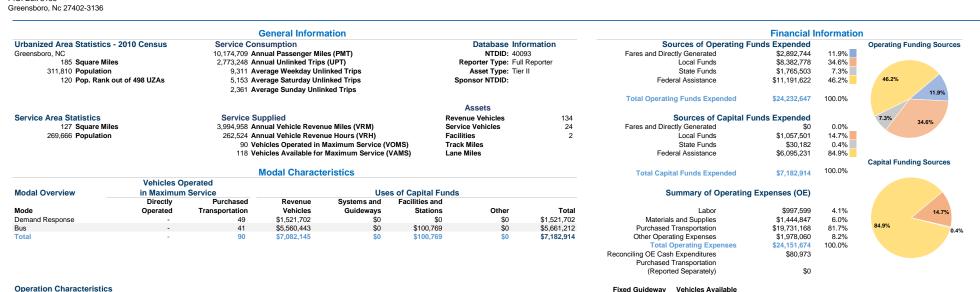
2020 Annual Agency Profile

City of Greensboro, dba: Greensboro Transit Authority 223 West Meadowview Road Ms. Kimberly Sowell P.O. Box 3136 (336) 373-2002

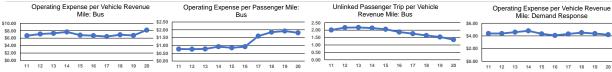


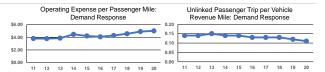
Operation Characteristics

	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent Aver	age Fleet
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles Age	in Yearsa
Demand Response	\$8,937,950	\$231,308	\$1,521,702	1,785,158	238,977	2,133,949	122,434	0.0	64	49	30.6%	3.0
Bus	\$15,213,724	\$2,103,901	\$5,661,212	8,389,551	2,534,271	1,861,009	140,090	0.0	54	41	31.7%	6.0
Total	\$24,151,674	\$2,335,209	\$7,182,914	10,174,709	2,773,248	3,994,958	262,524	0.0	118	90	23.7%	

Service Efficiency Service Effectiveness **Performance Measures**

	Operating Expenses per	Operating Expenses per		Operating Expenses per Passenger	Operating Expenses per	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$4.19	\$73.00	Demand Response	\$5.01	\$37.40	0.1	2.0
Bus	\$8.17	\$108.60	Bus	\$1.81	\$6.00	1.4	18.1
Total	\$6.05	\$92.00	Total	\$2.37	\$8.71	0.7	10.6





Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 54%

Equipment - Trucks and other Rubber Tire Vehicles - 54% Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 100%

Rolling Stock - BU - Bus - 20% Rolling Stock - CU - Cutaway - 20%

Notes:

aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.