

**Operation Characteristics** 

Vehicles Operated

|                 | at Maximum           | at Maximum Service          |                       |                  |                             |                          |                                 |                                 |                                            |
|-----------------|----------------------|-----------------------------|-----------------------|------------------|-----------------------------|--------------------------|---------------------------------|---------------------------------|--------------------------------------------|
| Mode            | Directly<br>Operated | Purchased<br>Transportation | Operating<br>Expenses | Fare<br>Revenues | Uses of<br>Capital<br>Funds | Annual<br>Unlinked Trips | Annual Vehicle<br>Revenue Miles | Annual Vehicle<br>Revenue Hours | Average Fleet Age<br>in Years <sup>a</sup> |
| Demand Response | - 1                  | · .                         | \$132,354             | \$3,769          | \$0                         | 4,321                    | 15,522                          | 1,776                           | 3.0                                        |
| Bus             | 4                    | -                           | \$1,005,384           | \$31,496         | \$0                         | 116,067                  | 205,909                         | 13,835                          | 5.5                                        |
| Total           | 5                    |                             | \$1,137,738           | \$35,265         | \$0                         | 120,388                  | 221,431                         | 15,611                          |                                            |

Performance Measures

|                                                        | Service Efficier                               | ncy                                            |                                                       |                                                                               | Service Effectiveness                      |                                            |
|--------------------------------------------------------|------------------------------------------------|------------------------------------------------|-------------------------------------------------------|-------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------------|
| Mode                                                   | Operating Expenses per<br>Vehicle Revenue Mile | Operating Expenses per<br>Vehicle Revenue Hour | Mode                                                  | Operating Expenses<br>per Unlinked<br>Passenger Trip                          | Unlinked Trips per<br>Vehicle Revenue Mile | Unlinked Trips per<br>Vehicle Revenue Hour |
| Demand Response                                        | \$8.53                                         | \$74.52                                        | Demand Response                                       | \$30.63                                                                       | 0.3                                        | 2.4                                        |
| Bus                                                    | \$4.88                                         | \$72.67                                        | Bus                                                   | \$8.66                                                                        | 0.6                                        | 8.4                                        |
| Total                                                  | \$5.14                                         | \$72.88                                        | Total                                                 | \$9.45                                                                        | 0.5                                        | 7.7                                        |
| Operating Expense per Vehicle Revenue Mile: Bus \$6.00 |                                                | per Vehicle Revenue Mile: Bus                  | Operating Expense per Vehicle Revenue Mil<br>Response | : Demand Unlinked Passenger Trips per Vehicle Revenue Mile<br>Demand Response |                                            |                                            |
| \$4.00                                                 | 1.50                                           |                                                | \$5.00                                                | 0.20                                                                          |                                            |                                            |
| \$2.00                                                 | 0.50                                           |                                                | \$5.00                                                | 0.10                                                                          |                                            |                                            |
| \$0.00 11 12 13 14 15 16 17 18 19 20                   | 0.00                                           | 15 16 17 18 19 20                              | \$0.00                                                | 8 19 20 0.00                                                                  |                                            |                                            |

Notes: <sup>a</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.