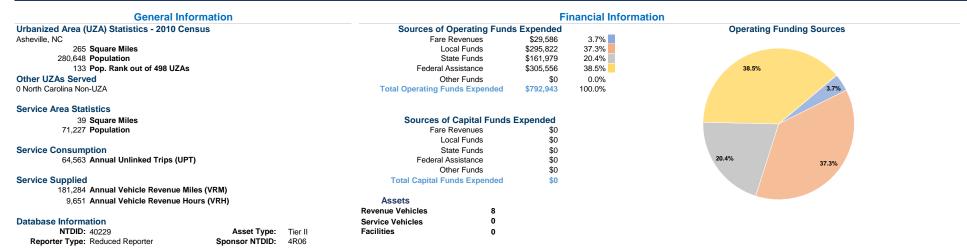
2020 Annual Agency Profile Henderson County Planning Department

100 N. King St.



Modal Characteristics

Operation Characteristics

Hendersonville, Nc 28792

Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare	Uses of Capital Funds	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Average Fleet Age in Years ^a
Wode	Operateu	ransportation	Expenses	Revenues	runus	Uninked Trips	Revenue Miles	Revenue Hours	in rears
Demand Response	-	1	\$56,260	\$3,390	\$0	2,114	7,319	519	5.0
Bus	-	3	\$736,683	\$26,196	\$0	62,449	173,965	9,132	8.3
Total	-	4	\$792,943	\$29,586	\$0	64,563	181,284	9,651	

Performance Measures

Service Efficiency Operating Expenses per Operating Expenses per Mode Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$7.69 Bus \$4.23 Total

0.80

0.60

0.40

0.20

0.00



17 18 19 20

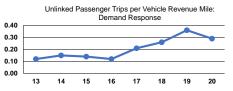


Mode

Operating Expenses

per Unlinked

Passenger Trip



0.3

0.4

0.4

Unlinked Trips per

4.1

6.8

6.7

Vehicle Revenue Hour

Service Effectiveness

Unlinked Trips per

Vehicle Revenue Mile

\$5.00

\$4.00

\$3.00 \$2.00

\$1.00

\$0.00

Operating Expense per Vehicle Revenue Mile: Bus

Mrs. Autumn Radcliff 8286946558

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20% Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20% Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.