Service Effectiveness

Unlinked Trips per

0.0

0.1

0.3

0.1

Vehicle Revenue Mile

Unlinked Trips per

1.5

1.8 4.7

2.5

Vehicle Revenue Hour

Operating Expenses

Mode

Bus

Total

Commuter Bus

Demand Response

per Unlinked

\$21.39

\$32.40

\$11.90

\$21.83

Passenger Trip

2802 Adams Ave La Grande, Or 97850-5267



Modal Characteristics

Operation Characteristics

Vehicles Operated at Maximum Service

| | Directly | Purchased | Operating | Fare | Uses of Capital | | Annual Vehicle | Annual Vehicle |
|-----------------|----------|----------------|-------------|-----------|-----------------|----------------|----------------|----------------|
| Mode | Operated | Transportation | Expenses | Revenues | Funds Annual | Unlinked Trips | Revenue Miles | Revenue Hours |
| Commuter Bus | 3 | - | \$68,052 | \$11,379 | \$143,237 | 3,182 | 70,423 | 2,177 |
| Demand Response | 14 | - | \$1,175,935 | \$279,161 | \$0 | 36,298 | 352,543 | 20,681 |
| Bus | 3 | - | \$457,308 | \$3,165 | \$0 | 38,445 | 128,332 | 8,183 |
| Total | 20 | _ | \$1.701.295 | \$293.705 | \$143,237 | 77.925 | 551.298 | 31.041 |

Performance Measures

\$5.00 \$4.00 \$3.00 \$2.00 \$1.00 \$0.00 Operating Expense per Vehicle Revenue Mile: Agency Total

Service Efficiency

| | A = | | | |
|-----------------|--|--|--|--|
| Mode | Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour | | |
| Commuter Bus | \$0.97 | \$31.26 | | |
| Demand Response | \$3.34 | \$56.86 | | |
| Bus | \$3.56 | \$55.89 | | |
| Total | \$3.09 | \$54.81 | | |

| Unlinked Passenger Trips per Vehicle Revenue Mile: Agency Total | | | | | | | | | |
|--|---------------|----|----|----|----|----|----|--|--|
| 0.50 | | | | | | | | | |
| 0.40 | - | | | | | | | | |
| 0.30 | $\overline{}$ | | | | | | | | |
| 0.20 | | | | | | | | | |
| | | - | _ | _ | _ | _ | _ | | |
| 0.10 | | | | | | | | | |
| 0.00 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | | |

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 12%

Equipment - Trucks and other Rubber Tire Vehicles - 44%

Facility - Administrative / Maintenance Facilities - 2%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - AB - Articulated Bus - 30%

Rolling Stock - AO - Automobile - 50%

Rolling Stock - BR - Over-the-road Bus - 75%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 32%

Rolling Stock - MV - Minivan - 32%

Rolling Stock - SV - Sports Utility Vehicle - 38%

Rolling Stock - VN - Van - 45%