Service Effectiveness

Unlinked Trips per

0.1

0.2

0.1

Vehicle Revenue Mile

Unlinked Trips per

1.7

2.9

1.9

Vehicle Revenue Hour

Operating Expenses per Unlinked

Mode Demand Response

Bus

Total

Passenger Trip

\$23.75

\$8.62

\$19.34

5 West Main St Franklin, Nc 28734-3005



Operation Characteristics

Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual U	Inlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	9	-	\$666,777	\$56,538	\$83,366	28,073	263,243	16,564
Bus	2	-	\$99,694	\$12,843	\$84,873	11,565	58,699	4,002
Total	11	-	\$766,471	\$69,381	\$168,239	39,638	321,942	20,566

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$2.53	\$40.25
Bus	\$1.70	\$24.91
Total	\$2.38	\$37.27

	Operating Expense per Vehicle Revenue Mile: Agency Total					Unlinked Passenger Trips per Vehicle Revenue Mile: Agency Total										
\$2.50								0.15								-
\$2.00	-		_	_	_			0.10		_		_	_		$\overline{}$	_
\$1.50																
\$1.00								0.05								_
\$0.50																
\$0.00								0.00								-
	14	15	16	17	18	19	20		14	15	16	17	18	19	20	

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%