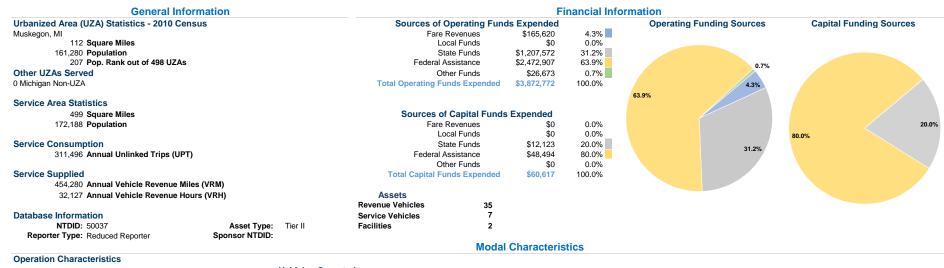
County of Muskegon, dba: Muskegon Area Transit System 2020 Annual Agency Profile

141 E Apple Ave # 104 Mr. Mark Eisenbarth Muskegon, Mi 49442-3404 231-724-6520



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Trucks and other Rubber Tire Vehicles - 29% Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - BU - Bus - 25% Rolling Stock - CU - Cutaway - 0% Rolling Stock - MV - Minivan - 100%

Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Average Fleet Age in Years ^a
Demand Response	4	-	\$661,809	\$19,130	\$0	10,341	65,861	5,187	5.4
Bus	11	-	\$3,210,963	\$146,490	\$60,617	301,155	388,419	26,940	9.0
Total	15	_	\$3.872.772	\$165,620	\$60.617	311.496	454.280	32.127	

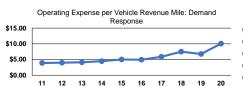
Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$10.05	\$127.59
Bus	\$8.27	\$119.19
Total	\$8.53	\$120.55

Operating Expense per Vehicle Revenue Mile: Bus Unlinked Passenger Trips per Vehicle Revenue Mile: Bus

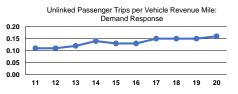
						1.50												
		—	-	_				1.00 0.50					70-	→	-	—	-	
13	14	15	16	17	18	19	20	0.00	11	12	13	14	15	16	17	18	19	



Mode Demand Response

Bus

Total



0.2

0.8

0.7

Unlinked Trips per

2.0

11.2

9.7

Vehicle Revenue Hour

Service Effectiveness

Unlinked Trips per

Vehicle Revenue Mile

Operating Expenses per Unlinked

Passenger Trip

\$64.00

\$10.66

\$12.43

\$10.00

\$8.00 \$6.00 \$4.00 \$2.00

\$0.00

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.