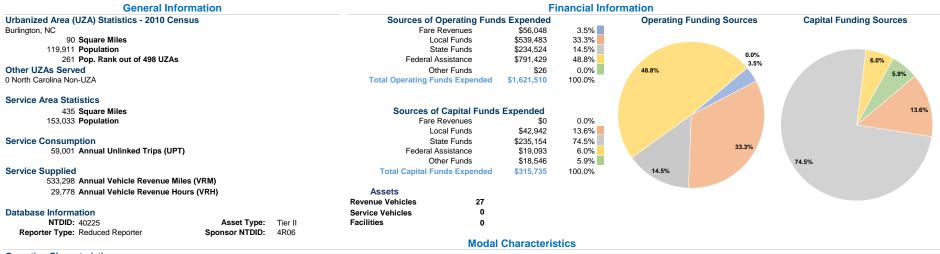
128 Electric Ave

Suite C Burlington, Nc 27215-6929



Operation Characteristics

Vehicles Operated

	at Maximun	at Maximum Service							
					Uses of				
	Directly	Purchased	Operating	Fare	Capital	Annual	Annual Vehicle	Annual Vehicle	Average Fleet Age
Mode	Operated	Transportation	Expenses	Revenues	Funds	Unlinked Trips	Revenue Miles	Revenue Hours	in Yearsa
Demand Response	27	-	\$1,621,510	\$56,048	\$315,735	59,001	533,298	29,778	2.8
Total	27	-	\$1,621,510	\$56,048	\$315,735	59,001	533,298	29,778	

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$3.04	\$54.45
Total	\$3.04	\$54.45





^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Mr. Peter Murphy

(336) 222-0565

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20% Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Service Effectiveness

Unlinked Trips per Vehicle Revenue Mile

0.1

0.1

Unlinked Trips per

2.0

2.0

Vehicle Revenue Hour

Operating Expenses per Unlinked

Passenger Trip

\$27.48

\$27.48

Mode

Total

Demand Response

Rolling Stock - VN - Van - 20%