

**General Information**

**Urbanized Area Statistics - 2010 Census**

Hickory, NC  
 262 Square Miles  
 212,195 Population  
 170 Pop. Rank out of 498 UZAs

**Other UZAs Served**

38 Charlotte, NC-SC, 0 North Carolina Non-UZA, 50 Raleigh, NC, 95  
 Winston-Salem, NC, 133 Asheville, NC

**Service Area Statistics**

1,665 Square Miles  
 342,142 Population

**Service Consumption**

1,610,816 Annual Passenger Miles (PMT)  
 201,542 Annual Unlinked Trips (UPT)  
 755 Average Weekday Unlinked Trips  
 191 Average Saturday Unlinked Trips  
 0 Average Sunday Unlinked Trips

**Database Information**

NTDID: 40172  
 Reporter Type: Full Reporter  
 Asset Type: Tier II  
 Sponsor NTDID:

**Assets**

Revenue Vehicles 69  
 Service Vehicles 7  
 Facilities 1  
 Track Miles  
 Lane Miles

**Service Supplied**

1,061,642 Annual Vehicle Revenue Miles (VRM)  
 63,319 Annual Vehicle Revenue Hours (VRH)  
 53 Vehicles Operated in Maximum Service (VOMS)  
 64 Vehicles Available for Maximum Service (VAMS)

**Financial Information**

**Sources of Operating Funds Expended**

Fares and Directly Generated \$688,027 13.8%  
 Local Funds \$603,156 12.1%  
 State Funds \$1,015,273 20.4%  
 Federal Assistance \$2,676,833 53.7%

Total Operating Funds Expended \$4,983,289 100.0%

**Sources of Capital Funds Expended**

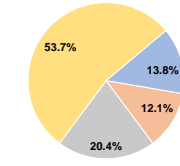
Fares and Directly Generated \$0 0.0%  
 Local Funds \$113,942 26.0%  
 State Funds \$199,818 45.6%  
 Federal Assistance \$124,780 28.5%

Total Capital Funds Expended \$438,540 100.0%

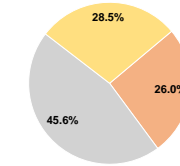
**Summary of Operating Expenses (OE)**

Labor \$3,225,120 66.1%  
 Materials and Supplies \$455,739 9.3%  
 Purchased Transportation \$0 0.0%  
 Other Operating Expenses \$1,199,763 24.6%  
 Total Operating Expenses \$4,880,622 100.0%  
 Reconciling OE Cash Expenditures \$102,667  
 Purchased Transportation (Reported Separately) \$0

**Operating Funding Sources**



**Capital Funding Sources**



**Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair  
 Equipment - Automobiles - 20%  
 Equipment - Trucks and other Rubber Tire Vehicles - 20%  
 Facility - Administrative / Maintenance Facilities - 20%  
 Facility - Passenger / Parking Facilities - 20%  
 Rolling Stock - BU - Bus - 20%  
 Rolling Stock - CU - Cutaway - 20%  
 Rolling Stock - FB - Ferryboat - 20%  
 Rolling Stock - MV - Minivan - 20%  
 Rolling Stock - OR - Other - 20%  
 Rolling Stock - SB - School Bus - 20%  
 Rolling Stock - SV - Sports Utility Vehicle - 20%  
 Rolling Stock - VN - Van - 20%

**Modal Characteristics**

**Modal Overview**

Mode	Vehicles Operated in Maximum Service		Uses of Capital Funds					Total
	Directly Operated	Purchased Transportation	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other		
Demand Response	43	-	\$438,540	\$0	\$0	\$0	\$438,540	
Bus	10	-	\$0	\$0	\$0	\$0	\$0	
<b>Total</b>	<b>53</b>	<b>-</b>	<b>\$438,540</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$438,540</b>	

**Operation Characteristics**

Mode	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Passenger Miles	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Vehicles Operated in Maximum Service	Percent Spare Vehicles	Average Fleet Age in Years <sup>a</sup>
Demand Response	\$3,295,044	\$834,439	\$438,540	914,350	73,166	638,950	37,678	0.0	52	43	20.9%	5.8
Bus	\$1,585,578	\$63,142	\$0	696,466	128,376	422,692	25,641	0.0	12	10	20.0%	7.0
<b>Total</b>	<b>\$4,880,622</b>	<b>\$897,581</b>	<b>\$438,540</b>	<b>1,610,816</b>	<b>201,542</b>	<b>1,061,642</b>	<b>63,319</b>	<b>0.0</b>	<b>64</b>	<b>53</b>	<b>17.2%</b>	

**Performance Measures**

**Service Efficiency**

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour	Mode	Operating Expenses per Passenger Mile
Demand Response	\$5.16	\$87.45	Demand Response	\$3.60
Bus	\$3.75	\$61.84	Bus	\$2.28
<b>Total</b>	<b>\$4.60</b>	<b>\$77.08</b>	<b>Total</b>	<b>\$3.03</b>

**Service Effectiveness**

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$45.04	0.1	1.9
Bus	\$12.35	0.3	5.0
<b>Total</b>	<b>\$24.22</b>	<b>0.2</b>	<b>3.2</b>



**Notes:**

<sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.