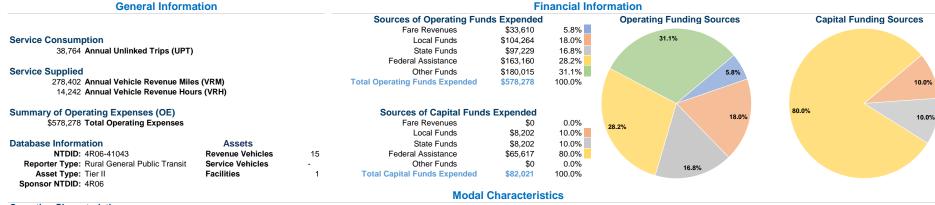
239 Crimson Laurel Way Bakersville, Nc 28705-9502



## **Operation Characteristics**

## **Vehicles Operated** at Maximum Service

	Directly	Purchased	Operating	Fare
Mode	Operated	Transportation	Expenses	Revenues
Demand Response	12	-	\$578,278	\$33,610
Total	12	-	\$578,278	\$33,610

**Uses of Capital Annual Vehicle** Funds Annual Unlinked Trips Revenue Miles \$82,021 38,764 278,402 \$82,021 38,764

### Revenue Hours 14,242 278,402 14,242

O-------

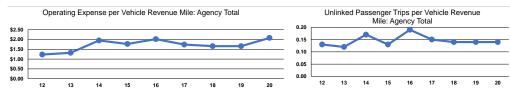
**Annual Vehicle** 

#### **Performance Measures**

#### Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$2.08	\$40.60
Total	\$2.08	\$40.60

	Service Effectiveness			
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour	
Demand Response	\$14.92	0.1	2.7	
Total	\$14.92	0.1	2.7	



# **Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20% Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%