http://www.norta.com/

2817 Canal Street New Orleans, LA 70119 2019 Annual Agency Profile CEO: Mr. Alex Wiggins (504) 827-8330

General Information

Urbanized Area Statistics - 2010 Census New Orleans, LA

251 Square Miles

Service Area Statistics

899,703 Population 49 Pop. Rank out of 498 UZAs

75 Square Miles

369,250 Population

Service Consumption **Database Information** 51,630,237 Annual Passenger Miles (PMT) NTDID: 60032 16,316,609 Annual Unlinked Trips (UPT) Reporter Type: Full Reporter

47,811 Average Weekday Unlinked Trips 40,744 Average Saturday Unlinked Trips

34,227 Average Sunday Unlinked Trips

Service Supplied

8,262,807 Annual Vehicle Revenue Miles (VRM) 788,273 Annual Vehicle Revenue Hours (VRH)

173 Vehicles Operated in Maximum Service (VOMS)

264 Vehicles Available for Maximum Service (VAMS)

Modal Characteristics

	Vehicles O	perated					
Modal Overview	in Maximum	Service	Uses of Capital Funds				
	Directly	Purchased	Revenue	Systems and	Facilities and		
Mode	Operated	Transportation	Vehicles	Guideways	Stations	Other	Total
Demand Response	-	43	\$1,150,742	\$0	\$0	\$0	\$1,150,742
Ferryboat	-	2	\$0	\$0	\$126,569	\$0	\$126,569
Bus	-	97	\$3,735,416	\$438,325	\$1,506,262	\$924,884	\$6,604,887
Street Car Rail	-	31	\$201,585	\$637,250	\$963,884	\$189,034	\$1,991,753
Total		173	\$5,087,743	\$1,075,575	\$2,596,715	\$1,113,918	\$9,873,951

Service Efficiency

Financial Information

Sources of Operating Funds Expended						
Fares and Directly Generated	\$20,051,464	15.5%				
Local Funds	\$85,845,433	66.2%				
State Funds	\$9,317,465	7.2%				
Federal Assistance	\$14,439,129	11.1%				







66.2%

Operating Funding Sources

11.1%

15.5%



100.0%

\$9.873.951

Reconciling OE Cash Expenditures \$5,129,051 Purchased Transportation (Reported Separately) \$0

Fixed Guideway Vehicles Available

	14.9%
83.8%	
	1.3%

Operation Characteristics

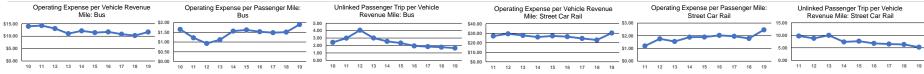
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent Av	erage Fleet
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles Ag	ge in Yearsa
Demand Response	\$15,108,639	\$408,068	\$1,150,742	1,747,460	229,195	1,192,731	122,497	0.0	55	43	21.8%	3.8
Ferryboat	\$8,276,384	\$1,481,659	\$126,569	422,475	844,949	16,187	8,239	2.0	3	2	33.3%	53.3
Bus	\$70,705,788	\$11,679,066	\$6,604,887	37,136,172	9,953,139	6,046,851	483,591	0.0	140	97	30.7%	8.8
Street Car Rail	\$30,433,629	\$4,991,192	\$1,991,753	12,324,130	5,289,326	1,007,038	173,946	26.9	66	31	53.0%	58.7
Total	\$124,524,440	\$18,559,985	\$9,873,951	51,630,237	16,316,609	8,262,807	788,273	28.9	264	173	34.5%	

Performance Measures

i cirorinance measures	Der vice Efficiency				
Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour			
Demand Response	\$12.67	\$123.34			
Ferryboat	\$511.30	\$1,004.54			
Bus	\$11.69	\$146.21			
Street Car Rail	\$30.22	\$174.96			
Total	\$15.07	\$157.97			

	Service Effectiveness
Operating Expenses per	Operating Expenses per

	Operating Expenses per	Operating Expenses per	Unlinked Trips per	Unlinked Trips per
Mode	Passenger Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$8.65	\$65.92	0.2	1.9
Ferryboat	\$19.59	\$9.80	52.2	102.6
Bus	\$1.90	\$7.10	1.6	20.6
Street Car Rail	\$2.47	\$5.75	5.3	30.4
Total	\$2.41	\$7.63	2.0	20.7



Notes:

aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.