

Operation Characteristics

| | Operating | | Uses of | Annual | Annual | Annual Vehicle | Annual Vehicle | Directional | for Maximum Vehicles Operated in | | Percent Average Fleet | |
|-----------------|---------------|---------------|---------------|-----------------|----------------|----------------|----------------|-------------|----------------------------------|-----------------|-----------------------|--------------|
| Mode | Expenses | Fare Revenues | Capital Funds | Passenger Miles | Unlinked Trips | Revenue Miles | Revenue Hours | Route Miles | Service | Maximum Service | Spare Vehicles Ag | ge in Yearsa |
| Demand Response | \$39,823,381 | \$803,998 | \$9,114,289 | 8,722,736 | 669,966 | 6,965,088 | 480,144 | 0.0 | 242 | 203 | 19.2% | 1.2 |
| Heavy Rail | \$206,682,269 | \$64,069,974 | \$237,809,531 | 329,631,085 | 45,302,714 | 20,430,752 | 771,146 | 96.1 | 316 | 212 | 49.1% | 30.7 |
| Bus | \$240,891,177 | \$35,340,576 | \$28,559,853 | 196,075,605 | 44,638,499 | 28,303,085 | 2,322,662 | 0.0 | 556 | 526 | 5.7% | 4.5 |
| Street Car Rail | \$5,443,070 | \$85,678 | \$140,257 | 172,487 | 216,653 | 56,423 | 11,586 | 2.7 | 3 | 2 | 50.0% | 8.0 |
| Total | \$492 839 897 | \$100.300.226 | \$275,623,930 | 534 601 913 | 90.827.832 | 55 755 348 | 3 585 538 | 98.8 | 1.117 | 943 | 15.6% | |

Performance Measures

Demand Response

Heavy Rail

Street Car Rail

Bus

Service Efficiency Operating Expenses per Operating Expenses per

Vehicle Revenue Hour

\$82.94

\$268.02

\$103.71

\$469.80

Vehicle Revenue Mile

\$5.72

\$10.12

\$8.51

\$96.47

\$8.84

Service Effectiveness Operating Expenses per Unlinked Trips per Operating Expenses per Passenger Unlinked Trips per Unlinked Passenger Trip Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$4.57 \$59 44 0.1 Heavy Rail \$0.63 \$4.56 2.2 Bus \$1.23 \$5.40 1.6 Street Car Rail \$31.56 \$25.12 3.8 1.6



^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 25%

Equipment - Steel Wheel Vehicles - 30%

Equipment - Trucks and other Rubber Tire Vehicles - 25%

Facility - Administrative / Maintenance Facilities - 5% Facility - Passenger / Parking Facilities - 5%

Infrastructure - HR - Heavy Rail - 15%

Infrastructure - SR - Street Car Rail - 1% Rolling Stock - AB - Articulated Bus - 0%

Rolling Stock - BU - Bus - 25%

14

58.7

19.2

18.7

Rolling Stock - CU - Cutaway - 25% Rolling Stock - HR - Heavy Rail Passenger Car - 55%

Rolling Stock - LR - Light Rail Vehicle - 0%