Service Effectiveness

Unlinked Trips per

0.3

0.3

Vehicle Revenue Mile

Unlinked Trips per

4.5

4.1

Vehicle Revenue Hour

Operating Expenses

per Unlinked

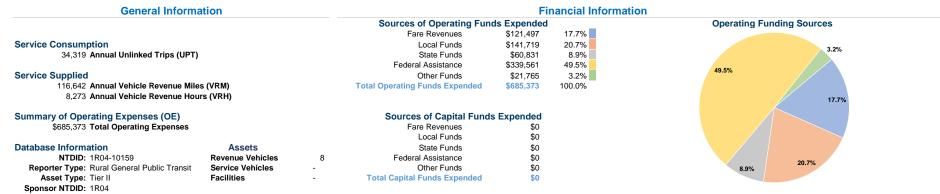
\$25.10

\$17.45

\$19.97

Passenger Trip

312 Marlboro St P.O. Box 564 Keene, Nh 03431-4163



Modal Characteristics

Operation Characteristics

Vehicles Operated

at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual U	Jnlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	4	· -	\$283,722	\$4,693	\$0	11,305	44,162	3,173
Bus	4	-	\$401,651	\$116,804	\$0	23,014	72,480	5,100
Total	8	-	\$685,373	\$121,497	\$0	34,319	116,642	8,273

Performance Measures

Operating Expense per Vehicle Revenue Mile: Agency Total

Demand Response

Mode

Bus

Total

\$7.00 \$6.00 \$5.00 \$4.00 \$3.00 \$2.00 \$1.00 \$0.00

Service Efficiency

Mode

Bus

Total

Demand Response

Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
\$6.42	\$89.42
\$5.54	\$78.76
\$5.88	\$82.84



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - BR - Over-the-road Bus - 0%

Rolling Stock - BU - Bus - 11% Rolling Stock - CU - Cutaway - 1%

Rolling Stock - VN - Van - 0%