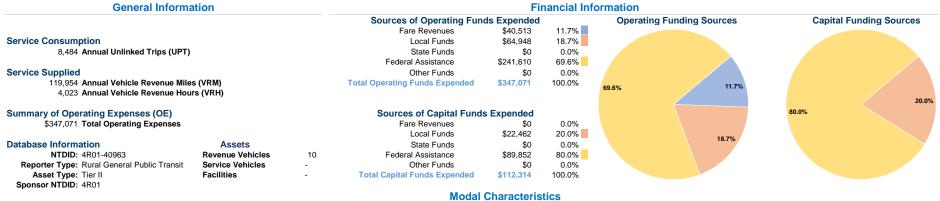
Service Effectiveness

100 Northside Sq Huntsville, Al 35801-4800



Operation Characteristics

Vehicles Operated at Maximum Service

	at maximum out to							
	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual U	nlinked Trips	Revenue Miles	Revenue Hours
Demand Response	7	-	\$347,071	\$40,513	\$112,314	8,484	119,954	4,023
Total	7		\$347,071	\$40,513	\$112,314	8,484	119,954	4,023

Performance Measures

Service Efficiency

				Operating Expenses			
	Operating Expenses per	Operating Expenses per		per Unlinked	Unlinked Trips per	Unlinked Trips per	
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour	
Demand Response	\$2.89	\$86.27	Demand Response	\$40.91	0.1	2.1	
Total	\$2.89	\$86.27	Total	\$40.91	0.1	2.1	



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 38% Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 57% Rolling Stock - CU - Cutaway - 40% Rolling Stock - MV - Minivan - 36%

Rolling Stock - VN - Van - 57%