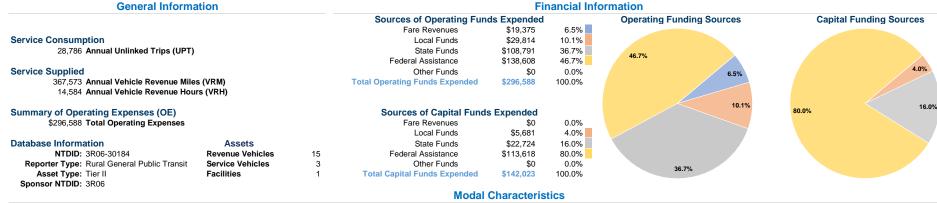
Service Effectiveness

101 Babs Lane Blackstone, Va 23824



# **Operation Characteristics**

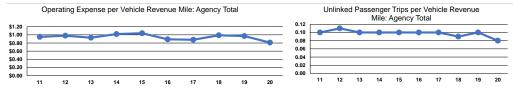
# **Vehicles Operated** at Maximum Service

|       | Directly | Purchased      | Operating | Fare     | Uses of Capital |                       | Annual Vehicle | Annual Vehicle |
|-------|----------|----------------|-----------|----------|-----------------|-----------------------|----------------|----------------|
| Mode  | Operated | Transportation | Expenses  | Revenues | Funds           | Annual Unlinked Trips | Revenue Miles  | Revenue Hours  |
| Bus   | 8        | -              | \$296,588 | \$19,375 | \$142,023       | 28,786                | 367,573        | 14,584         |
| Total | 8        | _              | \$296.588 | \$19.375 | \$142.023       | 28.786                | 367.573        | 14.584         |

### **Performance Measures**

### Service Efficiency

|       |                        |                        |       | Operating Expenses |                      |                      |
|-------|------------------------|------------------------|-------|--------------------|----------------------|----------------------|
|       | Operating Expenses per | Operating Expenses per |       | per Unlinked       | Unlinked Trips per   | Unlinked Trips per   |
| Mode  | Vehicle Revenue Mile   | Vehicle Revenue Hour   | Mode  | Passenger Trip     | Vehicle Revenue Mile | Vehicle Revenue Hour |
| Bus   | \$0.81                 | \$20.34                | Bus   | \$10.30            | 0.1                  | 2.0                  |
| Total | \$0.81                 | \$20.34                | Total | \$10.30            | 0.1                  | 2.0                  |
|       |                        |                        |       |                    |                      |                      |



# **Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 25%

Equipment - Trucks and other Rubber Tire Vehicles - 25% Facility - Administrative / Maintenance Facilities - 10%

Facility - Passenger / Parking Facilities - 10%

Rolling Stock - AB - Articulated Bus - 15%

Rolling Stock - BR - Over-the-road Bus - 15%

Rolling Stock - BU - Bus - 10%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - MV - Minivan - 25%

Rolling Stock - VN - Van - 25%