6,814,594 Annual Vehicle Revenue Miles (VRM)

Revenue

Vehicles

\$17,923,734

\$17.923.734

500.940 Annual Vehicle Revenue Hours (VRH)

Modal Characteristics

\$0

242 Vehicles Operated in Maximum Service (VOMS)

292 Vehicles Available for Maximum Service (VAMS)

Systems and

\$2,024,743

\$2.024.743

\$0

Revenue Mile: Bus

300 Ellsworth Avenue, S.W. 2020 Annual Agency Profile Mr. Steve Schipper Grand Rapids, Mi 49503-4005 (616) 456-7514

Urbanized Area Statistics - 2010 Census Grand Rapids, MI 281 Square Miles

569,935 Population

70 Pop. Rank out of 498 UZAs

Other UZAs Served

Modal Overview

Demand Response

Bus Rapid Transit

Vannool

Total

See Below

Service Area Statistics Service Supplied

Vehicles Operated

in Maximum Service

Purchased

Transportation

Directly

Operated

124

20

152

155 Square Miles 417.978 Population

General Information Service Consumption **Database Information** 25,094,266 Annual Passenger Miles (PMT) NTDID: 50033 6,722,099 Annual Unlinked Trips (UPT) Reporter Type: Full Reporter

23,411 Average Weekday Unlinked Trips Asset Type: Tier I (Fixed Route VOMS) 9,330 Average Saturday Unlinked Trips Sponsor NTDID: 4,730 Average Sunday Unlinked Trips

Uses of Capital Funds

Facilities and

Stations

\$21,129,332

\$21.129.332

Assets

Revenue Vehicles 329 Service Vehicles 53 Facilities Track Miles Lane Miles

Other

\$39,004

\$39,004

\$0

\$0

Total

\$0

Operating Expenses per Passenger

\$41,116,813

\$41,116,813

Sources of Operating Funds Expended Fares and Directly Generated \$7,163,375 Local Funds \$10,971,375 23.9% State Funds \$14,533,216 31.7% Federal Assistance \$13,186,591

28.8% \$45.854.557 **Total Operating Funds Expended** 100.0%



Capital Funding Sources 100.0% **Total Capital Funds Expended** \$41,116,813

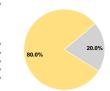
Financial Information

Summary of Operating Expenses (OE)



Service Effectiveness

Operating Expenses per



Unlinked Trips per

2.0

16.5

24.2

2.9

Vehicle Revenue Hour

Operating Funding Sources

23.9%

28.8%

Operation Characteristics

	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent Av	erage Fleet
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles Ag	ge in Years ^a
Demand Response	\$6,475,718	\$867,190	\$0	2,597,143	224,316	1,603,081	113,565	0.0	103	90	14.4%	4.1
Bus	\$35,884,686	\$5,113,052	\$41,116,813	19,916,134	5,873,513	4,625,964	356,280	0.0	158	124	27.4%	6.3
Bus Rapid Transit	\$2,356,417	\$553,359	\$0	1,784,660	607,049	324,728	25,071	19.0	10	8	25.0%	6.0
Vanpool	\$268,619	\$57,302	\$0	796,329	17,221	260,821	6,024	0.0	21	20	5.0%	3.0
Total	\$44.985.440	\$6.590.903	\$41.116.813	25.094.266	6.722.099	6.814.594	500.940	19.0	292	242	17.1%	

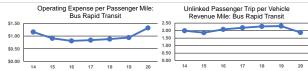
Performance Measures

Service Efficiency

	Operating Expenses per	Operating Expenses per		
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour		
Demand Response	\$4.04	\$57.02		
Bus	\$7.76	\$100.72		
Bus Rapid Transit	\$7.26	\$93.99		
Vanpool	\$1.03	\$44.59		
Total	\$6.60	\$89.80		



Fixed Guideway Vehicles Available



Unlinked Trips per

\$0.00

\$10.00 \$8.00 \$6.00 \$2.00

Operating Expense per Vehicle Revenue

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

<u>Other UZAs Served:</u> 299 Holland, MI, 118 Lansing, MI, 443 Benton Harbor-St. Joseph-Fair Plain, MI, 173 Kalamazoo, MI, 207 Muskegon, MI, 0 Michigan Non-UZA

Operating Expense per Passenger Mile

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 100%

Equipment - Trucks and other Rubber Tire Vehicles - 75%

Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 0% Rolling Stock - AB - Articulated Bus - 0%

Rolling Stock - BU - Bus - 16% Rolling Stock - CU - Cutaway - 10% Rolling Stock - MV - Minivan - 10%