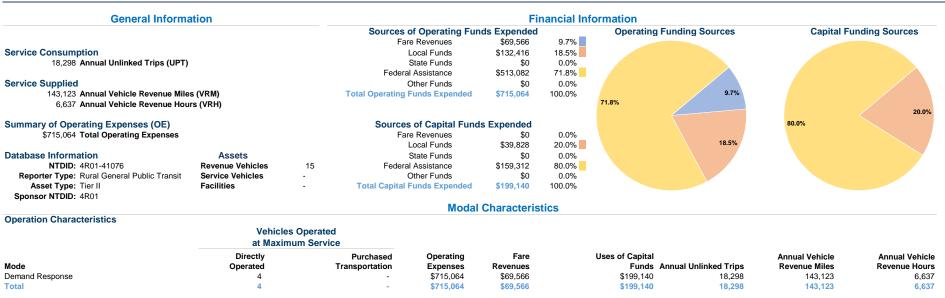
Suite 100 Ashville, Al 35953-3238

165 5Th Avenue



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 38%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 57%

Rolling Stock - CU - Cutaway - 40%

Rolling Stock - CU - Cutaway - 40% Rolling Stock - MV - Minivan - 36%

Rolling Stock - IVIV - IVIIIIIVan - 30

Rolling Stock - VN - Van - 57%

Performance Measures

\$6.00 \$5.00 \$4.00

\$3.00 \$2.00 \$1.00 Operating Expense per Vehicle Revenue Mile: Agency Total

Service Efficiency

	Operating Expenses per	Operating Expenses per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$5.00	\$107.74
Total	\$5.00	\$107.74

Unlinked Passenger Trips per Vehicle Revenue



Service Effectiveness

	Operating Expenses per Unlinked	Unlinked Trips per	Unlinked Trips per
Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$39.08	0.1	2.8
Total	\$39.08	0.1	2.8