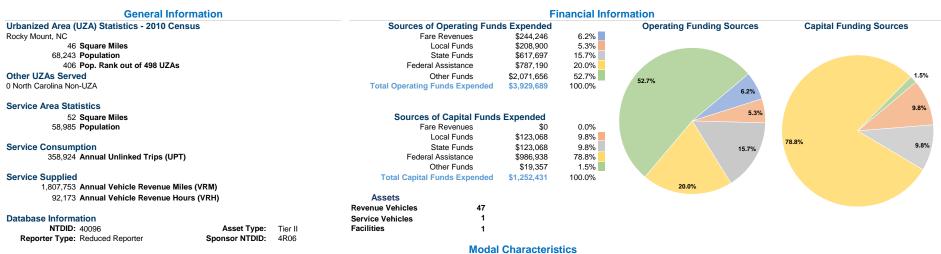
P.O. Box 1180 Rocky Mount, Nc 27802-5712 2020 Annual Agency Profile Mr. Brad Kerr 252-972-1120



# **Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20% Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%

# **Operation Characteristics**

## **Vehicles Operated** at Maximum Service

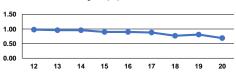
Uses of Directly Purchased Operating Fare Capital Annual **Annual Vehicle Annual Vehicle** Average Fleet Age Mode Operated Funds Unlinked Trips **Revenue Miles** Transportation **Expenses** Revenues Revenue Hours in Yearsa Demand Response 19 \$2.848.225 \$94,161 \$620.635 119.579 1.461.485 69.849 2.1 22,324 Bus \$1,080,699 \$150,085 \$631,796 239,345 346,268 3.3 Total \$244,246 1,807,753 92,173

### **Performance Measures**

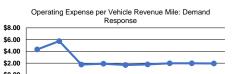
### Operating Expenses per Operating Expenses per Mode Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$1.95 \$40.78 Bus \$3.12 \$48.41 \$42.63 Total



10.00	4						
10.00							
\$5.00		<del>/</del>	_	_	 	_	_
\$0.00							



Service Efficiency



Mode

Bus

Total

Demand Response



0.1

0.7

0.2

Unlinked Trips per

1.7

10.7

3.9

Vehicle Revenue Hour

Service Effectiveness

Unlinked Trips per

Vehicle Revenue Mile

Operating Expenses

per Unlinked

\$23.82

\$4.52

\$10.95

Passenger Trip

<sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.