Service Effectiveness

Unlinked Trips per

0.1

0.3

0.1

Vehicle Revenue Mile

Unlinked Trips per

1.7

4.7

2.2

Vehicle Revenue Hour

Operating Expenses per Unlinked

Mode Demand Response

Bus

Total

Passenger Trip

\$23.04

\$5.92

\$17.22

289 N Main St Rutherfordton, Nc 28139-2503



Modal Characteristics

Operation Characteristics

Vehicles Operated at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds	Annual Unlinked Trips	Revenue Miles	Revenue Hours
Demand Response	13	<u>-</u>	\$836,913	\$0	\$59,558	36,324	372,848	21,074
Bus	2	-	\$110,851	\$0	\$0	18,729	58,445	3,982
Total	15	-	\$947,764	\$0	\$59,558	55,053	431,293	25,056

Performance Measures

Service Efficiency

	Operating Expenses per	Operating Expenses per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$2.24	\$39.71
Bus	\$1.90	\$27.84
Total	\$2.20	\$37.83



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20% Facility - Administrative / Maintenance Facilities - 20% Facility - Passenger / Parking Facilities - 20% Rolling Stock - BU - Bus - 20% Rolling Stock - CU - Cutaway - 20% Rolling Stock - FB - Ferryboat - 20% Rolling Stock - MV - Minivan - 20% Rolling Stock - OR - Other - 20%