Revenue Mile | Unlinked Trips per Vehicle Revenue Hour |
| Demand Response | \$5.31                                      | \$75.91                                     | Demand Response | \$5.08                                | \$29.81  | 0.2                                     | 2.5                                     |
| Bus             | \$5.09                                      | \$65.23                                     | Bus             | \$1.85                                | \$7.27   | 0.7                                     | 9.0                                     |
| <b>Total</b>    | <b>\$5.20</b>                               | <b>\$70.22</b>                              | <b>Total</b>    | <b>\$2.72</b>                         | <b>\$11.76</b>                                 | <b>0.4</b>                              | <b>6.0</b>                              |

**Financial Information**

**Sources of Operating Funds Expended**  
 Fares and Directly Generated \$367,093 7.5%  
 Local Funds \$1,476,493 30.2%  
 State Funds \$1,526,306 31.2%  
 Federal Assistance \$1,518,207 31.1%

**Total Operating Funds Expended \$4,888,099 100.0%**

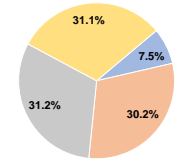
**Sources of Capital Funds Expended**  
 Fares and Directly Generated \$0 0.0%  
 Local Funds \$1,230 12.9%  
 State Funds \$1,655 17.4%  
 Federal Assistance \$6,621 69.7%

**Total Capital Funds Expended \$9,506 100.0%**

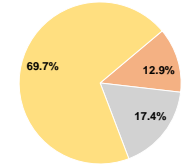
**Summary of Operating Expenses (OE)**

Labor \$3,441,201 71.0%  
 Materials and Supplies \$388,255 8.0%  
 Purchased Transportation \$0 0.0%  
 Other Operating Expenses \$1,018,243 21.0%  
**Total Operating Expenses \$4,847,699 100.0%**  
 Reconciling OE Cash Expenditures \$40,400  
 Purchased Transportation (Reported Separately) \$0

**Operating Funding Sources**



**Capital Funding Sources**



**Notes:**  
<sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.