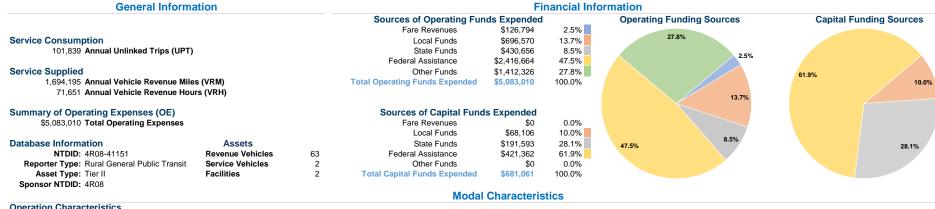
Southwest Human Resource Agency 2020 Annual Agency Profile

P.O. Box 264 Henderson, Tn 38340-0264



Fare

Revenues

\$126,794

\$126,794

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 10%

Equipment - Trucks and other Rubber Tire Vehicles - 30%

Facility - Administrative / Maintenance Facilities - 25%

Facility - Passenger / Parking Facilities - 25%

Rolling Stock - AO - Automobile - 50%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - MV - Minivan - 25%

Rolling Stock - OR - Other - 0%

Rolling Stock - VN - Van - 15%

Operation Characteristics

Vehicles Operated

at Maximum Service

Directly Operating Purchased Mode Operated Transportation Expenses Demand Response 58 \$5,083,010 58 \$5.083.010 Total

Uses of Capital			Annual Vehicle	Annual Vehicle
	Funds	Annual Unlinked Trips	Revenue Miles	Revenue Hours
\$6	81,061	101,839	1,694,195	71,651
\$6	81.061	101.839	1.694.195	71.651

Performance Measures

Service Efficiency

Operating Expenses per Operating Expenses per Vehicle Revenue Mile Vehicle Revenue Hour Mode Demand Response \$3.00 \$70.94 Total \$3.00 \$70.94

Service Effectiveness

	Operating Expenses per Unlinked	Unlinked Trips per	Unlinked Trips per
Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$49.91	0.1	1.4
Total	\$49.91	0.1	1.4

