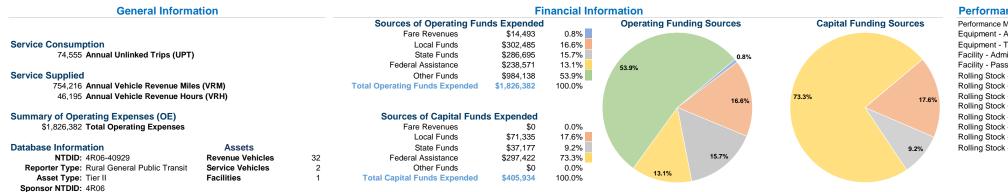
105 Lawsonville Ave P.O. Box 3 Reidsville, Nc 27320-3939



Performance Measure Targets - 2021

1.3 2.8 1.6

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 20% Equipment - Trucks and other Rubber Tire Vehicles - 20% Facility - Administrative / Maintenance Facilities - 20% Facility - Passenger / Parking Facilities - 20% Rolling Stock - BU - Bus - 20% Rolling Stock - CU - Cutaway - 20% Rolling Stock - FB - Ferryboat - 20% Rolling Stock - MV - Minivan - 20% Rolling Stock - OR - Other - 20% Rolling Stock - SB - School Bus - 20% Rolling Stock - SV - Sports Utility Vehicle - 20% Rolling Stock - VN - Van - 20%

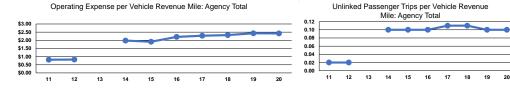
Operation Characteristics

Modal Characteristics

	at Maximum	Service						
Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annua	l Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	14	-	\$1,459,424	\$3,257	\$395,116	44,556	556,012	35,411
Bus	5	-	\$366,958	\$11,236	\$10,818	29,999	198,204	10,784
Total	19	100 C	\$1,826,382	\$14,493	\$405,934	74,555	754,216	46,195

Performance Measures

	Service Effi	iciency		Service Effectiveness			
Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour	Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Vehicle Reve	
Demand Response	\$2.62	\$41.21	Demand Response	\$32.75	0.1		
Bus	\$1.85	\$34.03	Bus	\$12.23	0.2		
Total	\$2.42	\$39.54	Total	\$24.50	0.1		



Vehicles Operated

ed Trips per evenue Hour