2020 Annual Agency Profile Ms. Rebecca Fleury Battle Creek. Mi 49014-4004 269-966-3378



Operation Characteristics

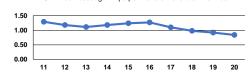
Vehicles Operated at Maximum Service

					Uses of				
	Directly	Purchased	Operating	Fare	Capital	Annual	Annual Vehicle	Annual Vehicle	Average Fleet Age
Mode	Operated	Transportation	Expenses	Revenues	Funds	Unlinked Trips	Revenue Miles	Revenue Hours	in Years ^a
Demand Response	7	-	\$1,492,720	\$28,334	\$0	23,431	119,156	11,858	6.7
Bus	13	-	\$3,194,820	\$220,210	\$431,763	355,793	422,668	28,553	12.1
Total	20	-	\$4,687,540	\$248,544	\$431,763	379,224	541,824	40,411	

Performance Measures

Operating Expenses per Operating Expenses per Mode Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$12.53 \$125.88 \$7.56 Bus Total





Service Efficiency



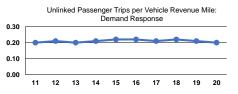
Mode

Demand Response

Operating Expenses per Unlinked

Passenger Trip

\$63.71



0.2

Unlinked Trips per

2.0

12.5

9.4

Vehicle Revenue Hour

Service Effectiveness

Unlinked Trips per

Vehicle Revenue Mile

Performance Measure Targets - 2021

Equipment - Trucks and other Rubber Tire Vehicles - 50%

Facility - Administrative / Maintenance Facilities - 50%

Facility - Passenger / Parking Facilities - 100%

Equipment - Automobiles - 33%

Rolling Stock - BU - Bus - 75%

Rolling Stock - CU - Cutaway - 57%

Performance Measure - Asset Type - Target % not in State of Good Repair

Notes:

\$10.00

\$8.00 \$6.00

\$4.00

\$2.00 \$0.00

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

15

14

16 17

18

19 20