Pigeon Forge Mass Transit 2020 Annual Agency Profile

Service Effectiveness

3221 Rena St P.O. Box 1350

Pigeon Forge, Tn 37863-3759



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 10%

Equipment - Trucks and other Rubber Tire Vehicles - 30%

Facility - Administrative / Maintenance Facilities - 25%

Facility - Passenger / Parking Facilities - 25%

Rolling Stock - AO - Automobile - 50%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - MV - Minivan - 25%

Rolling Stock - OR - Other - 0%

Rolling Stock - VN - Van - 15%

Vehicles Operated at Maximum Service

Directly Operating Fare Uses of Capital Annual Vehicle Annual Vehicle Purchased Mode Funds Annual Unlinked Trips Operated Transportation Expenses Revenues Revenue Miles Revenue Hours Bus 22 \$2,849,011 \$436,494 \$743,056 2,232,347 372,172 34.369 Total 22 \$2.849.011 \$436,494 \$743.056 2.232.347 372,172 34.369

Performance Measures

Service Efficiency

Operating Expenses Operating Expenses per Operating Expenses per per Unlinked Unlinked Trips per Unlinked Trips per Vehicle Revenue Mile Vehicle Revenue Hour Vehicle Revenue Mile Vehicle Revenue Hour Mode Mode Passenger Trip Bus \$7.66 \$82.89 Bus \$1.28 6.0 65.0 Total \$7.66 \$82.89 **Total** \$1.28 6.0 65.0





