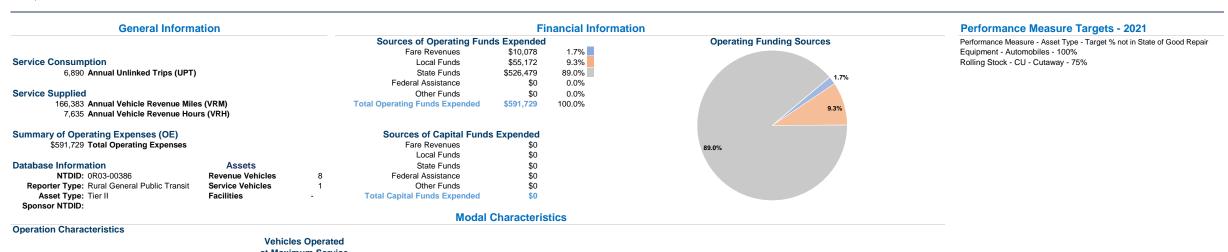
http://www.sms1.org

2101 Ne Flanders St Portland, Or 97232-2811

Special Mobility Services 2020 Annual Agency Profile



	at Maximum Service							
	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual Un	linked Trips	Revenue Miles	Revenue Hours
Demand Response	1	-	\$134,638	\$1,540	\$0	1,602	15,715	1,861
Bus	5	-	\$457,091	\$8,538	\$0	5,288	150,668	5,774
Total	6		\$591,729	\$10,078	\$0	6,890	166,383	7,635

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## Performance Measures

	Operating Expenses per	Operating Expenses per		
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour		
Demand Response	\$8.57	\$72.35		
Bus	\$3.03	\$79.16		
Total	\$3.56	\$77.50		

Service Efficiency



## Service Effectiveness **Operating Expenses** per Unlinked Unlinked Trips per Unlinked Trips per Mode Passenger Trip Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$84.04 0.1 0.9 0.9 Bus \$86.44 0.0 Total \$85.88 0.9 0.0