# H.EL.P., Inc. 2020 Annual Agency Profile



### **Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Trucks and other Rubber Tire Vehicles - 38%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 57%

Rolling Stock - CU - Cutaway - 40%

Rolling Stock - MV - Minivan - 36%

Rolling Stock - VN - Van - 57%

### **Operation Characteristics**

## Vehicles Operated

at Maximum Service

 Directly
 Purchased
 Operating
 Fare

 Operated
 Transportation
 Expenses
 Revenues

 4
 \$262,358
 \$8,353

 4
 \$262,358
 \$8,353

Uses of Capital		Annual Vehicle	Annual Vehicle
Funds	Annual Unlinked Trips	Revenue Miles	Revenue Hours
\$0	11,137	93,463	4,759
\$0	11.137	93,463	4.759

### **Performance Measures**

Demand Response

Mode

Total

#### Service Efficiency

ModeOperating Expenses per<br/>Vehicle Revenue MileOperating Expenses per<br/>Vehicle Revenue MileOperating Expenses per<br/>Vehicle Revenue HourDemand Response\$2.81\$55.13Total\$2.81\$55.13

	Service Effectiveness		
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
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Demand Response	\$23.56	0.1	2.3
Total	\$23.56	0.1	2.3





