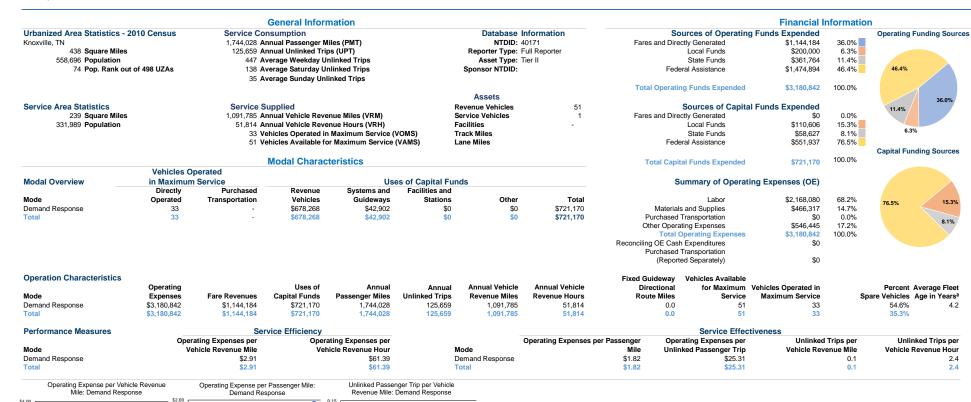
2247 Western Ave P.O. Box 51650 Knoxville, Tn 37921-5756



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 10%

Rolling Stock - AO - Automobile - 10% Rolling Stock - CU - Cutaway - 10% Rolling Stock - MV - Minivan - 10%

Rolling Stock - VN - Van - 10%

6.3%

15.39

8.1%

Percent Average Fleet

Unlinked Trips per

2.4

2.4

Vehicle Revenue Hour

54.6%

Notes:

aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.