Performance Measure Targets - 2021

Equipment - Trucks and other Rubber Tire Vehicles - 0%

Facility - Administrative / Maintenance Facilities - 0%

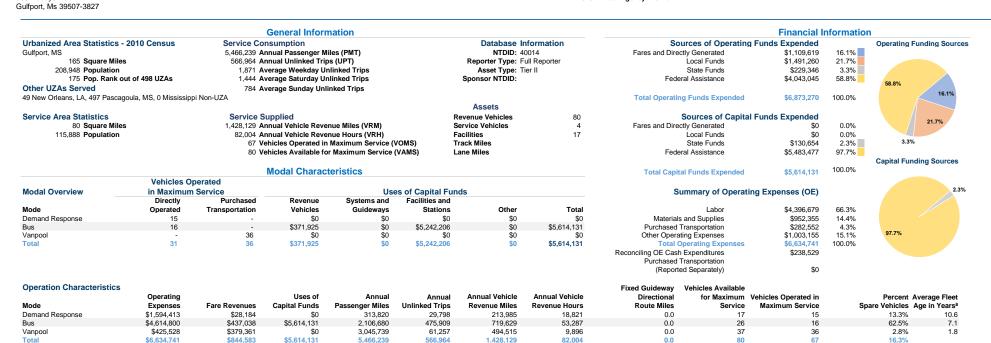
Facility - Passenger / Parking Facilities - 0%

Rolling Stock - BU - Bus - 20%

Rolling Stock - VN - Van - 100%

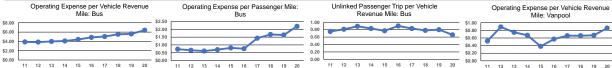
Rolling Stock - CU - Cutaway - 20%

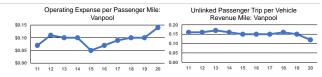
Performance Measure - Asset Type - Target % not in State of Good Repair



Performance Measures Service Efficiency Service Effectiveness

| | Operating Expenses per | Operating Expenses per | | Operating Expenses per Passenger | Operating Expenses per | Unlinked Trips per | Unlinked Trips per |
|-----------------|------------------------|------------------------|-----------------|----------------------------------|-------------------------|----------------------|----------------------|
| Mode | Vehicle Revenue Mile | Vehicle Revenue Hour | Mode | Mile | Unlinked Passenger Trip | Vehicle Revenue Mile | Vehicle Revenue Hour |
| Demand Response | \$7.45 | \$84.71 | Demand Response | \$5.08 | \$53.51 | 0.1 | 1.6 |
| Bus | \$6.41 | \$86.60 | Bus | \$2.19 | \$9.70 | 0.7 | 8.9 |
| Vanpool | \$0.86 | \$43.00 | Vanpool | \$0.14 | \$6.95 | 0.1 | 6.2 |
| Total | \$4.65 | \$80.91 | Total | \$1.21 | \$11.70 | 0.4 | 6.9 |





Notes:

aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.