

Operation Characteristics

Vehicles Operated at Maximum Service Uses of Directly Purchased Fare Capital Annual Annual Vehicle Annual Vehicle Average Fleet Age Operating Mode Operated Transportation Expenses Revenues Funds Unlinked Trips **Revenue Miles Revenue Hours** in Years^a Demand Response \$890,891 \$18,787 11,979 96,100 8,259 \$0 5 Bus \$1,818,928 \$60,664 \$66,019 203,496 302,450 18,648 7 26,907 Total 12 \$2,709,819 \$79,451 \$66.019 215,475 398,550

Performance Measures

	Service Efficie				Service Effectiveness		
Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour		Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$9.27	\$107.87		Demand Response	\$74.37	0.1	1.5
Bus	\$6.01	\$97.54		Bus	\$8.94	0.7	10.9
Total	\$6.80	\$100.71		Total	\$12.58	0.5	8.0
Operating Expense per Vehicle Revenue Mile: Bus	Unlinked Passenger Trips	Operating Expense per Vehicle Revenue Mile: Demand Response			Unlinked Passenger Trips per Vehicle Revenue Mile: Demand Response		
\$8.00 \$6.00 \$4.00 \$2.00 \$0.00	1.50		\$10.00		0.20 0.15 0.10 0.05		
11 12 13 14 15 16 17 18 19 20	0.00 11 12 13 14	15 16 17 18 19 20	\$0.00 11 12	13 14 15 16 17 18	0.00 L	12 13 14 15	16 17 18 19 20

Notes: ^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

Performance Measure Targets - 2021

5.9

5.7

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 100% Facility - Administrative / Maintenance Facilities - 0% Rolling Stock - BU - Bus - 25% Rolling Stock - CU - Cutaway - 30%