2020 Annual Agency Profile Manchester, Nh 03101-2716

General Information Financial Information Urbanized Area (UZA) Statistics - 2010 Census Sources of Operating Funds Expended **Operating Funding Sources Capital Funding Sources** Manchester, NH Fare Revenues \$396,143 86 Square Miles Local Funds \$874,987 17.0% 158,377 Population State Funds \$43,477 0.8% 209 Pop. Rank out of 498 UZAs \$3.687.109 71.7% Federal Assistance 2.8% Other UZAs Served \$143.883 2.8% Other Funds 10 Boston, MA-NH-RI, 160 Nashua, NH-MA **Total Operating Funds Expended** \$5.145.599 100.0% 7.7% Service Area Statistics 235 Square Miles **Sources of Capital Funds Expended** 248,263 Population Fare Revenues \$0 0.0% 20.2% Local Funds \$325,761 20.2% 17.0% **Service Consumption** State Funds \$124,369 7.7% 323,539 Annual Unlinked Trips (UPT) Federal Assistance \$1,164,597 72.1% Other Funds \$0 0.0% Service Supplied **Total Capital Funds Expended** \$1,614,727 100.0% 0.8% 613,938 Annual Vehicle Revenue Miles (VRM) 49,285 Annual Vehicle Revenue Hours (VRH) Assets Revenue Vehicles 31 **Database Information** Service Vehicles NTDID: 10002 Facilities Asset Type: Tier II Reporter Type: Reduced Reporter Sponsor NTDID:

Modal Characteristics

11 12

Operation Characteristics

Vehicles Operated at Maximum Service

					Uses of				
	Directly	Purchased	Operating	Fare	Capital	Annual	Annual Vehicle	Annual Vehicle	Average Fleet Age
Mode	Operated	Transportation	Expenses	Revenues	Funds	Unlinked Trips	Revenue Miles	Revenue Hours	in Years ^a
Demand Response	12	-	\$1,582,559	\$30,263	\$435,214	16,512	179,793	13,914	4.2
Bus	15	-	\$3,563,040	\$365,880	\$1,179,513	307,027	434,145	35,371	8.1
Total	27	_	\$5.145.599	\$396,143	\$1,614,727	323,539	613.938	49.285	

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$8.80	\$113.74
Bus	\$8.21	\$100.73
Total	\$8.38	\$104.40

1.00

0.50

0.00

Unlinked Passenger Trips per Vehicle Revenue Mile: Bus

		Bus Total	\$11.60 \$15.90	
\$15.00	Operating Expense	per Vehicle Revenue Mile: Demand Response		Unl
\$10.00			0.30	

13 14 15 16 17 18 19 20

Mode Demand Response



0.1

0.7

0.5

Unlinked Trips per

1.2

8.7

6.6

Vehicle Revenue Hour

Service Effectiveness

Unlinked Trips per

Vehicle Revenue Mile

12 13 14 15

Operating Expenses per Unlinked

Passenger Trip

\$95.84

11

\$10.00 \$8.00 \$6.00

\$4.00

\$2.00 \$0.00

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

16 17 18 19 20

15

Operating Expense per Vehicle Revenue Mile: Bus

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 17%

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Facility - Administrative / Maintenance Facilities - 0%

Rolling Stock - BU - Bus - 10% Rolling Stock - CU - Cutaway - 10% Rolling Stock - MV - Minivan - 0%