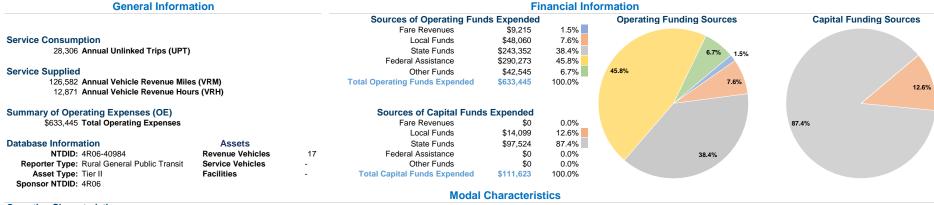
220 King Creek Blvd Hendersonville, Nc 28792-3802



Operation Characteristics

Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual Unlir	nked Trips	Annual Vehicle Revenue Miles
Demand Response	11	· -	\$633,445	\$9,215	\$111,623	28,306	126,582
Total	11	-	\$633,445	\$9,215	\$111,623	28,306	126,582

Performance Measures

Service Efficiency

				Operating Expenses		
	Operating Expenses per	Operating Expenses per		per Unlinked	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$5.00	\$49.21	Demand Response	\$22.38	0.2	2.2
Total	\$5.00	\$49.21	Total	\$22.38	0.2	2.2



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20% Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%

Annual Vehicle

Revenue Hours

Service Effectiveness

12,871

12,871