2020 Annual Agency Profile Mr. Dennis Brow Charlotte Amalie. Vi 00802-5805 (340) 773-1290



Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 55% Facility - Administrative / Maintenance Facilities - 25%

Facility - Passenger / Parking Facilities - 0%

Performance Measure Targets - 2021

Rolling Stock - BU - Bus - 0% Rolling Stock - CU - Cutaway - 45% Rolling Stock - VN - Van - 0%

Operation Characteristics

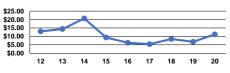
Vehicles Operated at Maximum Service

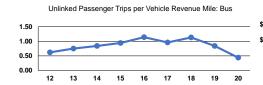
					Uses of				
	Directly	Purchased	Operating	Fare	Capital	Annual	Annual Vehicle	Annual Vehicle	Average Fleet Age
Mode	Operated	Transportation	Expenses	Revenues	Funds	Unlinked Trips	Revenue Miles	Revenue Hours	in Years ^a
Demand Response	18	-	\$2,830,333	\$121,967	\$3,727,595	47,333	293,413	26,490	4.4
Bus	12	-	\$2,049,551	\$0	\$223,457	80,542	182,757	15,040	3.4
Total	30	-	\$4,879,884	\$121,967	\$3,951,052	127,875	476,170	41,530	

Performance Measures

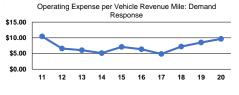
Operating Expenses per Operating Expenses per Mode Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$9.65 \$106.85 \$11.21 \$136.27 Bus Total \$10.25 \$117.50

Operating Expense per Vehicle Revenue Mile: Bus





Service Efficiency

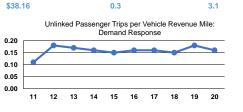


Mode

Bus

Total

Demand Response



0.2

0.4

Unlinked Trips per

1.8

5.4

Vehicle Revenue Hour

Service Effectiveness

Unlinked Trips per

Vehicle Revenue Mile

Operating Expenses per Unlinked

Passenger Trip

\$59.80

\$25.45

Notes:

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.